



The City of Littleton Resident Survey 2024

Report of Results
August 2024



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Executive Summary

Survey Background and Methods

The Littleton Resident Survey is an important source of context for decision making at the City. It brings the voice of people from across the community to City staff and officials. The baseline survey was conducted in 2012. The 2024 survey is the seventh iteration, which provides valuable data on how the perception of the quality of City services and how residents view their community in general has changed over time. It also provides a way to assess the community's level of support for potential changes in programs or policies.

The survey was administered using scientifically sound, rigorous methods to ensure unbiased, statistically valid, representative results for the City of Littleton. The best survey research practices were used for the resources spent to reduce possible sources of error (e.g., sampling error and non-response error). These practices included selecting households at random to participate, using an unbiased procedure to select a respondent within the household, contacting potential respondents multiple times and weighting the data to reflect the demographic profile of adults in Littleton.

A representative selection of 6,400 residential addresses within the city boundaries was invited to take the survey in May/June 2024. Of the 6,400 invites, 3% were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the 6,187 households that received an invitation to take the survey, 636 completed the survey providing an overall response rate of 10%.

It is customary to describe the precision of estimates made from surveys by a level of confidence and accompanying confidence interval (or margin of error). The traditional level of confidence, and the one used here, is 95%. The 95% confidence interval quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error is no greater than plus or minus four percentage points around any given percent for all survey respondents (636 surveys).

In addition to the address-based, random-sample survey, the City also conducted an open participation survey that was open for all residents. A total of 39 residents completed this survey, and results for this survey are provided under separate cover.

Survey Highlights

Littleton residents continue to praise their high quality of life, with the community's location and parks being among the main reasons.

- About 9 in 10 survey respondents gave high marks for the overall quality of life in Littleton, a rating that has remained stable over the past 13 years. Additionally, the city as a place to live and raise children, as well as respondents' neighborhoods, received high evaluations, with about 9 in 10 residents giving excellent or good marks to each.
- As in 2022, the most commonly cited reason for living in Littleton was its location (79%). The second most frequently cited reason was parks, recreation, and open space (70%). This response category, along with others, was included in 2024.

Residents are satisfied with city services, but traffic flow and traffic enforcement are -among others- areas of improvement.

- Over 4 in 5 residents felt the overall quality of services in Littleton was excellent or good. This was a slight increase since 2022. When assessing the quality of various City-provided services, a majority of respondents gave favorable ratings to the quality of most services, with about 9 in 10 giving excellent or good marks to various cultural and outdoor facilities.
- Residents felt less positive about job opportunities, traffic flow, and downtown parking.
- Most city service ratings remained stable from 2022 to 2024. However, moderate increases were observed for economic development, city-sponsored special events, environmental sustainability and the Municipal Court. Conversely, the code compliance rating decreased from 2022 to 2024.
- Residents also rated the importance of specific city services, and a majority of residents felt all of the listed city-provided services were essential or very important. Parks and trails topped the list as the most important, followed by the Littleton Police Department, open space areas, snow plowing, traffic flow, and the appearance of the city.
- Services that are rated relatively higher in importance and lower in quality represent potential priority areas for improvement for the city. In 2024, these included: traffic enforcement, traffic flow, economic development, environmental sustainability, snow plowing and the Littleton Police Department.

Despite a decline, light rail service and stations remain the highest-rated transportation modes of Littleton, while RTD buses has the lowest ratings.

- The survey assessed various aspects of transportation and travel. In 2024, light rail continued to receive positive ratings from residents, with about 7 in 10 giving excellent or good ratings to the Downtown Littleton and Mineral Avenue light rail stations. In contrast, fewer than a third of residents rated the ease of traveling by bus (RTD) favorably. Overall, transportation ratings declined from 2022 to 2024: the ease of traveling by bus fell by 13 points, while the favorable rating for the Mineral Avenue light rail station decreased by 9 points. On the other hand, Omnibus/Shopping Cart senior transportation increased by 9% since the previous survey iteration.

Residents continue to feel that Littleton is a safe community, and several police-related ratings increased from 2022 to 2024.

- Safety ratings in Littleton remained stable. Nearly all respondents indicated they felt safe in Downtown Littleton, in Littleton overall, and in their neighborhood during the day. About 4 in 5 residents felt somewhat or very safe in the other areas in Littleton and at night in the city. Residents had higher ratings for safety in downtown when compared to other communities across the country and in the Front Range.
- Those who had been in contact with the Police Department in the 12 months prior to the survey gave mostly positive reviews of their interactions with the Police Department employee. After some decreases registered in 2022, many ratings increased significantly between 2022 and 2024: use of force in fair and effective way improved 8 points; fairness improved 7 points and timeliness for handling situations, 6 points.

- Survey respondents also provided input to the Littleton Police Department on where to focus its resources in the next two years. As in previous years, the top-rated priorities were violent crimes, property crimes, school safety and homeless/transient-related issues.

Lack of information is the top barrier for increasing attendance for cultural activities.

- A new set of questions was included in 2024 to assess the level of engagement of the community with arts and culture related activities. About three-quarters of residents reported to have engaged in culture related activities in Littleton at least once in the last 12 month, and half participated 3 or more times.
- Respondents were also asked what, if anything, prevented them from attending or participating in more arts and culture activities in Littleton. The top barrier was a lack of information (56% of responses), followed by a lack of time (53%).
- Survey respondents were asked about their likelihood of attending various cultural activities, if offered by the City. About 8 in 10 respondents said they would be very or somewhat likely to attend live music events or concerts, while 3 in 4 indicated they would be very or somewhat likely to attend cultural festivals. Additionally, about 7 in 10 residents expressed interest in attending art shows or exhibits and theater performances.

Residents continue to be satisfied with the performance of the City government.

- In 2024, 7 in 10 residents believed that city council decisions represent the best interest of citizens to a great or moderate extent, a moderate increase compared to 2022.
- Littleton residents also evaluated 16 aspects of City government performance. About half of respondents gave favorable ratings to most aspects of government performance. The direction the City is taking with respect to open space, trails and parks was the most favorably rated (83%), followed by the quality of work provided by City employees (76%) and holding public meetings about city plans (68%).

Background and Methods

Survey Purpose

The City of Littleton contracted with Polco to conduct its seventh administration of a community-wide resident survey, with the baseline survey conducted in 2012. The Littleton Resident Survey serves as a consumer report card for the city by providing residents the opportunity to rate city services, local government, community amenities and the quality of life in the city. The survey also gives residents the opportunity to provide feedback to the city on what is working well and what is not, and to communicate their priorities for community planning and resource allocation.

The focus on the quality of service delivery and the importance of services helps council, staff and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of Littleton city government, helping to assure maximum service quality over time.

This type of survey addresses the key services that local governments provide to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect to competition or before other problems from dissatisfied customers arise. Because a survey such as this generally measures resident perceptions of services and the community, it is a different window into performance than customary tracking of service delivery response times or other observable conditions.

Survey Methods

The 2024 survey was mailed to 6,400 randomly selected Littleton households in May/June 2024. Each household received a postcard invitation, with a link to complete the survey online, followed by a reminder postcard one week later. Completed surveys were collected over a six-week period. Of the 6,400 invitations mailed to the selected households, 3% were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. A total of 636 residents completed a survey for a response rate of 10%.

The survey results were weighted by respondent gender, age, tenure (rent or own), housing unit type (attached or detached), ethnicity, and council district to ensure that the results were representative of the entire adult population in Littleton. For more information on the methodology see *Appendix E: Survey Methodology* and for a copy of the survey see *Appendix F: Survey Materials*.

How the Results Are Reported

In the body and narrative of the report, the results for each question are presented using either the full set of response frequencies or the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “strongly agree” and “somewhat agree,” or “essential” and “very important,” etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix A: Responses to Survey Questions* and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise

indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, residents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted a single response does not total exactly 100%, it is due to the customary practice of rounding values to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a level of confidence (or margin of error). The 95% confidence interval for this survey is generally no greater than plus or minus four percentage points around any given percent reported for the entire sample (636 completed surveys).

Comparing Survey Results by Respondent Subgroups

Selected survey questions were compared by certain respondent demographic characteristics as well as the City council district of residence and are discussed in *Appendix C: Comparisons of Select Survey Results by Respondent Subgroups*.

Comparing Survey Results over Time

The 2024 survey was the seventh administration of the Littleton Resident Survey and the 2024 results are presented along with ratings from the prior surveys, when a comparison was available. Differences between the 2022 and 2024 survey results can be considered “statistically significant” if they are six percentage points or more around any given percent. Trend data for Littleton represent important comparison data and should be examined for improvements or declines. Deviations from stable trends over time especially represent opportunities for understanding how local policies, programs or public information may have affected residents’ opinions.

Comparing Survey Results to Other Communities

Polco’s database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from more than 500 jurisdictions whose residents evaluated local government services. Conducted with typically no fewer than 400 residents in each jurisdiction, opinions are intended to represent over 30 million Americans.

National and Front Range benchmark comparisons have been included in this report when similar questions are available for comparison from Polco’s database and there are at least five jurisdictions in which the question was asked, though most questions are compared to more than five other cities across the country or in the Front Range. Data for a number of items in the survey were not available in the benchmark database (e.g., some of the services or aspects of the community or quality of life). These items are excluded from the benchmark tables.

Where comparisons for quality ratings were available, Littleton’s results were generally noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much” (for example, “much lower” or “much higher”). Additional information on NRC’s benchmarking database, including jurisdictions to which Littleton was compared nationally and in the Front Range can be found in *Appendix D: Detailed Benchmark Comparisons*.

Resident Survey Results

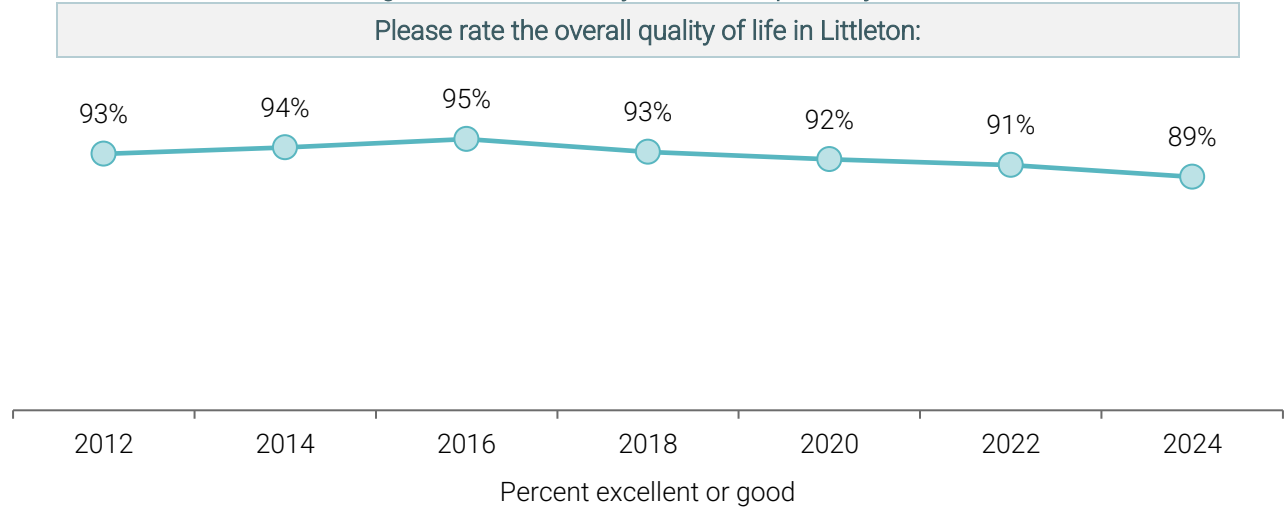
Quality of Life and Community

Residents assessed a number of aspects of quality of life and the community in general. They also shared their reasons for living in the community and their opinions on the most pressing issues facing Littleton in the next two years.

Aspects of Quality of Life

About 9 in 10 survey respondents gave high marks to the overall quality of life in Littleton. This rating has declined very slightly since 2016 but remains very high. Littleton residents gave similar ratings to the overall quality of life in their community when compared to other communities across the nation and communities in the Front Range (see *Appendix D: Detailed Benchmark Comparisons*).

Figure 1: Overall Quality of Life Compared by Year

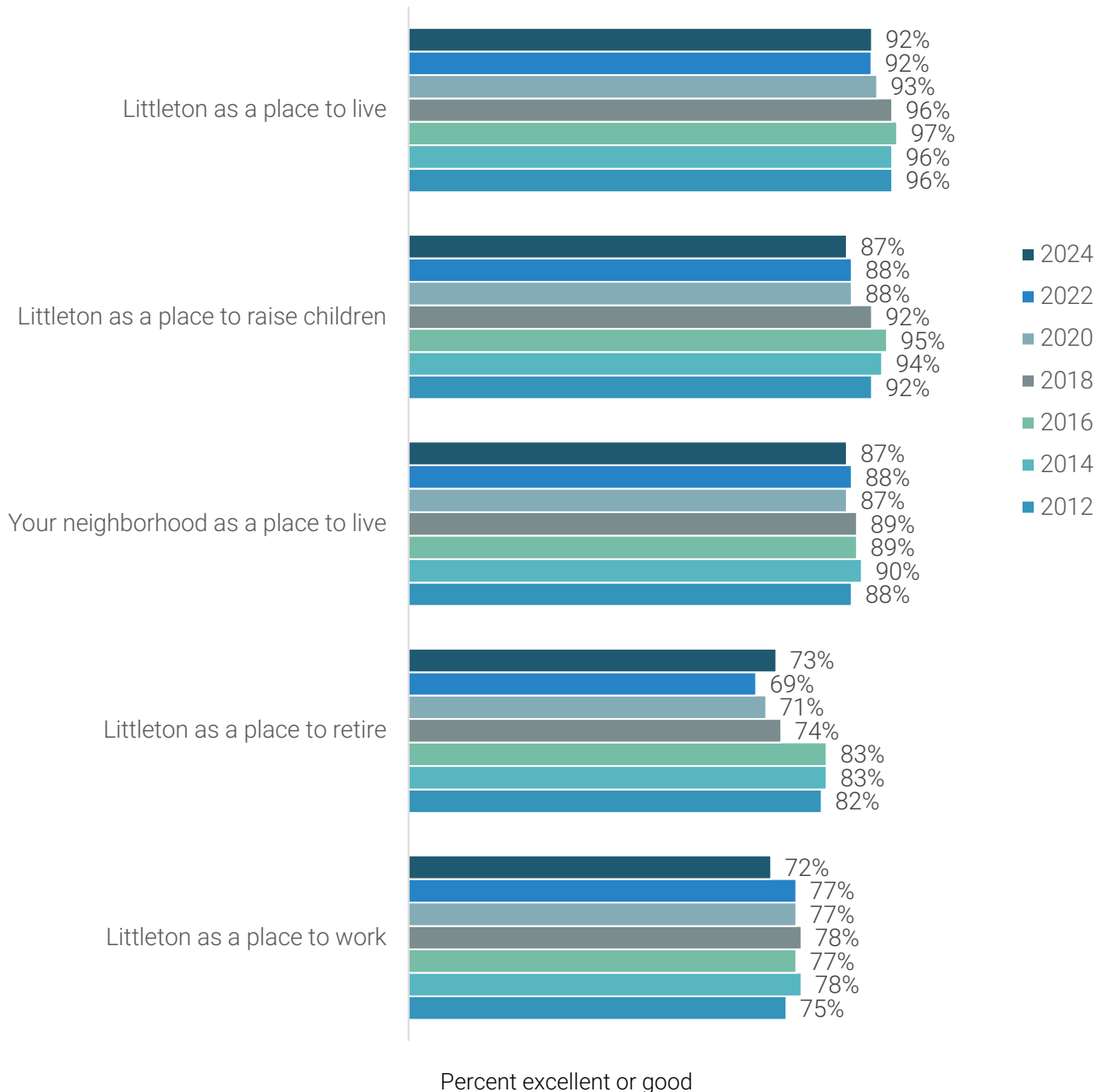


When evaluating other aspects of quality of life in the community, at least 7 in 10 residents rated each aspect favorably. The city as a place to live, as a place to raise children, and the respondent's neighborhood as a place to live received the highest evaluations, with about 9 in 10 residents giving excellent or good marks to each. Ratings were comparable to 2022, although Littleton as place to work experienced a slight decrease while Littleton as place to retire moved in the opposite direction.

Compared to other communities across the country and in Colorado's Front Range, most ratings tended to be on par for these aspects of quality of life.

Figure 2: Community Quality Compared by Year

Please rate each of the following aspects of quality of life in Littleton.



Living in Littleton

As in 2022, the most cited reason for living in Littleton was its location (79%). The second most frequently cited reason was parks, recreation and open space (70%), a response category that -along with 'Proximity to work/work here', 'Transportation options', and 'Attending school in Littleton'- was first included in the 2024 survey. Other commonly cited reasons were feeling safe (60%), their neighborhoods (59%), and having friends and family in the area (44%).

Overall, the proportion of respondents selecting each reason for living in the community has remained stable over time, although it needs to be noted that the inclusion of new response categories in the 2024 survey triggered a huge increase in 'Parks, recreation and open space', 'Proximity to work' and 'Transportation options' as for previous years these were "write-in" options from the "other" category.

Figure 3: Reasons for Living in Littleton Compared by Year

What are your reasons for living in Littleton? (Please select all that apply.)	2024	2022	2020	2018	2016	2014	2012
I like the location in general	79%	77%	81%	80%	82%	78%	78%
Parks, recreation and open space	70%	3%*	1%	4%	.	.	.
I feel safe here	60%	57%	59%	61%	65%	65%	61%
I like my neighborhood	59%	61%	57%	58%	59%	62%	58%
I have friends and family in the area	44%	42%	41%	43%	43%	38%	42%
Sense of community	29%	30%	27%	30%	35%	33%	31%
Proximity to work/work here	29%	3%*	4%	4%	.	.	.
Transportation options	23%	2%*
I like the school my children attend	15%	23%	26%	26%	25%	29%	27%
I've always lived here	14%	16%	13%	15%	16%	17%	15%
Cost of living is affordable	12%	14%	22%	20%	26%	30%	30%
Housing diversity	8%	9%	16%	14%	20%	21%	20%
Attending school in Littleton	5%	1%*	0%	1%	.	.	.
I like living in a college town	2%	3%	3%	4%	5%	4%	3%
Other	5%	9%	4%	6%	3%	6%	11%

Previous to 2024, "Parks, recreation and open space", "Proximity to work/work here", "Transportation options", and "Attending school in Littleton" were not response options included on the survey, but were categories created from the "other" written-in responses. Previous to 2024, 'Housing diversity' used to be 'Housing and rental rates are affordable'. Verbatim responses can be found in *Appendix B: Verbatim Responses to Open-ended Survey Questions*. Total may exceed 100% as respondents could choose more than one answer.

Community Attributes

Respondents were asked how much they agreed or disagreed with a series of statements regarding overall livability in Littleton. Over two-thirds of respondents agreed with each statement describing the city. About 9 in 10 survey respondents agreed that the city supported local businesses community, offered the best schools and was a safe community, while about 8 in 10 agreed that Littleton had a low crime rate and tight-knit neighborhoods. All ratings remained mostly stable since the previous survey iteration.

Figure 4: Community Characteristics Compared by Year

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	2024	2022	2020	2018	2016	2014	2012
The city supports local businesses	92%	91%	88%	91%	88%	89%	92%
The city is a safe community	88%	92%	93%	96%	98%	98%	98%
The city offers the best schools	87%	84%	88%	88%	87%	88%	88%
The city has a low crime rate	82%	83%	87%	91%	94%	96%	94%
Littleton has tight-knit neighborhoods	79%	75%	75%	81%	83%	81%	82%
Littleton has an effective city government	75%	71%	73%	70%	79%	77%	.
Traffic flows well on city streets	64%	66%	57%	60%	69%	69%	74%

Over one-third of respondents selected “don’t know” when assessing their level of agreement with the statements “the city offers the best schools.” A full set of responses, including “don’t know,” can be found in *Appendix A: Responses to Survey Questions*.

Safety in Littleton

Overall, ratings regarding safety in Littleton also remained very stable. Nearly all respondents said they felt safe in Downtown Littleton, in Littleton overall, and in their neighborhood during the day. Also, at least 4 in 5 residents felt somewhat or very safe in the other areas in Littleton and at night in the city.

Residents rated safety in the downtown area higher when compared to other communities across the country and in the Front Range. All remaining ratings were similar to the national and Front Range averages (see Appendix D: Detailed Benchmark Comparisons).

Figure 5: Feelings of Safety in Littleton Compared by Year

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	2024	2022	2020	2018	2016	2014	2012
Downtown Littleton during the day	98%	99%	99%	100%	100%	100%	100%
Littleton overall during the day	98%	98%	98%	99%	99%	100%	99%
Your neighborhood during the day	96%	96%	97%	98%	98%	99%	99%
Parks, trails, natural open space areas	89%	86%	87%	90%	93%	90%	92%
Downtown Littleton at night	88%	87%	92%	92%	95%	96%	92%
Your neighborhood at night	83%	84%	83%	88%	90%	89%	89%
Littleton overall at night	81%	82%	84%	90%	93%	90%	92%

Most Pressing Issues Facing the City

As in previous iterations, Littleton’s residents were asked to select up to three issues they considered most pressing for the city in the next two years. A handful of new issues were added to the 2024 list, including "Affordable housing/cost of living", "Homeless population/homelessness", "Bike and pedestrian safety", "Environmental sustainability", "City services, infrastructure", and "Parking".

The survey revealed that two of these new items ranked at the top of the list of pressing issues: "Affordable housing/cost of living" garnered 38% of mentions, while "Homeless population/homelessness" followed closely with 33%. Another significant concern, mentioned by 33% of respondents, was "Traffic in general".

Additionally, street maintenance (29%), crime reduction (18%), and bike and pedestrian safety (17%) were identified as other significant issues facing the city.

Figure 6: Most Pressing Issues in Littleton Compared by Year

Please identify up to three issues you believe are the most pressing issues facing Littleton in the next two years.	2024	2022	2020	2018	2016	2014	2012
Affordable housing/cost of living	38%	9%*	5%	7%	.	.	.
Homeless population/homelessness	33%	4%*	2%
Traffic in general	33%	45%	61%	60%	48%	40%	29%
Street maintenance	29%	41%	39%	31%	37%	28%	23%
Crime reduction	18%	29%	18%	16%	11%	9%	13%
Bike and pedestrian safety	17%
Aging or outdated commercial areas	14%	22%	26%	34%	30%	31%	.
Business retention	12%	18%	14%	17%	22%	29%	29%
Environmental sustainability	11%
Open space	9%	16%	16%	19%	19%	11%	15%
Business attraction	7%	13%	14%	12%	19%	22%	26%
Traffic light synchronization	8%	11%	13%	14%	16%	13%	15%
Neighborhoods	6%	12%	10%	11%	11%	12%	14%
Trails	6%	8%	8%	8%	7%	9%	6%
Job growth	3%	9%	10%	10%	19%	29%	33%
Maintenance of city properties and buildings	3%	8%	8%	6%	6%	6%	7%
Community image	2%	4%	5%	5%	3%	7%	6%
City services, infrastructure	7%	1%*	3%
Parking	9%	0%*	1%	2%	.	.	.
Other	7%	7%	5%	8%	7%	8%	6%

*Prior to 2024, "Parking" "affordable housing/cost of living," "city services, infrastructure," and "homeless population/homelessness" were not included as response options on the survey, but were categories created from the "other" written-in responses. "Bike and pedestrian safety" and "Environmental sustainability" were included for the first time in the 2024 survey. Verbatim responses can be found in *Appendix B: Verbatim Responses to Open-ended Survey Questions*. Total may exceed 100% as respondents could choose up to three responses.

Promoting the Community

Residents identified their preferences for shopping in the community and for the local government to promote the community as a place to do business and spend money. About two-thirds of survey respondents felt that it was essential or very important for the City to promote itself as a location for business, shopping, recreation and entertainment, while about 7 in 10 respondents felt that it was essential or very important to shop locally in Littleton.

Ratings for the importance of shopping locally have been steadily increasing over the past six years, while the importance of promoting Littleton has been declining during the same period.

Figure 7: Importance of Shopping in and Marketing Littleton Compared by Year



City Services

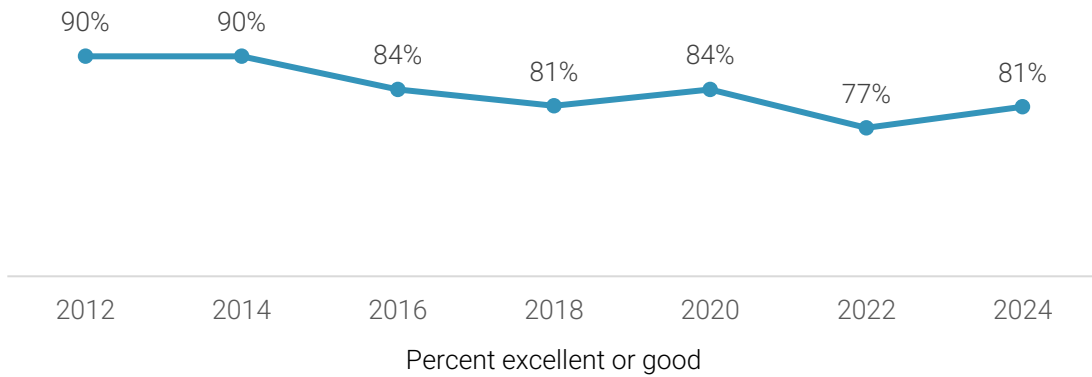
Service delivery is a key function of any local government and enhances residents' quality of life. Residents evaluated their satisfaction with, and the importance of, a variety of city services, including transportation, the Bemis Library, the Littleton Museum, and the Police Department.

Overall Quality of Services

Over 4 in 5 residents felt the overall quality of services in Littleton was excellent or good. This was a slight increase from 2022. The evaluations given by Littleton residents were similar to residents in other communities across the nation and in Colorado's Front Range.

Figure 8: Overall Service Quality Compared by Year

Overall, how would you rate the quality of municipal services provided by the City of Littleton?



City Service Quality and Importance

Littleton residents also assessed the quality and importance of 23 specific services provided by the City. A majority gave favorable ratings to the quality of most services (see Figure 9 below). About 9 in 10 respondents gave excellent or good marks to various cultural and outdoor facilities such as the Carson Nature Center, Hudson Gardens, South Platte Park, Town Hall Arts Center and the parks and trails. Residents felt less positive about job opportunities, traffic flow, and downtown parking.

Most service ratings remained stable from 2022 to 2024. However, moderate increases in quality ratings were observed for economic development, city-sponsored special events, environmental sustainability and Municipal Court. Conversely, the code compliance and traffic enforcement ratings decreased from 2022 to 2024.

Where comparisons were available to other communities across the nation and in the Front Range, Littleton residents generally provided ratings that were on par with the benchmarks. Exceptions were shopping opportunities and job opportunities that ranked above the Front Range benchmark and open space areas that ranked above both the national and Front Range benchmarks.

Figure 9: Quality of Services Provided by Littleton Compared by Year

Please rate the quality of each of the following in Littleton: (Percent excellent or good)	2024	2022	2020	2018	2016	2014	2012
Carson Nature Center	95%	93%	93%	93%	87%	88%	86%
Hudson Gardens	93%	94%	94%	91%	92%	90%	90%
South Platte Park	92%	91%	88%	93%	88%	91%	90%
Town Hall Arts Center	92%	86%	84%	84%	82%	83%	83%
Parks and trails	91%	88%	89%	91%	92%	91%	91%
Recreation opportunities	89%	83%	83%	85%	83%	83%	81%
Buck Recreation Center	88%	87%	87%	89%	89%	89%	91%
City-sponsored special events	88%	80%	81%	83%	.	.	.
Open space areas	87%	81%	81%	84%	81%	83%	85%
Appearance of city	85%	84%	87%	88%	89%	90%	89%
Municipal Court	82%	75%	68%	70%	76%	71%	75%
Historic preservation	78%	80%	81%	83%	83%	82%	84%
Littleton Police Department	77%	77%	83%	85%	89%	79%	84%
Economic development	68%	59%	62%	58%	62%	60%	58%
Shopping opportunities	66%	66%	68%	67%	71%	63%	64%
Environmental sustainability	63%	55%	57%	67%	66%	66%	67%
Public transit services	55%	58%	65%	72%	74%	78%	74%
Snow plowing	53%	58%	32%	61%	50%	58%	50%
Code compliance	52%	60%	56%	62%	62%	63%	66%
Traffic enforcement	52%	58%	64%	63%	71%	70%	74%
Job opportunities	43%	46%	45%	41%	38%	38%	34%
Traffic flow	41%	44%	34%	41%	46%	51%	59%
Downtown parking	31%	31%	20%	22%	31%	36%	37%

For many services, between 30% and 62% of respondents selected “don’t know” when rating their quality. (The full set of responses, including “don’t know,” can be found in *Appendix A: Responses to Survey Questions*.)

Prior to 2022, “code compliance” was “code enforcement”.

Residents also rated the importance of the same 23 services, and a majority felt all of the listed city-provided services were essential or very important. Parks and trails topped the list as the most important, followed by Littleton Police Department, open space areas, snow plowing, traffic flow, and city appearance. Over 8 in 10 respondents felt each of these services was essential or very important. Town Hall Arts Center, downtown parking, Hudson Gardens and city-sponsored special events were deemed relatively less important services, although at least 5 in 10 respondents still felt these were essential or very important services.

Importance ratings for most services remained stable across survey administrations, with a few exceptions: the Town Hall Arts Center, Buck Recreation Center, South Platte Park, Carson Nature Center, and Hudson Gardens were rated as essential or very important by fewer respondents in 2024 compared to 2022.

Figure 10: Importance of Services Provided by Littleton Compared by Year

Please rate how important, if at all, each is to you. (Percent essential or very important)	2024	2022	2020	2018	2016	2014	2012
Parks and trails	92%	88%	88%	89%	86%	86%	83%
Littleton Police Department	87%	84%	94%	96%	96%	91%	95%
Open space areas	86%	87%	82%	85%	79%	80%	76%
Snow plowing	83%	84%	87%	81%	85%	86%	86%
Traffic flow	82%	85%	87%	90%	88%	87%	85%
Appearance of city	81%	83%	85%	86%	88%	88%	90%
Recreation opportunities	78%	81%	79%	80%	78%	81%	75%
Environmental sustainability	77%	79%	81%	79%	78%	73%	75%
Economic development	74%	75%	77%	78%	77%	81%	82%
Municipal Court	74%	75%	72%	73%	72%	77%	71%
Traffic enforcement	73%	69%	74%	78%	70%	69%	75%
South Platte Park	69%	78%	80%	79%	74%	78%	73%
Buck Recreation Center	67%	76%	75%	77%	74%	77%	75%
Public transit services	67%	72%	77%	79%	80%	77%	77%
Code compliance	66%	70%	69%	73%	69%	66%	69%
Historic preservation	64%	67%	73%	70%	69%	65%	62%
Job opportunities	60%	62%	66%	68%	70%	67%	74%
Carson Nature Center	59%	74%	72%	67%	68%	66%	62%
Shopping opportunities	59%	62%	66%	64%	69%	73%	68%
Town Hall Arts Center	56%	64%	64%	63%	61%	56%	57%
Downtown parking	56%	63%	68%	67%	67%	68%	63%
Hudson Gardens	55%	73%	70%	68%	70%	67%	63%
City-sponsored special events	55%	60%	68%	66%	.	.	.

Prior to 2022, "code compliance" was "code enforcement".

Balancing Quality and Importance

Ratings of importance were compared to ratings of quality to help guide City staff and officials with decisions on future resource allocation. Most government services are considered to be important, but when competition for limited resources demands that efficiencies or cutbacks be instituted, it is wise not only to know what services are deemed most important to residents' quality of life, but which services among the most important are perceived to be delivered with the lowest quality. It is these services – more important services delivered with lower quality – to which attention needs to be paid first.

To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance) and some services were in the bottom half of both lists.

Services were classified as “more important” if they were rated as “essential” or “very important” by 69% or more of respondents. Services were rated as “less important” if less than 69% of respondents rated them as “essential” or “very important.” Services receiving quality ratings of “excellent” or “good” by 78% or more of respondents were considered of “higher quality” and those rated “excellent” or “good” by fewer than 78% were considered to be of “lower quality.” This classification created four quadrants based on the ratings of quality and importance for each service. The services falling into each quadrant are listed in Figure 11 on the following page.

Typically, services that are rated relatively higher in importance and lower in quality represent potential priority areas for improvement for the city.

Higher importance and lower quality services included: traffic enforcement, economic development, environmental sustainability, traffic flow, snow plowing and Littleton Police Department. Note that the Littleton Police Department was very high in importance, but close to the cut off line for “lower in quality” relative other services in this category (77% rated it as excellent or good).

Higher importance and higher quality services included: South Platte Park, Municipal Court, recreation opportunities, appearance of city, open space areas and Parks and trails

Lower importance and lower quality services included: code compliance, downtown parking, job opportunities, shopping opportunities, and public transit services.

Lower importance and higher quality services included: City-sponsored special events, historic preservation, Hudson Gardens, Carson Nature Center, Buck Recreation Center, and Town Hall Arts Center.

Figure 11: Comparison of Quality and Importance Ratings

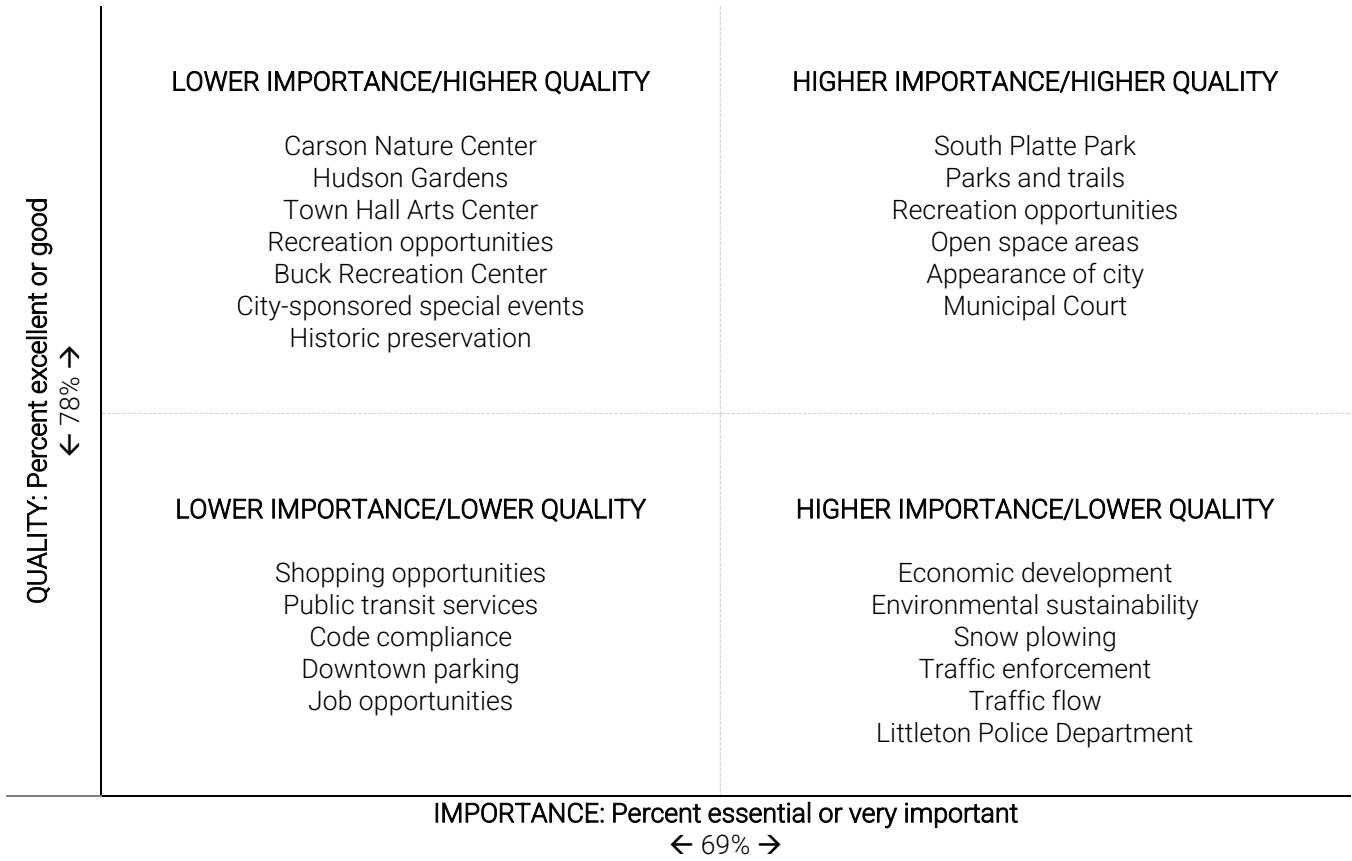


Figure 12: Services Rated Lower in Importance and Higher in Quality
 Lower importance/higher quality

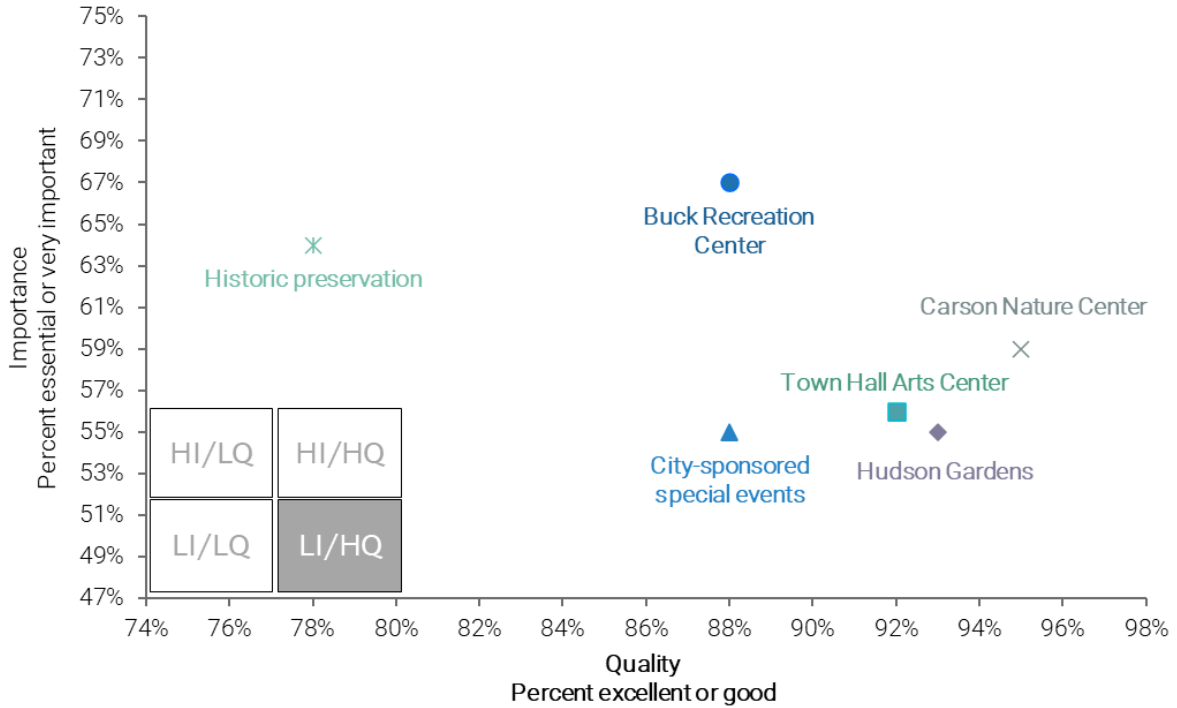


Figure 13: Services Rated Higher in Importance and Higher in Quality
 Higher importance/higher quality

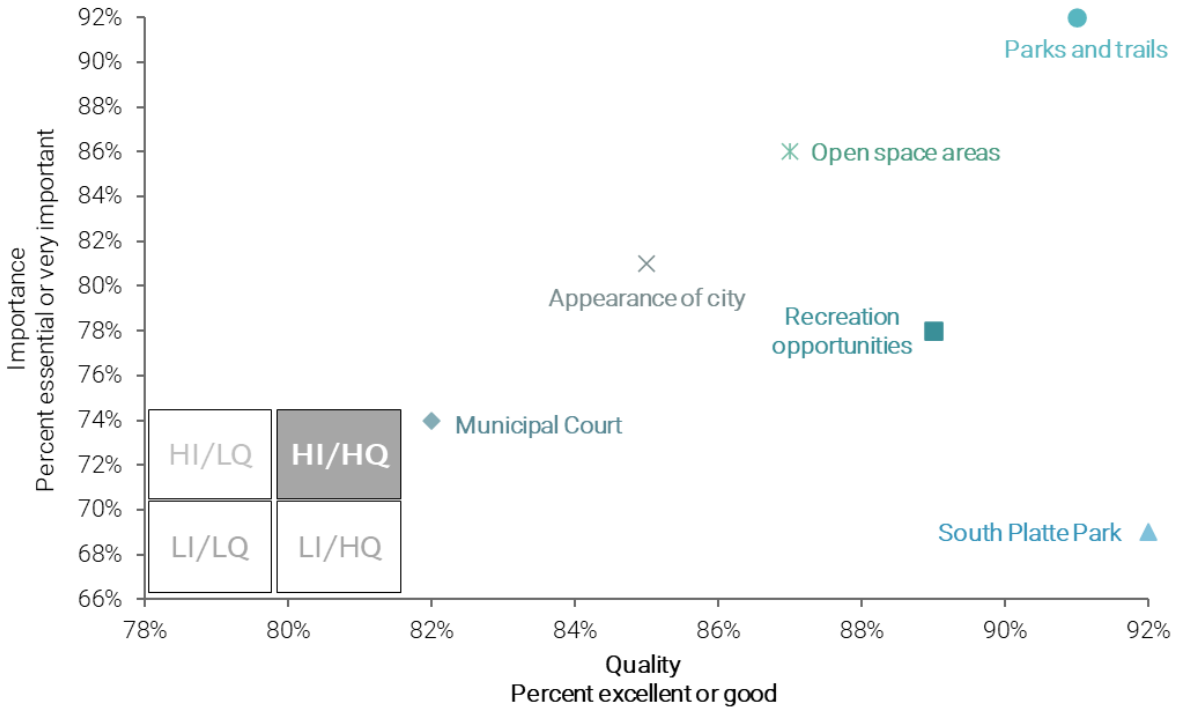


Figure 14: Services Rated Lower in Importance and Lower in Quality

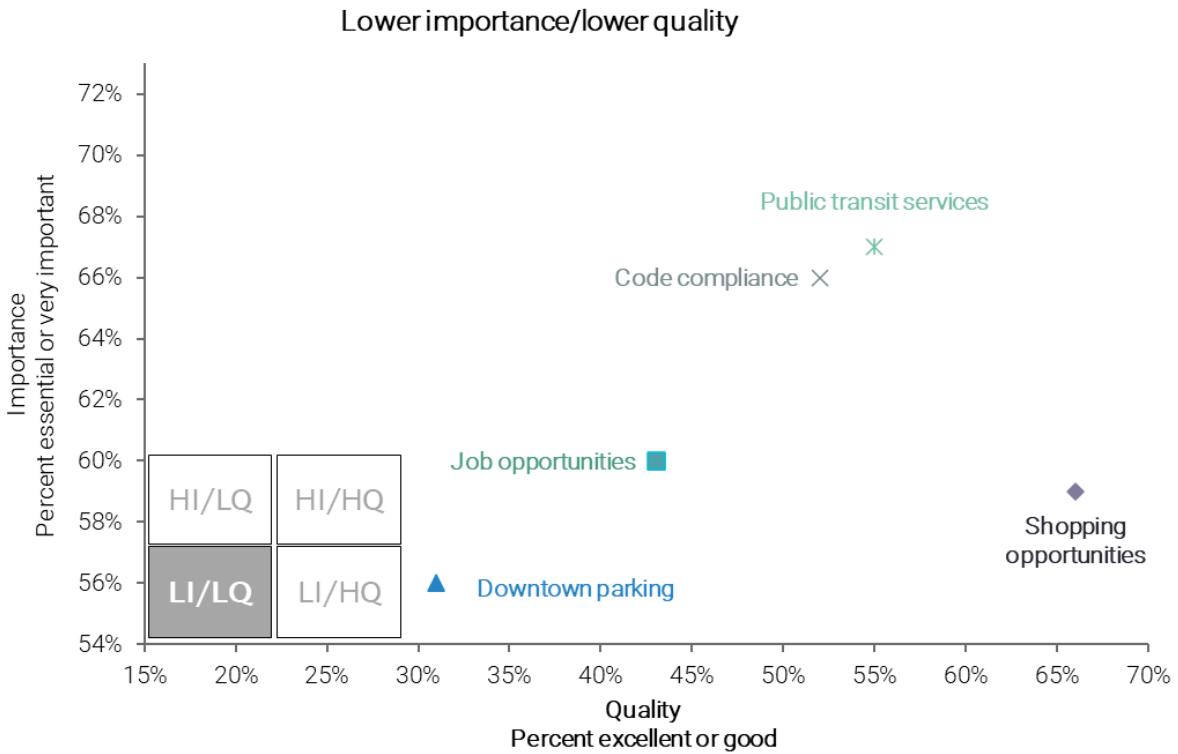
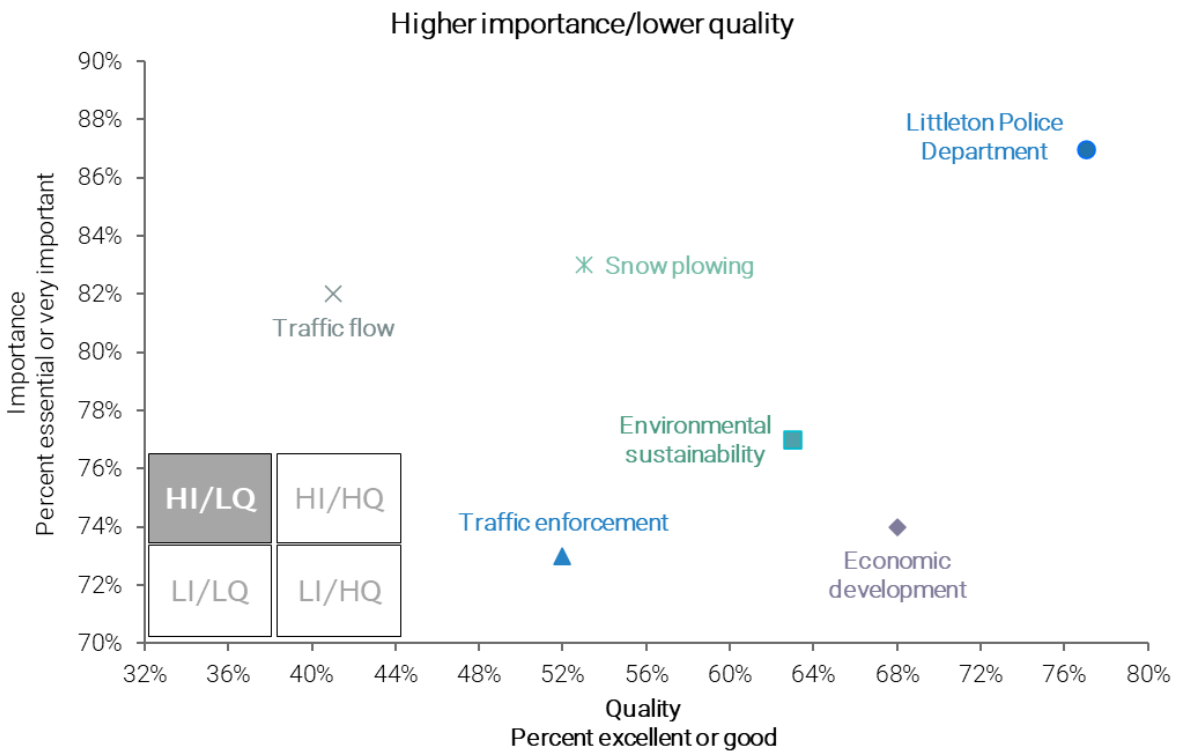


Figure 15: Services Rated Higher in Importance and Lower in Quality



Transportation in Littleton

The survey assessed various aspects of transportation and travel. In 2024, light rail continued to receive positive ratings from residents, with about 7 in 10 giving excellent or good ratings to the Downtown Littleton and Mineral Avenue light rail stations. In contrast, fewer than a third of residents rated the ease of traveling by bus (RTD) favorably. Two transportation ratings declined from 2022 to 2024: the ease of traveling by bus (RTD) fell by 13 points and the rating for the Mineral Avenue light rail station decreased by 9 points. On the other hand, the rating for the Omnibus/Shopping Cart senior and disabled van service increased by 9% since the previous survey iteration.

As in previous years, aspects of transportation and travel that could be compared to the national and Front Range benchmarks generally received ratings similar to the average.

Figure 16: Aspects of Transportation Compared by Year

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	2024	2022	2020	2018	2016	2014	2012
Downtown Littleton light rail station	76%	82%	83%	87%	89%		
Mineral Avenue light rail station	72%	81%	80%	84%	87%	87%	91%
Ease of driving	72%	74%	67%	70%	75%	72%	80%
Ease of walking in the city	71%	73%	77%	79%	82%	84%	84%
Omnibus/Shopping Cart senior and disabled van service	68%	59%	79%	81%	79%	82%	80%
Ease of traveling by bicycle	64%	72%	72%	78%	76%	76%	77%
Ease of traveling by light rail	61%	68%	72%	82%	83%	84%	89%
Street maintenance	40%	44%	45%	47%	44%	56%	66%
Ease of traveling by bus (RTD)	28%	41%	54%	58%	62%	66%	62%

Prior to 2016, "Downtown Littleton light rail station" and "Mineral Avenue light rail station" were worded as a single item on the survey, "Littleton light rail stations (Downtown and Mineral Avenue)".

When evaluating ease of travel by bus (RTD) and Omnibus/Shopping cart senior/disabled van service, more than half of respondents chose "don't know." The full set of responses, including "don't know," can be found in *Appendix A: Responses to Survey Questions*.

Bemis Public Library

Respondents were asked to evaluate seven aspects of the Bemis Public Library and its services. Between one-fourth and one-half of respondents selected “don’t know” when rating aspects of the library (see *Appendix A: Responses to Survey Questions* for a full set of responses including “don’t know”). Of the respondents who had an opinion, most gave positive reviews of each library service. Almost all residents gave favorable reviews to the overall performance of the Bemis Library, library programs and library services. Ratings for all aspects of the Bemis Public Library have remained stable over time, with online services increasing significantly in 2022 and decreasing moderately in 2024.

Figure 17: Aspects of Bemis Public Library Compared by Year

Please circle the number that comes closest to your opinion about Littleton's Bemis Public Library and its services: (Percent excellent or good)	2024	2022	2020	2018	2016	2014	2012
Library services (e.g., reference desk, check out, etc.)	97%	94%	93%	93%	95%	94%	93%
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	96%	94%	91%	93%	96%	96%	94%
Overall performance of the library	95%	93%	92%	94%	93%	93%	91%
Internet and computer services	93%	91%	87%	92%	89%	92%	87%
Online services at www.littletongov.org/bemis accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	88%	93%	85%	86%	90%	89%	83%
Library building and grounds	88%	88%	86%	90%	89%	89%	88%
Materials and collections	87%	89%	85%	85%	84%	84%	81%

Littleton Museum

The quality of various services and programs provided at the Littleton Museum was also assessed. At least 30% of respondents selected 'don't know' for each aspect of the museum (see *Appendix A: Responses to Survey Questions* for a full set of responses, including 'don't know'). Among those with an opinion, at least 86% rated each aspect as excellent or good. The Living History Farms/Historic Site Interpreters, museum programs, overall performance of the Littleton Museum, and museum building and grounds received the highest ratings (all above 95%). Compared to 2022, the overall performance of the Littleton Museum and museum programs improved by 6 and 7 points, respectively.

Figure 18: Aspects of Littleton Museum Compared by Year

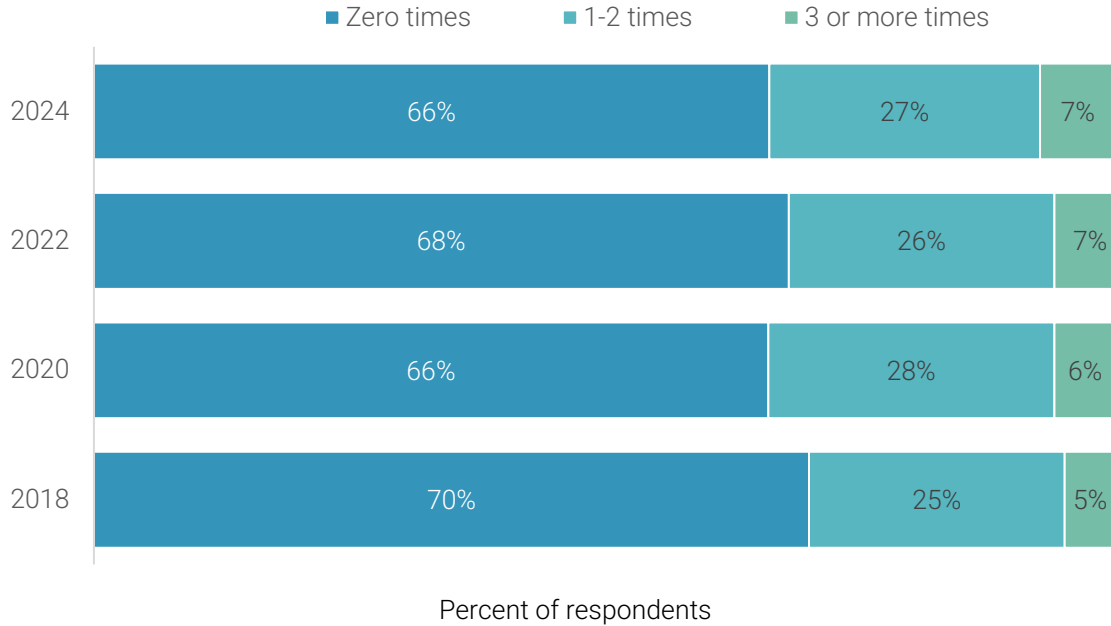
Please circle the number that comes closest to your opinion about the Littleton Museum and its services: (Percent excellent or good)	2024	2022	2020	2018	2016	2014	2012
Living History Farms/Historic Site Interpreters	96%	91%	92%	92%	94%	94%	91%
Museum programs (e.g., lectures, classes, special events – Holiday's Eve, Sheep to Shawl, spring planting)	96%	90%	96%	90%	95%	92%	93%
Overall performance of the Littleton Museum	96%	89%	96%	93%	95%	94%	92%
Museum building and grounds	95%	90%	93%	93%	94%	96%	94%
Wednesday evening free summer concerts	92%	92%	95%	90%	93%	92%	92%
Museum research center	91%	87%	90%	85%	88%	87%	87%
Art shows in the galleries	87%	86%	86%	85%	93%	88%	84%
Museum rotating exhibits	86%	88%	88%	87%	90%	86%	84%

Littleton Police Department

Starting with the 2018 survey, respondents reported on their contact with and feelings about the Littleton Police Department. About one-third of respondents said they had contact with the Police Department in the 12 months prior to the survey, which was similar to the contact rates in previous years.

Figure 19: Contact with Littleton Police Department Compared by Year

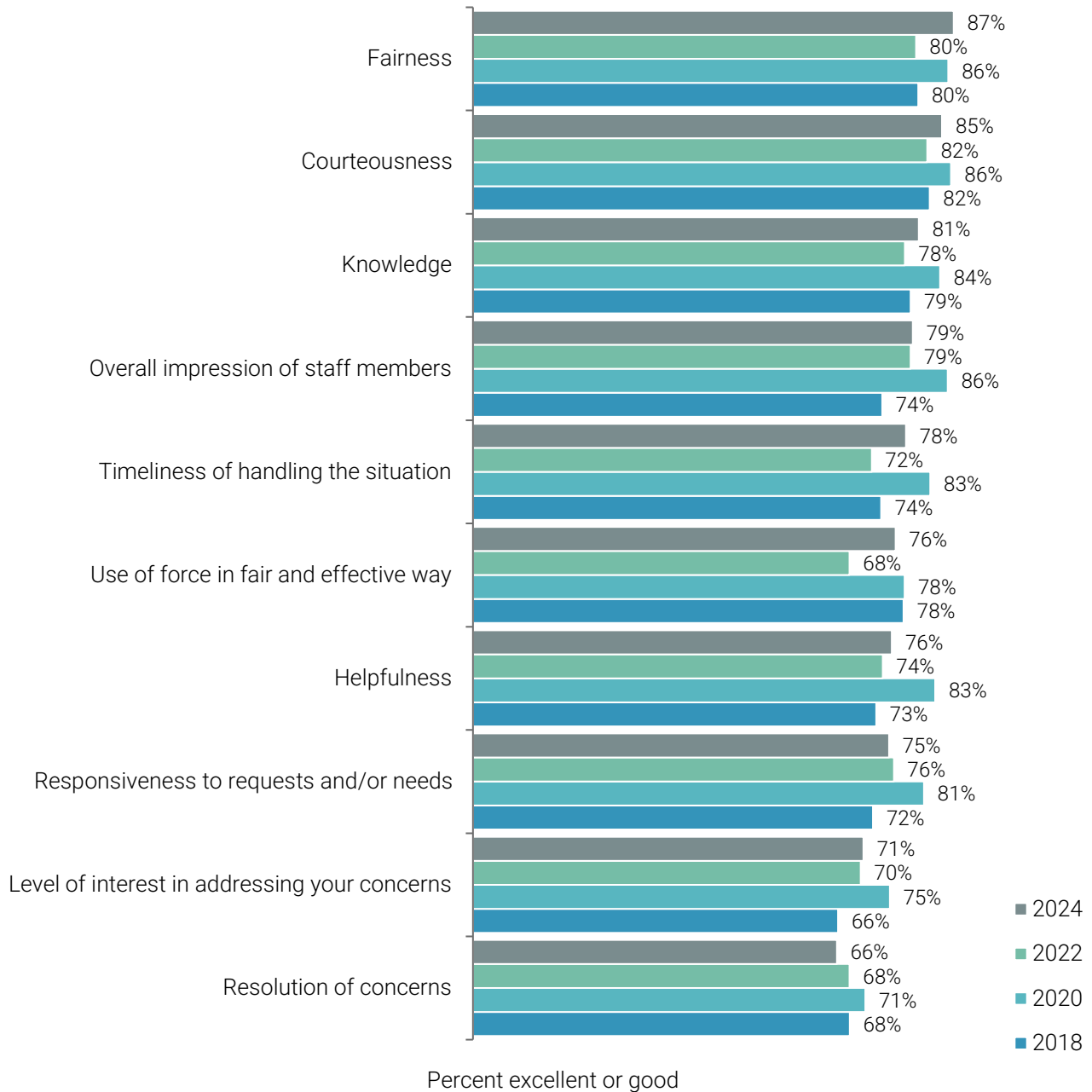
If you had contact with the City of Littleton Police Department, please indicate about how many times you've been in contact over the last 12 months.



The one-third of residents who had been in contact with the Police Department evaluated specific aspects of their most recent interaction with a Police Department employee (see Figure 20 on page 24). Overall, at least two-thirds of respondents gave positive reviews for their interactions with the Police Department employee with whom they interacted. After some decreases registered in 2022, many ratings increased significantly between 2022 and 2024: use of force in fair and effective way improved by 8 points; fairness improved 7 points and timeliness for handling situations, by 6 points.

Figure 20: Treatment by Littleton Police Department Employee Compared by Year

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact.



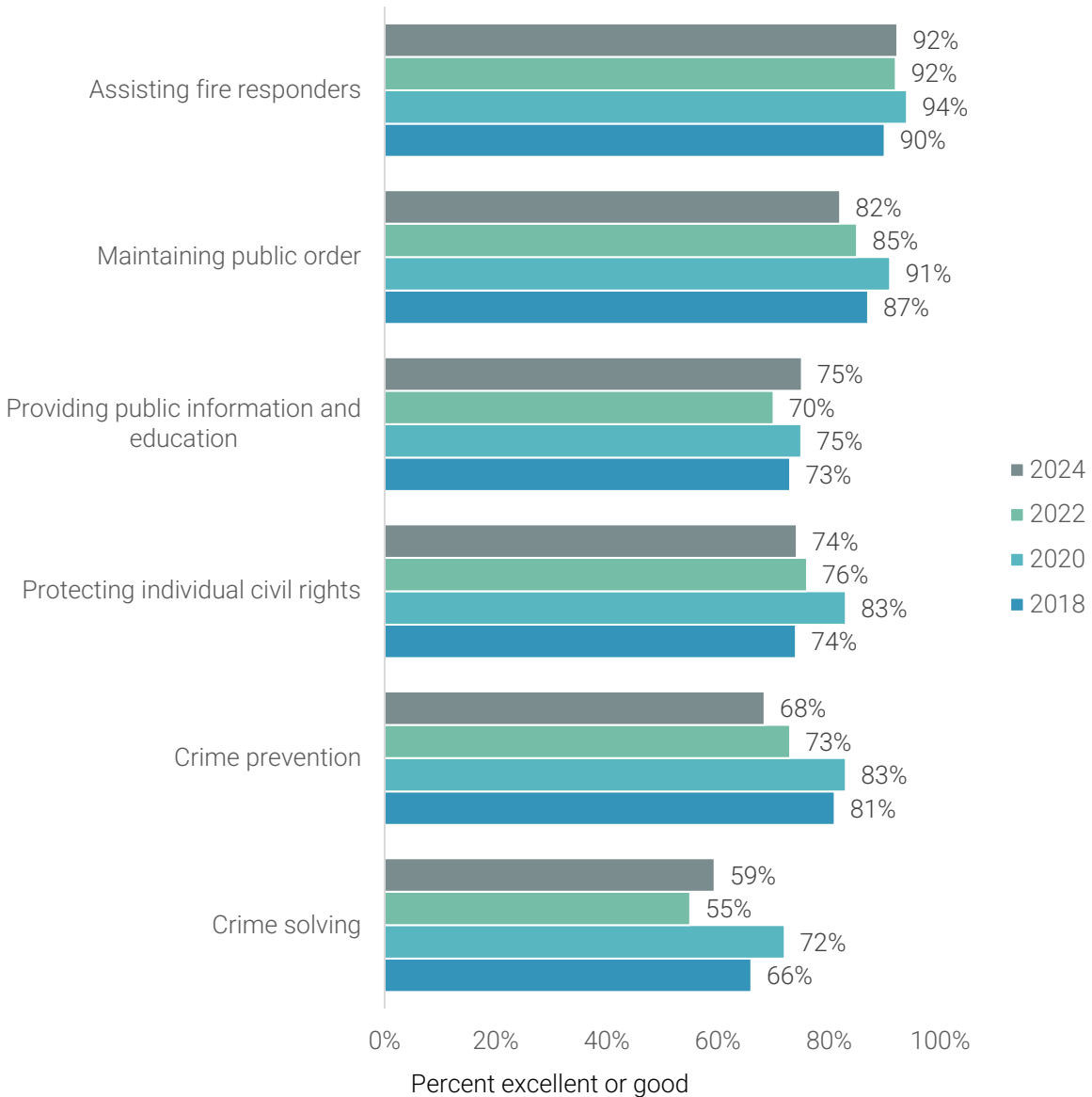
Asked only of those who reported having contact with a City of Littleton Police Department employee in the last 12 months. More than half of respondents said “don’t know” when evaluating the employee’s use of force in fair and effective ways. The full set of responses, including “don’t know,” can be found in *Appendix A: Responses to Survey Questions*.

All survey respondents were asked to assess the quality of six specific services provided by the Littleton Police Department. However, between 29% and 64% of respondents said “don’t know” when asked to evaluate these services. The full set of responses, including “don’t know,” can be found in *Appendix A: Responses to Survey Questions*.

Of those who had an opinion, 9 in 10 rated the Police Department's assistance to fire responders as excellent or good, while 8 in 10 praised the maintenance of public order. All service ratings were similar to those in 2022, except for a slight increase in providing public information and a decrease in crime prevention. Ratings for crime prevention have decreased from 83% in 2020 to the current 68%. Only the ratings for crime prevention could be compared to the benchmark. Littleton residents' evaluations were comparable to those of residents across the nation and in the Front Range.

Figure 21: Quality of Services Provided by the Littleton Police Department

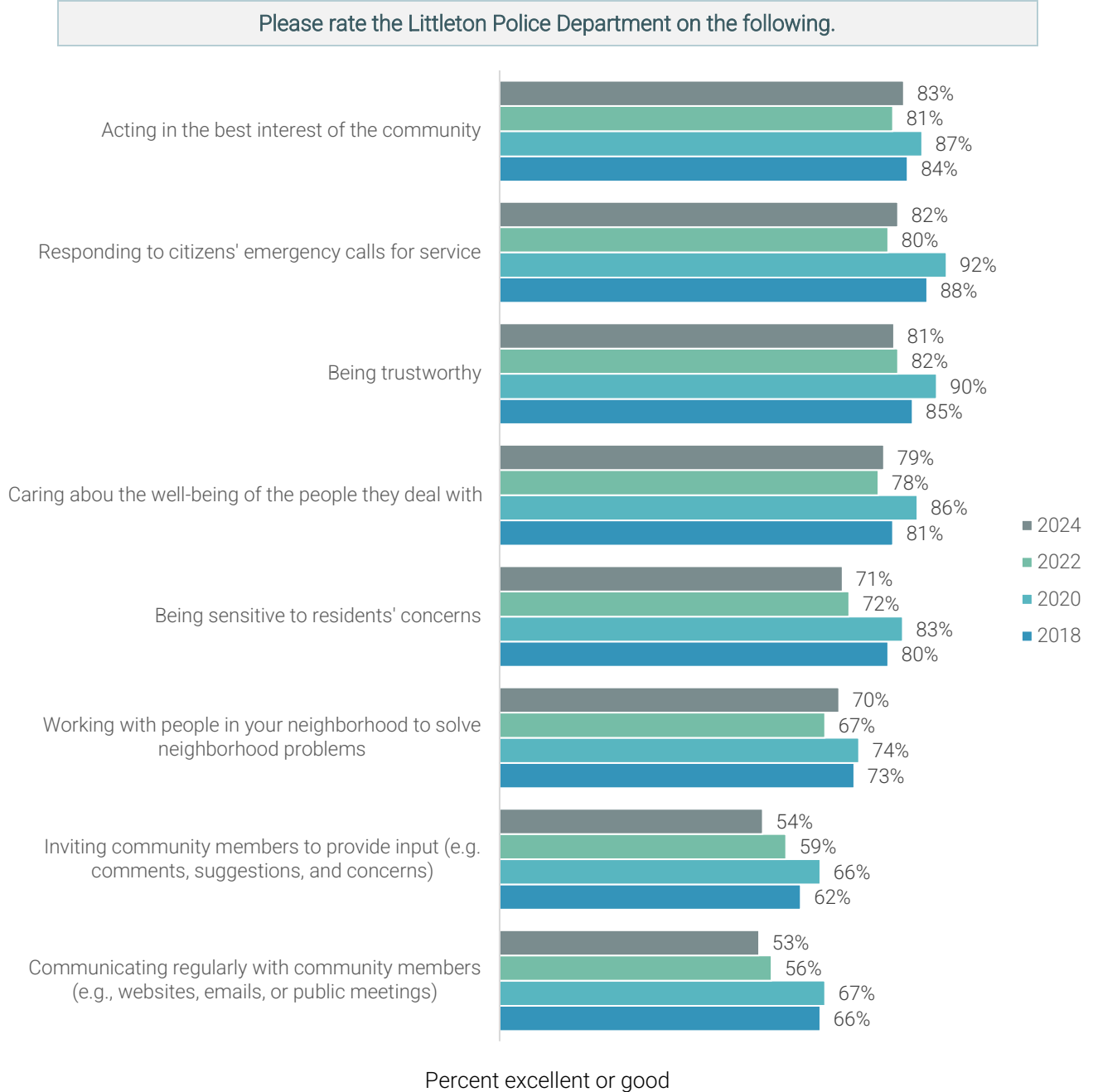
Please rate the job the Littleton Police Department does at each of the following in Littleton.



Survey respondents shared their opinions about the relationship the Police Department has with the community. Between 33% and 58% of respondents said “don’t know” when evaluating specific aspects of this relationship (see *Appendix A: Responses to Survey Questions*). Of those who had an opinion, at least half of residents gave excellent or good reviews to each item. Residents felt most positively about the Police Department acting in the best interest of the community, responding to citizens’ emergency calls for service and being trustworthy.

Ratings remained stable since 2022 with the exception of a small decrease in the rating for inviting community members to provide input.

Figure 22: Community Relationship with the Littleton Police Department by Year



City Government

Littleton residents shared their perspectives of the City of Littleton government’s performance as well as their priorities for the city council’s goals and objectives. Learning whether residents’ priorities for the community align with community leaders can guide the overall direction the city is taking.

Government Performance

Littleton residents evaluated 16 aspects of City government performance. Between 15% and 50% of residents selected “don’t know” when assessing each of these aspects (see *Appendix A: Responses to Survey Questions* for a full set of responses including “don’t know”). Of those who had an opinion, about half of respondents gave favorable ratings to most aspects of government performance. The direction the City is taking with respect to open space, trails and parks was the most favorably rated (83% excellent or good), followed by the quality of work provided by City employees (76%) and holding public meetings about city plans (68%).

In 2024, most items related to City government performance had similar ratings or increases when compared to 2022. The aspects showing the greatest improvements were providing information about city plans and programs (+13 points compared to 2022), attracting companies to locate in Littleton (+12 points), and Littleton’s government as an example of how to provide services (+9 points).

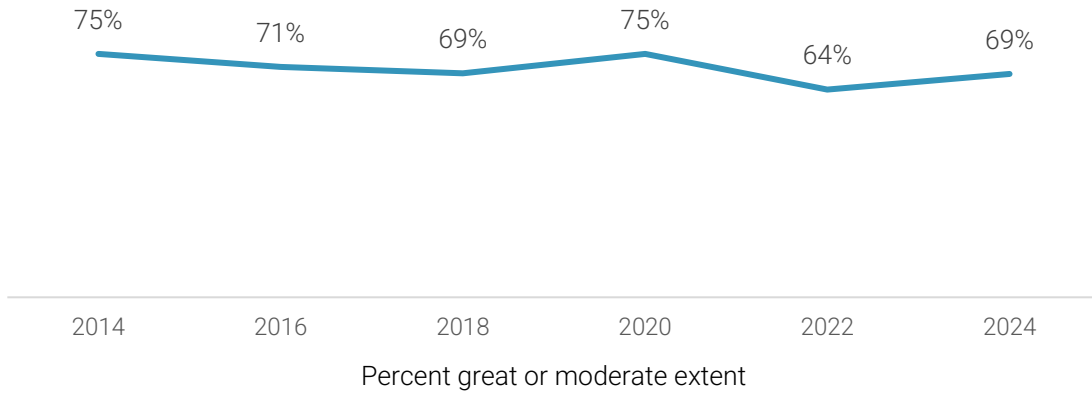
Two of the 16 government performance ratings could be compared to communities across the nation. The job the City government does at welcoming citizen involvement received ratings higher than the national and Front Range averages, while the overall direction the city is taking received rating higher than the Front Range benchmark but similar to the national average.

Figure 23: Littleton Government Performance Compared by Year

Please rate the following categories of Littleton government performance. (Percent excellent or good)	2024	2022	2020	2018	2016	2014	2012
The direction the city is taking with respect to open space, trails and parks	83%	81%	80%	82%	85%	86%	85%
The quality of work provided by City of Littleton employees	76%	72%	77%	69%	75%	77%	78%
Holding public meetings about city plans	68%	63%	63%	59%	61%	63%	72%
Providing information about city plans and programs	66%	53%	56%	54%	58%	57%	62%
The overall direction the city is taking	65%	58%	59%	61%	68%	66%	69%
The city manager’s management of city operations	63%	61%	60%	57%	59%	57%	69%
A city government that is run efficiently	63%	58%	57%	55%	59%	56%	65%
Littleton’s government as an example of how best to provide services	60%	51%	54%	47%	53%	53%	64%
Attracting companies to locate in Littleton	59%	47%	46%	54%	55%	51%	52%
The job the city government does at welcoming citizen involvement	58%	61%	61%	60%	64%	61%	62%
Opportunities to participate in city government decisions	56%	53%	52%	52%	51%	50%	60%
Running Littleton’s local government in the best interest of residents	55%	52%	54%	55%	54%	54%	61%
Being transparent and accountable to the public	53%	48%	51%	47%	48%	50%	58%
Spending local tax dollars wisely	52%	51%	50%	51%	55%	53%	59%
Littleton’s elected officials’ consideration of what people like me think	49%	45%	49%	47%	43%	43%	56%
Responding to citizen complaints and concerns	48%	47%	46%	48%	44%	48%	57%

In 2024, 7 in 10 residents believed that City council decisions represent the best interest of citizens to a great or moderate extent, a moderate increase compared to 2022.

Figure 24: Council Decisions Represent Best Interest of Citizens Compared by Year
To what extent do you trust that the decisions made by City council represent the best interest of citizens?



Community Planning and Prioritization

Survey respondents shared their thoughts on the importance of potential projects in Littleton, priorities for the Police Department and a possible tax rate on retail and medical marijuana sales to help fund public safety, mental health, and/or homeless initiatives.

Potential Projects in Littleton

Littleton residents rated the importance of seven potential projects in Littleton over the next five to eight years and then selected one as the most important project out of the seven. As in previous years, the most important projects were maintaining and improving city infrastructure, reducing traffic congestion on city streets, and redeveloping aging shopping centers. Redeveloping older neighborhoods and building new trails were rated as essential or very important by less than half of residents. All ratings remained stable from 2022 to 2024.

Figure 25: Potential Projects in Littleton Compared by Year

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	2024	2022	2020	2018	2016	2014	2012
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	91%	92%	87%	77%	89%	.	.
Reducing traffic congestion on city streets	67%	63%	74%	75%	63%	57%	53%
Redeveloping aging shopping centers	61%	61%	63%	70%	65%	71%	74%
Continuing preservation programs for historic buildings	58%	58%	55%	55%	56%	54%	47%
Partnering strategically and financially with the private sector in development	53%	56%	52%	56%	61%	.	.
Redeveloping older neighborhoods	45%	48%	48%	55%	53%	62%	66%
Building new trails	40%	46%	45%	47%	47%	44%	43%

“Redeveloping aging shopping centers” was “taking an active role in redevelopment of aging shopping centers” in 2014 and “redeveloping older neighborhoods” was “taking an active role in redevelopment of older neighborhoods.” Additionally, “partnering strategically and financially with the private sector in development” was different enough from the 2014 survey question wording that comparisons could not be made.

Littleton residents were then asked to select one potential project as the most important for the city to focus on in the next five to eight years. Respondents most frequently chose maintaining and improving city infrastructure (45% selected as the single most important issue) and reducing traffic congestion on city streets (22%).

Figure 26: Most Important Potential Project Compared by Year

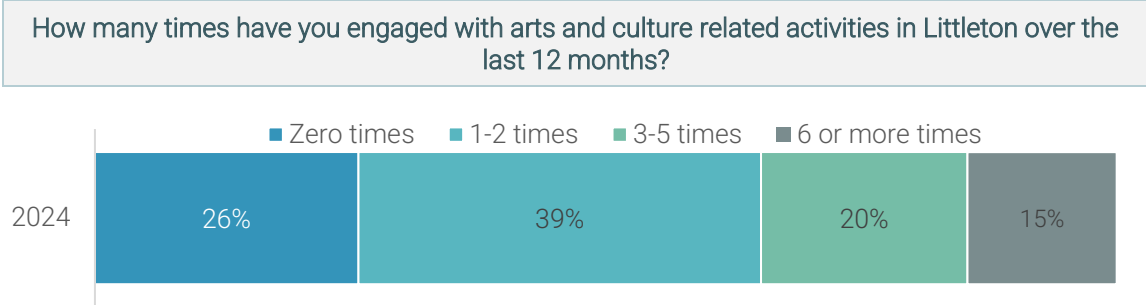
Check the ONE circle for the item you think is the most important future project for Littleton	2024	2022	2020	2018	2016	2014	2012
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	45%	46%	25%	25%	35%	.	.
Reducing traffic congestion on city streets	20%	22%	22%	32%	18%	23%	18%
Redeveloping aging shopping centers	12%	15%	6%	9%	12%	27%	27%
Partnering strategically and financially with the private sector in development	8%	8%	7%	7%	7%	.	.
Building new trails	8%	6%	5%	4%	3%	6%	6%
Redeveloping older neighborhoods	5%	6%	5%	5%	8%	18%	18%
Continuing preservation programs for historic buildings	4%	5%	9%	3%	5%	5%	1%

“Redeveloping aging shopping centers” was “taking an active role in redevelopment of aging shopping centers” in 2014 and “redeveloping older neighborhoods” was “taking an active role in redevelopment of older neighborhoods.”

Potential Cultural related activities in Littleton

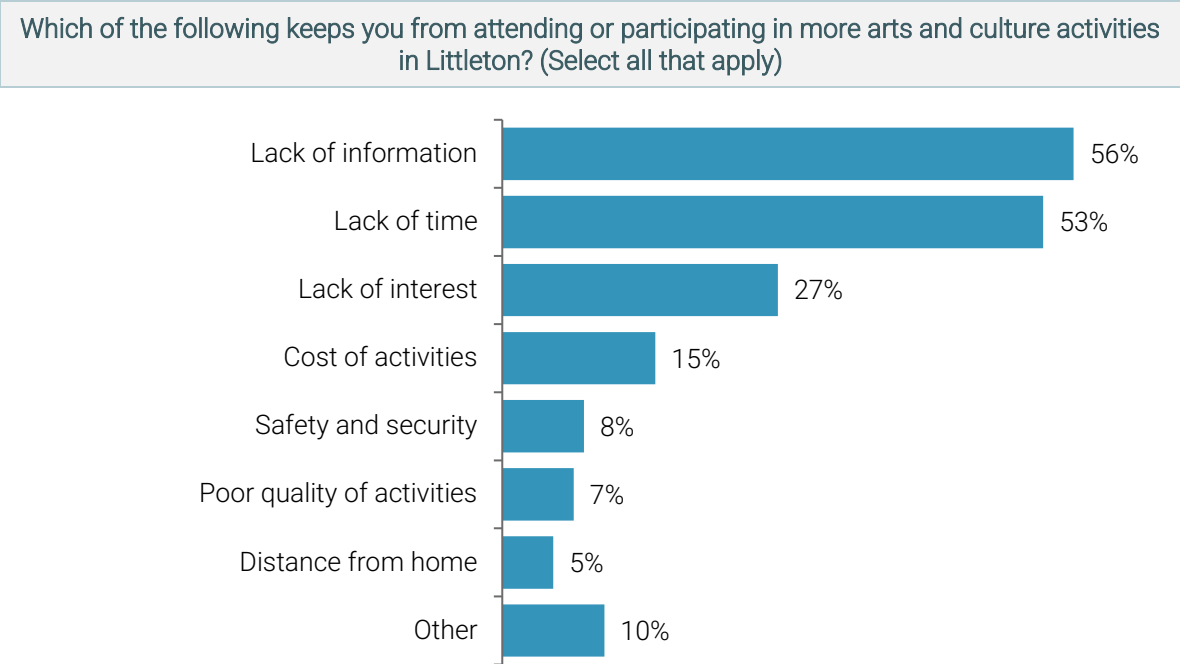
A new set of questions was included in 2024 to assess the level of engagement of the community with arts and culture related activities. About three-quarters of residents reported to have engaged at least once in the last 12 months in culture related activities in Littleton (35% participated three or more times).

Figure 27: Engagement with Cultural Activities



Respondents were also asked what, if anything, prevents them from attending or participating in more arts and culture activities in Littleton. The top barrier was a lack of information (56% of responses), followed by a lack of time (53%). Far fewer respondents mentioned a lack of interest (27%) or the cost of activities (15%).

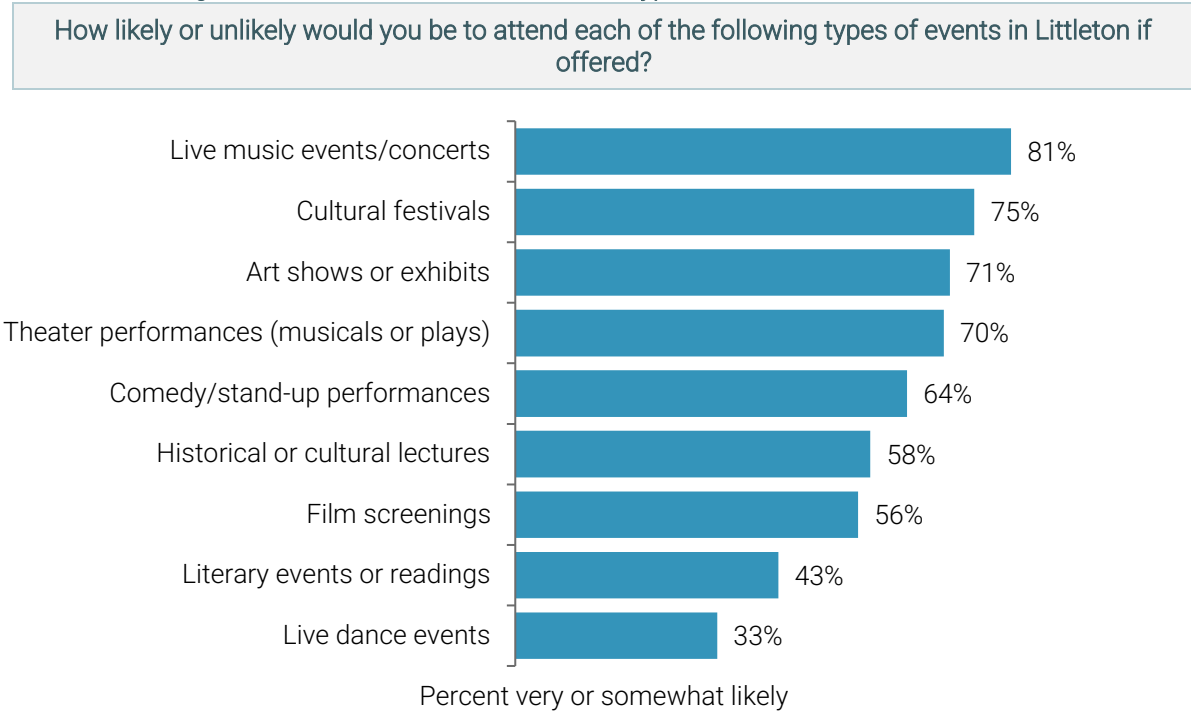
Figure 28: Barriers in participating in more arts and culture activities



Total may exceed 100% as respondents could choose more than one answer.

Survey respondents were asked about their likelihood of attending various cultural activities if offered by the City. About 8 in 10 respondents said they would be very or somewhat likely to attend live music events or concerts, while 3 in 4 indicated they would be very or somewhat likely to attend cultural festivals. Additionally, about 7 in 10 residents expressed interest in attending art shows or exhibits and theater performances. Comedy/stand-up performances received interest from about one-third of respondents, while historical or cultural lectures and film screenings garnered interest from more than half. Finally, 4 in 10 residents expressed interest in literary events, while 3 in 4 showed the same level of interest in live dance events.

Figure 29: Likeliness to attend different types of culture activities if offered



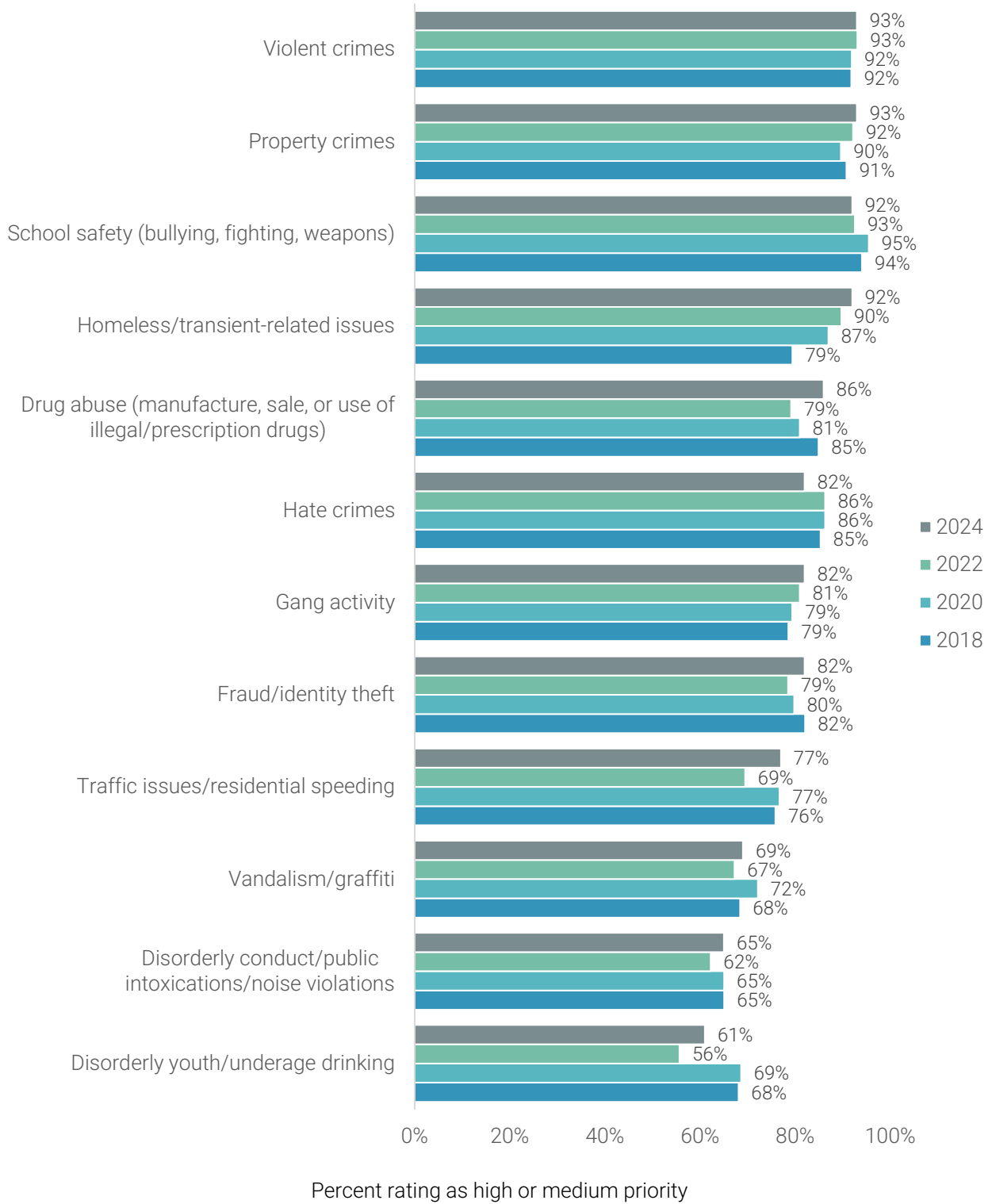
Police Department Priorities

Survey respondents provided input to the Littleton Police Department on where to focus its resources in the next two years (see Figure 30 on page 33). Similar to previous years, the top-rated priorities were violent crimes, property crimes, school safety and homeless/transient-related issues. Drug abuse, hate crimes, gang activities and fraud/identity theft were selected by a significant number of residents as a top priority in 2024.

Compared to 2022, all priorities remained stable except for drug abuse and traffic issues, which increased by 7 and 8 points, respectively.

Figure 30: Resident Priorities for Littleton Police Department Compared by Year

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years.

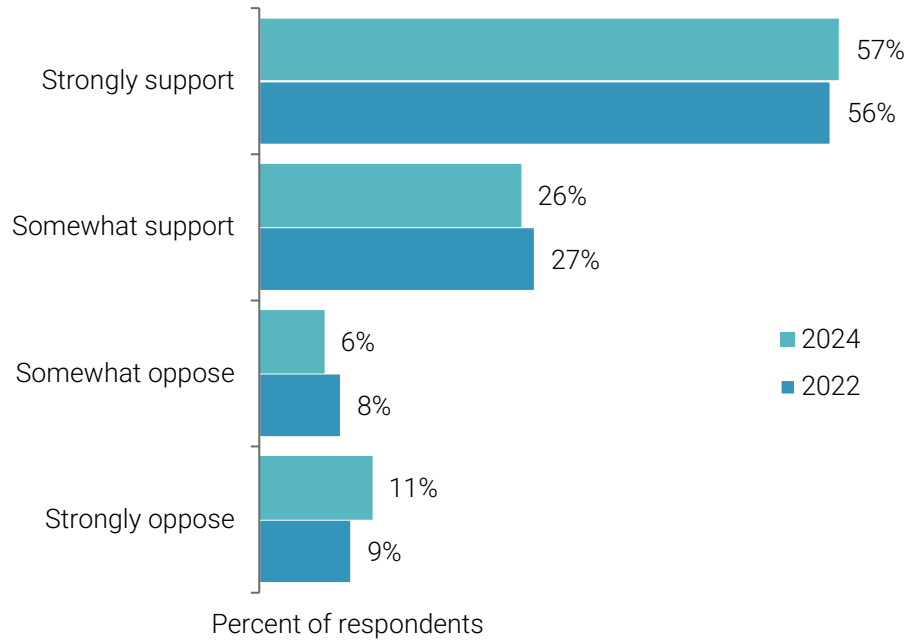


Level of Support for Taxes

As in 2022, survey respondents were asked to indicate their level of support for, or opposition to, an increase in the tax rate on retail and medical marijuana sales. Similarly to 2022, about 80% of residents supported this sales tax rate increase, with 57% in strong support.

Figure 31: Level of Support for Retail and Medical Marijuana Sales Tax Increase Compared by Year

If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?



Information Sources

To communicate better with residents, it is important for local government staff and officials to know where residents get information about the community. Survey respondents evaluated how frequently, if at all, they or other household members used various information sources. Once again, *The Littleton Report* was a source of information about the city for the majority of respondents (83%) followed by the city’s official website (71%). In third place came the new events website *VisitLittleton.org* (51%) followed by the *Littleton Independent* (46%). Respondents showed decreased use of *littletonrocks.com* and the *Denver Post* for information about the city.

Figure 32: Sources of Information about Littleton Compared by Year

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton.	2024	2022	2020	2018	2016	2014	2012
The Littleton Report (bi-monthly city newsletter)	83%	81%	70%	77%	81%	82%	70%
LittletonCO.gov (official city website)	71%	69%	68%	64%	64%	68%	57%
VisitLittleton.org (events website)	51%	31%	37%	33%	23%	21%	.
The Littleton Independent (weekly, privately-owned newspaper)	46%	52%	47%	54%	51%	60%	46%
NextDoor.com	41%	49%	54%	45%	25%	.	.
Openlittleton.org (citizen engagement website)	31%	29%	30%	27%	26%	25%	.
Denver Post	30%	36%	45%	43%	48%	55%	65%
Littleton Report Online	28%	29%
The City of Littleton's Facebook page (www.facebook.com/CityofLittleton)	26%	29%	33%	26%	24%	23%	.
Instagram	20%	18%
The Villager (weekly, privately-owned newspaper)	14%	18%	21%	25%	22%	27%	23%
Littleton on Twitter/X (www.x.com/CityofLittleton)	13%	17%	21%	15%	13%	12%	.
Comcast Cable Channel 8 (city government access channel)	12%	18%	19%	20%	26%	28%	26%

Previous 2024, the events website was named ‘Littletonrocks.com’ and the official website ‘Littletongov.org’. The question and scale wording changed from 2012 to 2014. In 2012, respondents were asked to indicate the number of times in the last 12 months they had used each source on a frequency scale. To enable comparisons over time, the 2012 percentages represent those who used a source at least once in the 12 months prior to the 2012 survey and the 2014 percentages represent those who indicated that each was a major or minor source of information.

In addition to assessing their use of information sources, residents rated the importance of receiving different types of information from the City. As in 2022, City council decisions, street/traffic/road work, and development projects were considered the most important issues to communicate. Similarly to 2022, at least half of the respondents felt it was essential or very important to receive most of the types of information mentioned. However, two topics saw a significant decrease in importance from 2022 to 2024: economic development and community demographics.

Figure 33: Importance of Receiving City Information Compared by Year

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	2024	2022	2020	2018	2016	2014	2012
City council decisions	80%	78%	70%	69%	73%	69%	.
Street/traffic/road work	80%	75%	71%	72%	75%	72%	.
Development projects (new residential or commercial buildings or sites)	75%	75%	64%	70%	73%	71%	.
City finances/budget	69%	68%	63%	61%	63%	60%	.
Police/crime data	69%	66%	62%	64%	66%	66%	.
Special events (e.g., concerts, races, festivals)	66%	64%	63%	63%	67%	67%	.
Public asset conditions (streets, city buildings/facilities, etc.)	60%	58%	51%	51%	55%	54%	.
Economic development	59%	72%	61%	63%	67%	67%	.
Affordable housing	47%
Code compliance requirements and current activity	41%	40%	43%	41%	45%	47%	.
Demographics of the community	26%	39%	39%	34%	41%	40%	.
Other topics you would like to receive information about (please specify)	64%	66%

Write-in responses for those who specified other topics can be found in *Appendix B: Verbatim Responses to Open-ended Survey Questions*.

Respondent Characteristics

Characteristics of the survey respondents are displayed in the following tables.

Table 1: Length of Residency

How many years have you lived in Littleton?	Percent of respondents	Number of respondents
Less than 1 year	6%	N=39
1-5 years	32%	N=197
6-10 years	16%	N=98
11-15 years	8%	N=47
More than 15 years	38%	N=238
Total	100%	N=619

Table 2: Number of Household Members

How many people (including yourself) live in your household?	Percent of respondents	Number of respondents
0	0%	N=2
1	32%	N=194
2	39%	N=235
3 or more	29%	N=173
Total	100%	N=604

Table 3: Number of Household Members Age 12 or Younger

How many children 12 or younger live in your household?	Percent of respondents	Number of respondents
0	77%	N=468
1	14%	N=86
2	6%	N=39
3 or more	2%	N=13
Total	100%	N=606

Table 4: Number of Household Members Ages 13 to 17

How many teenagers ages 13 to 17 live in your household?	Percent of respondents	Number of respondents
0	91%	N=545
1	6%	N=36
2	3%	N=18
3 or more	0%	N=3
Total	100%	N=602

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Table 5: Number of Household Members Age 55 or Older

How many people (including yourself) age 55 or older live in your household?	Percent of respondents	Number of respondents
0	51%	N=310
1	23%	N=137
2	26%	N=155
3 or more	0%	N=2
Total	100%	N=603

Table 6: Housing Unit Type

Which best describes the building you live in?	Percent of respondents	Number of respondents
One family house detached from any other houses	53%	N=330
House attached to one or more houses (e.g., a duplex or townhome)	15%	N=95
Building with two or more apartments or condominiums	29%	N=182
Mobile home	1%	N=7
Other	1%	N=6
Total	100%	N=620

Table 7: Housing Tenure (Rent vs Own)

Do you rent or own your home?	Percent of respondents	Number of respondents
Rent	36%	N=226
Own	64%	N=395
Total	100%	N=621

Table 8: Total Household Income for Current Year

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income, money from all sources for all persons living in your household.)	Percent of respondents	Number of respondents
Less than \$24,999	5%	N=31
\$25,000 to \$34,999	6%	N=35
\$35,000 to \$49,999	7%	N=43
\$50,000 to \$74,999	8%	N=46
\$75,000 to \$99,999	15%	N=87
\$100,000 to \$149,999	27%	N=156
\$150,000 to \$199,999	13%	N=75
\$200,000 or more	19%	N=110
Total	100%	N=582

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Table 9: Respondent Level of Education

What is your level of education?	Percent of respondents	Number of respondents
0-11 years	2%	N=13
High school graduate	5%	N=28
Some college, no degree	10%	N=61
Associate degree	6%	N=37
Bachelors' degree	41%	N=251
Graduate or professional degree	37%	N=227
Total	100%	N=618

Table 10: Respondent Ethnicity

Are you Spanish, Hispanic or Latino?	Percent of respondents	Number of respondents
No, not Spanish, Hispanic or Latino	90%	N=545
Yes, I consider myself to be Spanish, Hispanic or Latino	10%	N=58
Total	100%	N=603

Table 11: Respondent Race

What is your race?	Percent of respondents	Number of respondents
American Indian or Alaskan Native	3%	N=18
Asian, Asian Indian or Pacific Islander	1%	N=7
Black or African American	1%	N=9
White	92%	N=549
Other	7%	N=39

Total may exceed 100% as respondents could select more than one option.

Table 12: Respondent Age

In which category is your age?	Percent of respondents	Number of respondents
18-24	3%	N=17
25-34	26%	N=157
35-44	15%	N=89
45-54	14%	N=85
55-64	14%	N=86
65-74	17%	N=106
75+	12%	N=72
Total	100%	N=611

Table 13: Respondent Gender

What is your gender?	Percent of respondents	Number of respondents
Female	50%	N=308
Male	50%	N=302
Identify in another way	0%	N=0
Total	100%	N=610

Appendix A: Responses to Survey Questions

The following pages contain a complete set of responses to each question on the survey. The percent of respondents giving a particular response is shown followed by the number of respondents. When a question includes a “don’t know” response option, the first table displays the results excluding the “don’t know” responses and the second table displays the results with the “don’t know.”

Table 14: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Littleton.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Littleton as a place to live	45%	N=286	47%	N=297	7%	N=47	1%	N=4	100%	N=635
Your neighborhood as a place to live	45%	N=285	42%	N=263	9%	N=59	4%	N=25	100%	N=633
Littleton as a place to raise children	48%	N=237	38%	N=188	11%	N=55	2%	N=11	100%	N=490
Littleton as a place to retire	29%	N=143	43%	N=211	19%	N=92	8%	N=40	100%	N=486
Littleton as a place to work	19%	N=81	53%	N=228	21%	N=93	7%	N=29	100%	N=432
Overall quality of life in Littleton	38%	N=238	51%	N=320	9%	N=55	2%	N=13	100%	N=626

Table 15: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Littleton.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Littleton as a place to live	45%	N=286	47%	N=297	7%	N=47	1%	N=4	0%	N=0	100%	N=635
Your neighborhood as a place to live	45%	N=285	42%	N=263	9%	N=59	4%	N=25	0%	N=0	100%	N=633
Littleton as a place to raise children	38%	N=237	30%	N=188	9%	N=55	2%	N=11	22%	N=140	100%	N=630
Littleton as a place to retire	23%	N=143	34%	N=211	15%	N=92	6%	N=40	23%	N=142	100%	N=628
Littleton as a place to work	13%	N=81	36%	N=228	15%	N=93	5%	N=29	31%	N=197	100%	N=628
Overall quality of life in Littleton	38%	N=238	51%	N=320	9%	N=55	2%	N=13	0%	N=0	100%	N=626

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Table 16: Question 2

What are your reasons for living in Littleton? (Please select all that apply.)	Percent of respondents	Number of respondents
I feel safe here	60%	N=374
I like the location in general	79%	N=498
Cost of living is affordable	12%	N=78
I've always lived here	14%	N=90
I like the school my children attend	15%	N=92
I like living in a college town	2%	N=15
I like my neighborhood	59%	N=373
I have friends and family in the area	44%	N=275
Sense of community	29%	N=184
Housing diversity	8%	N=50
Parks, trails and open space	70%	N=438
Transportation options	23%	N=142
Downtown	52%	N=328
Other	5%	N=34

Total may exceed 100% as respondents could choose more than one answer.

Table 17: Question 3 without "don't know" responses

To what extent do you agree or disagree that each statement below describes the City of Littleton?	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
The city is a safe community	45%	N=282	43%	N=268	8%	N=48	5%	N=28	100%	N=626
The city has a low crime rate	34%	N=198	48%	N=276	13%	N=76	5%	N=29	100%	N=579
The city supports local businesses	47%	N=250	45%	N=239	7%	N=35	2%	N=10	100%	N=534
Littleton has tight-knit neighborhoods	26%	N=138	53%	N=280	18%	N=98	3%	N=14	100%	N=530
The city offers the best schools	34%	N=132	53%	N=206	9%	N=34	4%	N=17	100%	N=389
Littleton has an effective city government	19%	N=94	56%	N=280	15%	N=77	10%	N=50	100%	N=502
Traffic flows well on city streets	15%	N=96	49%	N=305	23%	N=143	13%	N=80	100%	N=624

Table 18: Question 3 with "don't know" responses

To what extent do you agree or disagree that each statement below describes the City of Littleton?	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Don't know		Total	
The city is a safe community	45%	N=282	43%	N=268	8%	N=48	5%	N=28	0%	N=2	100%	N=628
The city has a low crime rate	31%	N=198	44%	N=276	12%	N=76	5%	N=29	9%	N=56	100%	N=634
The city supports local businesses	40%	N=250	38%	N=239	6%	N=35	2%	N=10	15%	N=92	100%	N=626
Littleton has tight-knit neighborhoods	22%	N=138	44%	N=280	15%	N=98	2%	N=14	16%	N=101	100%	N=630
The city offers the best schools	21%	N=132	33%	N=206	5%	N=34	3%	N=17	38%	N=239	100%	N=629
Littleton has an effective city government	15%	N=94	45%	N=280	12%	N=77	8%	N=50	19%	N=120	100%	N=622
Traffic flows well on city streets	15%	N=96	49%	N=305	23%	N=143	13%	N=80	1%	N=5	100%	N=629

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Table 19: Question 4

Please identify up to three issues you believe are the most pressing issues facing Littleton in the next two years.	Percent of respondents	Number of respondents
Job growth	3%	N=21
Traffic in general	33%	N=208
Business retention	12%	N=78
Neighborhoods	6%	N=41
Trails	6%	N=40
Community image	2%	N=16
Street maintenance	29%	N=183
Aging or outdated commercial areas	14%	N=91
Crime reduction	18%	N=111
Traffic light synchronization	8%	N=50
Business attraction	7%	N=47
Open space	9%	N=54
Maintenance of city properties and buildings	3%	N=17
Parking	9%	N=57
Affordable housing/cost of living	38%	N=240
Homeless population/homelessness	33%	N=207
City services, infrastructure	7%	N=45
Bike and pedestrian safety	17%	N=106
Environmental sustainability	11%	N=68
Other	7%	N=41

Total may exceed 100% as respondents could choose more than one answer.

Table 20: Question 5 without "don't know" responses

Please tell us how safe you feel in each of the following areas in Littleton.	Very safe		Somewhat safe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N
Downtown Littleton during the day	81%	N=502	17%	N=106	2%	N=10	0%	N=3	100%	N=620
Downtown Littleton at night	40%	N=225	48%	N=273	10%	N=58	2%	N=11	100%	N=567
Your neighborhood during the day	76%	N=478	20%	N=126	2%	N=15	1%	N=7	100%	N=626
Your neighborhood at night	45%	N=285	38%	N=239	13%	N=81	4%	N=23	100%	N=628
Parks, trails, natural open space areas	38%	N=226	50%	N=295	9%	N=51	2%	N=14	100%	N=587
Littleton overall during the day	63%	N=396	35%	N=217	2%	N=12	0%	N=3	100%	N=627
Littleton overall at night	22%	N=134	58%	N=350	16%	N=95	3%	N=20	100%	N=598

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Table 21: Question 5 with "don't know" responses

Please tell us how safe you feel in each of the following areas in Littleton.	Very safe		Somewhat safe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Downtown Littleton during the day	79%	N=502	17%	N=106	2%	N=10	0%	N=3	2%	N=14	100%	N=634
Downtown Littleton at night	36%	N=225	43%	N=273	9%	N=58	2%	N=11	10%	N=62	100%	N=629
Your neighborhood during the day	76%	N=478	20%	N=126	2%	N=15	1%	N=7	0%	N=0	100%	N=626
Your neighborhood at night	45%	N=285	38%	N=239	13%	N=81	4%	N=23	1%	N=6	100%	N=634
Parks, trails, natural open space areas	36%	N=226	47%	N=295	8%	N=51	2%	N=14	6%	N=38	100%	N=624
Littleton overall during the day	63%	N=396	35%	N=217	2%	N=12	0%	N=3	0%	N=1	100%	N=628
Littleton overall at night	21%	N=134	56%	N=350	15%	N=95	3%	N=20	5%	N=29	100%	N=628

Table 22: Question 6 without "don't know" responses

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	Percent of respondents	Number of respondents
Essential	22%	N=137
Very important	50%	N=305
Somewhat important	25%	N=155
Not at all important	2%	N=14
Total	100%	N=612

Table 23: Question 6 with "don't know" responses

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	Percent of respondents	Number of respondents
Essential	22%	N=137
Very important	49%	N=305
Somewhat important	25%	N=155
Not at all important	2%	N=14
Don't know	2%	N=14
Total	100%	N=626

Table 24: Question 7 without "don't know" responses

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	Percent of respondents	Number of respondents
Essential	28%	N=170
Very important	38%	N=231
Somewhat important	27%	N=167
Not at all important	7%	N=45
Total	100%	N=613

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Table 25: Question 7 with "don't know" responses

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	Percent of respondents	Number of respondents
Essential	27%	N=170
Very important	36%	N=231
Somewhat important	26%	N=167
Not at all important	7%	N=45
Don't know	3%	N=21
Total	100%	N=634

Table 26: Question 8 - Quality without "don't know" responses

Please rate the quality of each of the following in Littleton:	Excellent		Good		Fair		Poor		Total	
Appearance of city	23%	N=147	62%	N=396	13%	N=81	2%	N=11	100%	N=635
Shopping opportunities	13%	N=78	53%	N=332	29%	N=183	5%	N=31	100%	N=624
Job opportunities	5%	N=18	38%	N=132	40%	N=139	17%	N=58	100%	N=346
Historic preservation	25%	N=138	53%	N=289	19%	N=102	4%	N=21	100%	N=549
Economic development	6%	N=32	62%	N=319	28%	N=142	4%	N=20	100%	N=513
Public transit services	13%	N=72	42%	N=229	26%	N=142	19%	N=101	100%	N=544
Traffic flow	4%	N=28	37%	N=224	42%	N=257	17%	N=105	100%	N=613
Snow plowing	14%	N=88	39%	N=238	35%	N=214	12%	N=71	100%	N=611
Downtown parking	7%	N=45	23%	N=139	35%	N=211	34%	N=208	100%	N=602
Parks and trails	42%	N=243	50%	N=289	7%	N=42	1%	N=8	100%	N=582
Recreation opportunities	31%	N=184	57%	N=337	9%	N=55	2%	N=11	100%	N=588
Open space areas	36%	N=210	52%	N=304	12%	N=69	1%	N=6	100%	N=588
Environmental sustainability	12%	N=48	52%	N=216	28%	N=118	9%	N=36	100%	N=418
Littleton Police Department	26%	N=136	51%	N=268	17%	N=88	7%	N=35	100%	N=527
Traffic enforcement	13%	N=64	39%	N=203	27%	N=138	21%	N=109	100%	N=514
Code compliance	7%	N=22	46%	N=153	30%	N=102	18%	N=59	100%	N=335
Municipal Court	16%	N=29	66%	N=119	12%	N=21	6%	N=12	100%	N=180
Hudson Gardens	48%	N=229	45%	N=217	6%	N=30	1%	N=3	100%	N=479
Carson Nature Center	53%	N=187	41%	N=146	5%	N=18	0%	N=0	100%	N=351
South Platte Park	42%	N=201	49%	N=235	6%	N=30	2%	N=9	100%	N=476
Buck Recreation Center	44%	N=168	44%	N=165	11%	N=41	2%	N=6	100%	N=380
City-sponsored special events	28%	N=136	60%	N=289	11%	N=51	1%	N=4	100%	N=481
Town Hall Arts Center	37%	N=127	56%	N=192	7%	N=24	1%	N=3	100%	N=346

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Table 27: Question 8 - Quality with "don't know" responses

Please rate the quality of each of the following in Littleton:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Appearance of city	23%	N=147	62%	N=396	13%	N=81	2%	N=11	0%	N=0	100%	N=635
Shopping opportunities	12%	N=78	53%	N=332	29%	N=183	5%	N=31	1%	N=8	100%	N=632
Job opportunities	3%	N=18	21%	N=132	22%	N=139	9%	N=58	45%	N=283	100%	N=629
Historic preservation	22%	N=138	47%	N=289	16%	N=102	3%	N=21	11%	N=70	100%	N=620
Economic development	5%	N=32	51%	N=319	23%	N=142	3%	N=20	18%	N=114	100%	N=627
Public transit services	11%	N=72	36%	N=229	22%	N=142	16%	N=101	14%	N=88	100%	N=632
Traffic flow	4%	N=28	36%	N=224	41%	N=257	17%	N=105	1%	N=8	100%	N=621
Snow plowing	14%	N=88	38%	N=238	34%	N=214	11%	N=71	2%	N=14	100%	N=625
Downtown parking	7%	N=45	22%	N=139	34%	N=211	33%	N=208	4%	N=25	100%	N=627
Parks and trails	39%	N=243	46%	N=289	7%	N=42	1%	N=8	7%	N=41	100%	N=623
Recreation opportunities	29%	N=184	54%	N=337	9%	N=55	2%	N=11	7%	N=42	100%	N=629
Open space areas	34%	N=210	49%	N=304	11%	N=69	1%	N=6	6%	N=36	100%	N=624
Environmental sustainability	8%	N=48	35%	N=216	19%	N=118	6%	N=36	33%	N=207	100%	N=625
Littleton Police Department	22%	N=136	43%	N=268	14%	N=88	6%	N=35	15%	N=95	100%	N=622
Traffic enforcement	10%	N=64	32%	N=203	22%	N=138	17%	N=109	19%	N=117	100%	N=632
Code compliance	4%	N=22	25%	N=153	16%	N=102	9%	N=59	46%	N=286	100%	N=621
Municipal Court	5%	N=29	19%	N=119	3%	N=21	2%	N=12	71%	N=439	100%	N=618
Hudson Gardens	37%	N=229	35%	N=217	5%	N=30	1%	N=3	22%	N=134	100%	N=613
Carson Nature Center	30%	N=187	23%	N=146	3%	N=18	0%	N=0	44%	N=272	100%	N=623
South Platte Park	33%	N=201	38%	N=235	5%	N=30	1%	N=9	23%	N=142	100%	N=618
Buck Recreation Center	27%	N=168	26%	N=165	6%	N=41	1%	N=6	40%	N=251	100%	N=631
City-sponsored special events	22%	N=136	46%	N=289	8%	N=51	1%	N=4	23%	N=143	100%	N=625
Town Hall Arts Center	20%	N=127	31%	N=192	4%	N=24	0%	N=3	45%	N=281	100%	N=626

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Table 28: Question 8 - Importance without "don't know" responses

Please rate how important, if at all, each is to you.	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Appearance of city	25%	N=154	56%	N=348	19%	N=119	0%	N=1	100%	N=622
Shopping opportunities	13%	N=83	46%	N=286	38%	N=236	3%	N=20	100%	N=624
Job opportunities	18%	N=98	41%	N=223	33%	N=177	7%	N=40	100%	N=537
Historic preservation	23%	N=141	41%	N=254	32%	N=194	4%	N=26	100%	N=614
Economic development	25%	N=154	49%	N=298	23%	N=139	3%	N=17	100%	N=608
Public transit services	32%	N=191	36%	N=217	27%	N=161	6%	N=37	100%	N=606
Traffic flow	36%	N=221	46%	N=286	17%	N=103	1%	N=7	100%	N=617
Snow plowing	40%	N=251	43%	N=271	16%	N=97	1%	N=7	100%	N=627
Downtown parking	20%	N=124	36%	N=220	38%	N=231	6%	N=39	100%	N=614
Parks and trails	51%	N=315	40%	N=247	8%	N=47	1%	N=3	100%	N=613
Recreation opportunities	35%	N=218	43%	N=265	20%	N=126	1%	N=9	100%	N=617
Open space areas	46%	N=277	40%	N=242	14%	N=82	1%	N=4	100%	N=604
Environmental sustainability	40%	N=238	37%	N=219	16%	N=98	7%	N=41	100%	N=597
Littleton Police Department	54%	N=336	33%	N=202	10%	N=60	3%	N=19	100%	N=617
Traffic enforcement	28%	N=172	45%	N=280	22%	N=137	5%	N=32	100%	N=620
Code compliance	22%	N=117	44%	N=234	29%	N=156	4%	N=22	100%	N=529
Municipal Court	27%	N=123	47%	N=211	22%	N=101	3%	N=14	100%	N=449
Hudson Gardens	19%	N=101	36%	N=196	40%	N=215	5%	N=26	100%	N=539
Carson Nature Center	20%	N=95	39%	N=189	38%	N=182	4%	N=17	100%	N=483
South Platte Park	30%	N=158	39%	N=204	28%	N=148	3%	N=15	100%	N=524
Buck Recreation Center	26%	N=126	41%	N=204	29%	N=142	4%	N=21	100%	N=494
City-sponsored special events	17%	N=99	38%	N=216	36%	N=207	9%	N=50	100%	N=572
Town Hall Arts Center	19%	N=95	37%	N=186	37%	N=184	8%	N=38	100%	N=501

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Table 29: Question 8 - Importance with "don't know" responses

Please rate how important, if at all, each is to you.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Appearance of city	25%	N=154	56%	N=348	19%	N=119	0%	N=1	0%	N=0	100%	N=622
Shopping opportunities	13%	N=83	46%	N=286	38%	N=236	3%	N=20	0%	N=1	100%	N=625
Job opportunities	16%	N=98	36%	N=223	28%	N=177	6%	N=40	14%	N=85	100%	N=622
Historic preservation	23%	N=141	41%	N=254	31%	N=194	4%	N=26	1%	N=9	100%	N=623
Economic development	25%	N=154	48%	N=298	22%	N=139	3%	N=17	3%	N=17	100%	N=625
Public transit services	30%	N=191	35%	N=217	26%	N=161	6%	N=37	3%	N=21	100%	N=627
Traffic flow	36%	N=221	46%	N=286	17%	N=103	1%	N=7	0%	N=1	100%	N=618
Snow plowing	40%	N=251	43%	N=271	15%	N=97	1%	N=7	0%	N=2	100%	N=629
Downtown parking	20%	N=124	35%	N=220	37%	N=231	6%	N=39	1%	N=8	100%	N=622
Parks and trails	51%	N=315	40%	N=247	8%	N=47	1%	N=3	2%	N=9	100%	N=622
Recreation opportunities	35%	N=218	42%	N=265	20%	N=126	1%	N=9	2%	N=12	100%	N=630
Open space areas	45%	N=277	39%	N=242	13%	N=82	1%	N=4	3%	N=17	100%	N=621
Environmental sustainability	39%	N=238	35%	N=219	16%	N=98	7%	N=41	4%	N=22	100%	N=619
Littleton Police Department	54%	N=336	32%	N=202	10%	N=60	3%	N=19	1%	N=7	100%	N=624
Traffic enforcement	28%	N=172	45%	N=280	22%	N=137	5%	N=32	1%	N=4	100%	N=624
Code compliance	19%	N=117	38%	N=234	25%	N=156	4%	N=22	15%	N=95	100%	N=624
Municipal Court	20%	N=123	34%	N=211	16%	N=101	2%	N=14	27%	N=169	100%	N=618
Hudson Gardens	17%	N=101	32%	N=196	35%	N=215	4%	N=26	12%	N=73	100%	N=612
Carson Nature Center	15%	N=95	30%	N=189	29%	N=182	3%	N=17	22%	N=135	100%	N=618
South Platte Park	26%	N=158	34%	N=204	24%	N=148	2%	N=15	13%	N=80	100%	N=604
Buck Recreation Center	20%	N=126	33%	N=204	23%	N=142	3%	N=21	20%	N=123	100%	N=616
City-sponsored special events	16%	N=99	35%	N=216	33%	N=207	8%	N=50	7%	N=46	100%	N=618
Town Hall Arts Center	15%	N=95	30%	N=186	30%	N=184	6%	N=38	19%	N=117	100%	N=618

Table 30: Question 9 without "don't know" responses

Please rate the following areas of transportation in Littleton.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Ease of driving	16%	N=100	56%	N=348	22%	N=134	6%	N=38	100%	N=620
Ease of traveling by bus (RTD)	8%	N=23	20%	N=57	42%	N=117	30%	N=84	100%	N=280
Ease of traveling by light rail	23%	N=117	38%	N=192	24%	N=121	15%	N=76	100%	N=506
Ease of walking in the city	26%	N=152	45%	N=269	23%	N=137	6%	N=38	100%	N=596
Ease of traveling by bicycle	19%	N=82	45%	N=201	26%	N=117	10%	N=43	100%	N=444
Street maintenance	6%	N=37	34%	N=207	41%	N=250	18%	N=111	100%	N=605
Omnibus senior and disabled transit service	22%	N=19	46%	N=39	21%	N=18	11%	N=10	100%	N=86
Downtown Littleton light rail station	28%	N=133	49%	N=235	18%	N=87	6%	N=27	100%	N=482
Mineral Avenue light rail station	21%	N=90	51%	N=222	22%	N=96	6%	N=28	100%	N=435

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Table 31: Question 9 with "don't know" responses

Please rate the following areas of transportation in Littleton.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Ease of driving	16%	N=100	56%	N=348	22%	N=134	6%	N=38	0%	N=2	100%	N=623
Ease of traveling by bus (RTD)	4%	N=23	9%	N=57	19%	N=117	13%	N=84	55%	N=347	100%	N=627
Ease of traveling by light rail	19%	N=117	31%	N=192	20%	N=121	12%	N=76	18%	N=111	100%	N=617
Ease of walking in the city	25%	N=152	44%	N=269	22%	N=137	6%	N=38	2%	N=15	100%	N=611
Ease of traveling by bicycle	13%	N=82	32%	N=201	19%	N=117	7%	N=43	29%	N=178	100%	N=622
Street maintenance	6%	N=37	34%	N=207	41%	N=250	18%	N=111	1%	N=4	100%	N=609
Omnibus senior and disabled transit service	3%	N=19	6%	N=39	3%	N=18	2%	N=10	86%	N=533	100%	N=619
Downtown Littleton light rail station	22%	N=133	38%	N=235	14%	N=87	4%	N=27	22%	N=133	100%	N=615
Mineral Avenue light rail station	14%	N=90	36%	N=222	15%	N=96	5%	N=28	30%	N=185	100%	N=620

Table 32: Question 10 without "don't know" responses

Please circle the number that comes closest to your opinion about Littleton's Bemis Public Library and its services:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	61%	N=219	35%	N=126	3%	N=9	1%	N=5	100%	N=360
Library services (e.g., reference desk, check out, etc.)	59%	N=252	37%	N=159	2%	N=8	1%	N=6	100%	N=425
Internet and computer services	40%	N=119	53%	N=159	6%	N=17	2%	N=5	100%	N=300
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	46%	N=159	42%	N=144	10%	N=36	1%	N=5	100%	N=344
Materials and collections	39%	N=144	48%	N=175	12%	N=44	1%	N=5	100%	N=368
Library building and grounds	42%	N=188	46%	N=205	10%	N=44	2%	N=11	100%	N=448
Overall performance of the library	53%	N=226	42%	N=181	4%	N=17	1%	N=5	100%	N=430

Table 33: Question 10 with "don't know" responses

Please circle the number that comes closest to your opinion about Littleton's Bemis Public Library and its services:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	35%	N=219	20%	N=126	1%	N=9	1%	N=5	43%	N=267	100%	N=627
Library services (e.g., reference desk, check out, etc.)	41%	N=252	25%	N=159	1%	N=8	1%	N=6	32%	N=198	100%	N=623
Internet and computer services	19%	N=119	26%	N=159	3%	N=17	1%	N=5	51%	N=313	100%	N=613
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	26%	N=159	24%	N=144	6%	N=36	1%	N=5	43%	N=265	100%	N=609
Materials and collections	23%	N=144	28%	N=175	7%	N=44	1%	N=5	40%	N=248	100%	N=616
Library building and grounds	31%	N=188	33%	N=205	7%	N=44	2%	N=11	27%	N=167	100%	N=615
Overall performance of the library	37%	N=226	29%	N=181	3%	N=17	1%	N=5	30%	N=188	100%	N=618

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Table 34: Question 11 without "don't know" responses

Please circle the number that comes closest to your opinion about the Littleton Museum and its services:	Excellent		Good		Fair		Poor		Total	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	52%	N=183	44%	N=152	4%	N=13	0%	N=1	100%	N=350
Wednesday evening free summer concerts	54%	N=165	38%	N=116	7%	N=21	2%	N=5	100%	N=307
Museum research center	47%	N=100	44%	N=92	9%	N=18	0%	N=1	100%	N=211
Museum rotating exhibits	40%	N=125	45%	N=140	13%	N=41	1%	N=4	100%	N=310
Art shows in the galleries	43%	N=130	44%	N=134	11%	N=33	2%	N=7	100%	N=303
Living History Farms/Historic Site Interpreters	59%	N=220	37%	N=139	4%	N=15	0%	N=2	100%	N=375
Museum building and grounds	52%	N=214	43%	N=176	5%	N=19	0%	N=1	100%	N=410
Overall performance of the Littleton Museum	51%	N=203	44%	N=176	4%	N=16	0%	N=0	100%	N=396

Table 35: Question 11 with "don't know" responses

Please circle the number that comes closest to your opinion about the Littleton Museum and its services:	Excellent		Good		Fair		Poor		Don't know		Total	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	29%	N=183	24%	N=152	2%	N=13	0%	N=1	44%	N=273	100%	N=623
Wednesday evening free summer concerts	27%	N=165	19%	N=116	3%	N=21	1%	N=5	49%	N=301	100%	N=608
Museum research center	16%	N=100	15%	N=92	3%	N=18	0%	N=1	66%	N=404	100%	N=615
Museum rotating exhibits	21%	N=125	23%	N=140	7%	N=41	1%	N=4	49%	N=294	100%	N=604
Art shows in the galleries	21%	N=130	22%	N=134	5%	N=33	1%	N=7	50%	N=307	100%	N=610
Living History Farms/Historic Site Interpreters	36%	N=220	23%	N=139	2%	N=15	0%	N=2	38%	N=233	100%	N=608
Museum building and grounds	35%	N=214	29%	N=176	3%	N=19	0%	N=1	32%	N=197	100%	N=607
Overall performance of the Littleton Museum	33%	N=203	29%	N=176	3%	N=16	0%	N=0	35%	N=217	100%	N=613

Table 36: Question 12

If you had contact with the Littleton Police Department, please indicate about how many times you've been in contact over the last 12 months.	Percent of respondents	Number of respondents
Zero times	66%	N=409
1-2 times	26%	N=164
3-5 times	7%	N=40
6-8 times	0%	N=2
9 or more times	1%	N=4
Total	100%	N=619

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Table 37: Question 13 without "don't know" responses

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Fairness	61%	N=117	26%	N=51	10%	N=19	4%	N=7	100%	N=193
Responsiveness to requests and/or needs	54%	N=107	21%	N=42	13%	N=25	12%	N=24	100%	N=198
Level of interest in addressing your concerns	43%	N=85	28%	N=56	16%	N=32	14%	N=27	100%	N=200
Helpfulness	50%	N=104	25%	N=52	11%	N=23	14%	N=28	100%	N=207
Courteousness	54%	N=113	30%	N=64	9%	N=18	7%	N=14	100%	N=209
Knowledge	51%	N=97	30%	N=57	11%	N=20	9%	N=17	100%	N=191
Timeliness of handling the situation	49%	N=95	29%	N=56	7%	N=14	15%	N=28	100%	N=193
Use of force in fair and effective way	53%	N=34	23%	N=15	7%	N=4	17%	N=11	100%	N=64
Resolution of concerns	44%	N=77	22%	N=39	14%	N=24	20%	N=36	100%	N=176
Overall impression of staff members	52%	N=104	28%	N=56	11%	N=22	10%	N=19	100%	N=202

Asked only of those who reported having contact with the City of Littleton Police Department in the last 12 months.

Table 38: Question 13 with "don't know" responses

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Fairness	56%	N=117	24%	N=51	9%	N=19	3%	N=7	8%	N=16	100%	N=210
Responsiveness to requests and/or needs	51%	N=107	20%	N=42	12%	N=25	12%	N=24	5%	N=11	100%	N=209
Level of interest in addressing your concerns	41%	N=85	27%	N=56	15%	N=32	13%	N=27	4%	N=8	100%	N=209
Helpfulness	50%	N=104	25%	N=52	11%	N=23	13%	N=28	0%	N=1	100%	N=208
Courteousness	54%	N=113	30%	N=64	9%	N=18	6%	N=14	0%	N=0	100%	N=210
Knowledge	47%	N=97	28%	N=57	10%	N=20	8%	N=17	8%	N=16	100%	N=207
Timeliness of handling the situation	45%	N=95	27%	N=56	7%	N=14	14%	N=28	8%	N=16	100%	N=208
Use of force in fair and effective way	16%	N=34	7%	N=15	2%	N=4	5%	N=11	69%	N=144	100%	N=208
Resolution of concerns	37%	N=77	19%	N=39	12%	N=24	17%	N=36	15%	N=31	100%	N=207
Overall impression of staff members	50%	N=104	27%	N=56	10%	N=22	9%	N=19	4%	N=8	100%	N=210

Asked only of those who reported having contact with the City of Littleton Police Department in the last 12 months.

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Table 39: Question 14 without "don't know" responses

Please rate the job the Littleton Police Department does at each of the following in Littleton.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Crime prevention	17%	N=74	52%	N=227	22%	N=95	10%	N=44	100%	N=440
Crime solving	14%	N=33	46%	N=109	22%	N=52	19%	N=45	100%	N=239
Maintaining public order	26%	N=111	56%	N=235	13%	N=53	5%	N=23	100%	N=421
Providing public information and education	21%	N=69	54%	N=178	15%	N=48	10%	N=34	100%	N=329
Protecting individual civil rights	22%	N=56	53%	N=138	15%	N=39	11%	N=28	100%	N=262
Assisting fire responders	46%	N=102	46%	N=102	6%	N=14	1%	N=3	100%	N=221

Table 40: Question 14 with "don't know" responses

Please rate the job the Littleton Police Department does at each of the following in Littleton.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Crime prevention	12%	N=74	37%	N=227	15%	N=95	7%	N=44	29%	N=180	100%	N=620
Crime solving	5%	N=33	18%	N=109	8%	N=52	7%	N=45	61%	N=379	100%	N=618
Maintaining public order	18%	N=111	39%	N=235	9%	N=53	4%	N=23	30%	N=179	100%	N=600
Providing public information and education	11%	N=69	29%	N=178	8%	N=48	6%	N=34	47%	N=288	100%	N=617
Protecting individual civil rights	9%	N=56	22%	N=138	6%	N=39	5%	N=28	58%	N=354	100%	N=616
Assisting fire responders	17%	N=102	17%	N=102	2%	N=14	1%	N=3	64%	N=388	100%	N=609

Table 41: Question 15 without "don't know" responses

Please rate the Littleton Police Department on the following.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Being trustworthy	34%	N=140	47%	N=192	12%	N=48	7%	N=29	100%	N=409
Acting in the best interest of the community	33%	N=137	50%	N=207	12%	N=50	5%	N=19	100%	N=413
Being sensitive to residents' concerns	30%	N=114	41%	N=156	19%	N=72	11%	N=41	100%	N=383
Responding to citizens' emergency calls for service	39%	N=121	43%	N=136	13%	N=42	5%	N=14	100%	N=314
Caring about the well-being of the people they deal with	34%	N=118	45%	N=155	17%	N=59	4%	N=13	100%	N=344
Working with people in your neighborhood to solve neighborhood problems	27%	N=78	43%	N=122	14%	N=40	16%	N=46	100%	N=286
Communicating regularly with community members (e.g., websites, emails or public meetings)	21%	N=56	33%	N=88	23%	N=61	24%	N=64	100%	N=270
Inviting community members to provide input (e.g., comments, suggestions and concerns)	20%	N=51	35%	N=90	18%	N=47	28%	N=72	100%	N=259

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Table 42: Question 15 with "don't know" responses

Please rate the Littleton Police Department on the following.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Being trustworthy	23%	N=140	31%	N=192	8%	N=48	5%	N=29	33%	N=205	100%	N=614
Acting in the best interest of the community	22%	N=137	34%	N=207	8%	N=50	3%	N=19	33%	N=203	100%	N=617
Being sensitive to residents' concerns	19%	N=114	25%	N=156	12%	N=72	7%	N=41	38%	N=231	100%	N=614
Responding to citizens' emergency calls for service	20%	N=121	22%	N=136	7%	N=42	2%	N=14	49%	N=298	100%	N=612
Caring about the well-being of the people they deal with	19%	N=118	25%	N=155	10%	N=59	2%	N=13	44%	N=266	100%	N=610
Working with people in your neighborhood to solve neighborhood problems	13%	N=78	20%	N=122	7%	N=40	8%	N=46	53%	N=324	100%	N=610
Communicating regularly with community members (e.g., websites, emails or public meetings)	9%	N=56	14%	N=88	10%	N=61	11%	N=64	56%	N=340	100%	N=610
Inviting community members to provide input (e.g., comments, suggestions and concerns)	8%	N=51	15%	N=90	8%	N=47	12%	N=72	58%	N=352	100%	N=611

Table 43: Question 16 without "don't know" responses

Overall, how would you rate the quality of municipal services provided by the City of Littleton?	Percent of respondents	Number of respondents
Excellent	19%	N=102
Good	61%	N=324
Fair	16%	N=84
Poor	3%	N=18
Total	100%	N=527

Table 44: Question 16 with "don't know" responses

Overall, how would you rate the quality of municipal services provided by the City of Littleton?	Percent of respondents	Number of respondents
Excellent	16%	N=102
Good	52%	N=324
Fair	14%	N=84
Poor	3%	N=18
Don't know	15%	N=91
Total	100%	N=619

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Table 45: Question 17 without "don't know" responses

Please rate the following categories of Littleton government performance.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The direction the city is taking with respect to open space, trails and parks	26%	N=132	57%	N=293	11%	N=57	6%	N=31	100%	N=514
Attracting companies to locate in Littleton	6%	N=22	53%	N=180	28%	N=95	13%	N=43	100%	N=340
The job the city government does at welcoming citizen involvement	21%	N=93	47%	N=202	22%	N=94	10%	N=44	100%	N=433
Opportunities to participate in city government decisions	14%	N=58	43%	N=179	27%	N=114	17%	N=70	100%	N=421
Responding to citizen complaints and concerns	9%	N=30	39%	N=134	31%	N=105	21%	N=73	100%	N=342
Holding public meetings about city plans	18%	N=75	50%	N=208	24%	N=98	8%	N=34	100%	N=415
Littleton's elected officials' consideration of what people like me think	12%	N=48	37%	N=152	28%	N=114	23%	N=92	100%	N=406
Littleton's government as an example of how best to provide services	13%	N=50	48%	N=189	22%	N=88	17%	N=67	100%	N=394
The city manager's management of city operations	12%	N=37	51%	N=160	26%	N=83	11%	N=34	100%	N=315
The quality of work provided by City of Littleton employees	22%	N=94	54%	N=231	19%	N=81	5%	N=20	100%	N=426
Spending local tax dollars wisely	11%	N=48	41%	N=178	32%	N=138	17%	N=73	100%	N=437
A city government that is run efficiently	11%	N=41	52%	N=195	26%	N=96	12%	N=44	100%	N=376
Running Littleton's local government in the best interest of residents	13%	N=60	42%	N=194	28%	N=127	17%	N=76	100%	N=457
Being transparent and accountable to the public	13%	N=57	40%	N=175	26%	N=115	20%	N=89	100%	N=436
Providing information about city plans and programs	18%	N=87	48%	N=236	21%	N=102	14%	N=68	100%	N=493
The overall direction the city is taking	13%	N=63	52%	N=261	23%	N=114	12%	N=62	100%	N=499

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Table 46: Question 17 with "don't know" responses

Please rate the following categories of Littleton government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The direction the city is taking with respect to open space, trails and parks	22%	N=132	48%	N=293	9%	N=57	5%	N=31	16%	N=101	100%	N=615
Attracting companies to locate in Littleton	4%	N=22	30%	N=180	16%	N=95	7%	N=43	43%	N=257	100%	N=597
The job the city government does at welcoming citizen involvement	15%	N=93	34%	N=202	16%	N=94	7%	N=44	28%	N=169	100%	N=602
Opportunities to participate in city government decisions	10%	N=58	30%	N=179	19%	N=114	12%	N=70	30%	N=182	100%	N=602
Responding to citizen complaints and concerns	5%	N=30	22%	N=134	17%	N=105	12%	N=73	44%	N=268	100%	N=609
Holding public meetings about city plans	12%	N=75	34%	N=208	16%	N=98	6%	N=34	31%	N=189	100%	N=604
Littleton's elected officials' consideration of what people like me think	8%	N=48	25%	N=152	19%	N=114	15%	N=92	33%	N=196	100%	N=602
Littleton's government as an example of how best to provide services	8%	N=50	31%	N=189	15%	N=88	11%	N=67	35%	N=210	100%	N=605
The city manager's management of city operations	6%	N=37	27%	N=160	14%	N=83	6%	N=34	47%	N=281	100%	N=596
The quality of work provided by City of Littleton employees	16%	N=94	39%	N=231	13%	N=81	3%	N=20	29%	N=174	100%	N=600
Spending local tax dollars wisely	8%	N=48	29%	N=178	23%	N=138	12%	N=73	28%	N=173	100%	N=610
A city government that is run efficiently	7%	N=41	32%	N=195	16%	N=96	7%	N=44	38%	N=227	100%	N=603
Running Littleton's local government in the best interest of residents	10%	N=60	32%	N=194	21%	N=127	13%	N=76	24%	N=147	100%	N=605
Being transparent and accountable to the public	9%	N=57	29%	N=175	19%	N=115	15%	N=89	28%	N=172	100%	N=607
Providing information about city plans and programs	14%	N=87	39%	N=236	17%	N=102	11%	N=68	18%	N=110	100%	N=603
The overall direction the city is taking	10%	N=63	43%	N=261	19%	N=114	10%	N=62	17%	N=102	100%	N=601

Table 47: Question 18 without "don't know" responses

To what extent do you trust that the decisions made by city council represent the best interest of citizens?	Percent of respondents	Number of respondents
To a great extent	16%	N=85
To a moderate extent	52%	N=269
To a small extent	21%	N=109
Not at all	10%	N=51
Total	100%	N=515

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Table 48: Question 18 with "don't know" responses

To what extent do you trust that the decisions made by city council represent the best interest of citizens?	Percent of respondents	Number of respondents
To a great extent	14%	N=85
To a moderate extent	44%	N=269
To a small extent	18%	N=109
Not at all	8%	N=51
Don't know	16%	N=98
Total	100%	N=613

Table 49: Question 19 - Importance without "don't know" responses

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton?	Essential		Very important		Somewhat important		Not at all important		Total	
Reducing traffic congestion on city streets	25%	N=148	42%	N=252	29%	N=175	4%	N=26	100%	N=600
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	50%	N=307	41%	N=252	9%	N=53	0%	N=1	100%	N=612
Building new trails	17%	N=102	24%	N=143	46%	N=281	14%	N=83	100%	N=609
Continuing preservation programs for historic buildings	22%	N=132	36%	N=221	34%	N=206	8%	N=50	100%	N=608
Partnering strategically and financially with the private sector in development	19%	N=105	34%	N=190	38%	N=212	9%	N=53	100%	N=560
Redeveloping older neighborhoods	12%	N=70	33%	N=194	37%	N=212	18%	N=104	100%	N=580
Redeveloping aging shopping centers	25%	N=150	36%	N=212	30%	N=180	9%	N=52	100%	N=593

Table 50: Question 19 - Importance with "don't know" responses

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton?	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Reducing traffic congestion on city streets	25%	N=148	42%	N=252	29%	N=175	4%	N=26	1%	N=5	100%	N=605
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	50%	N=307	41%	N=252	9%	N=53	0%	N=1	0%	N=3	100%	N=615
Building new trails	17%	N=102	23%	N=143	45%	N=281	13%	N=83	1%	N=9	100%	N=617
Continuing preservation programs for historic buildings	21%	N=132	36%	N=221	33%	N=206	8%	N=50	2%	N=11	100%	N=619
Partnering strategically and financially with the private sector in development	17%	N=105	31%	N=190	35%	N=212	9%	N=53	9%	N=53	100%	N=613
Redeveloping older neighborhoods	11%	N=70	32%	N=194	35%	N=212	17%	N=104	5%	N=33	100%	N=613
Redeveloping aging shopping centers	24%	N=150	34%	N=212	29%	N=180	9%	N=52	3%	N=21	100%	N=614

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Table 51: Question 19 - MOST Important

Check the ONE circle for the item you think is the most important future project for Littleton.	Percent of respondents	Number of respondents
Reducing traffic congestion on city streets	20%	N=124
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	45%	N=274
Building new trails	8%	N=46
Continuing preservation programs for historic buildings	4%	N=24
Partnering strategically and financially with the private sector in development	8%	N=47
Redeveloping older neighborhoods	4%	N=27
Redeveloping aging shopping centers	12%	N=70
Total	100%	N=612

Table 52: Question 20 without "don't know" responses

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years.	High priority		Medium priority		Low priority		Not a priority		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic issues/residential speeding	40%	N=239	37%	N=219	17%	N=98	6%	N=36	100%	N=592
Vandalism/graffiti	30%	N=176	39%	N=225	24%	N=138	7%	N=41	100%	N=580
Fraud/identity theft	47%	N=270	35%	N=199	16%	N=90	2%	N=11	100%	N=569
School safety (bullying, fighting, weapons)	68%	N=387	24%	N=140	6%	N=34	2%	N=12	100%	N=573
Homeless/transient-related issues	61%	N=366	31%	N=187	6%	N=37	2%	N=13	100%	N=604
Gang activity	59%	N=319	24%	N=130	9%	N=48	9%	N=47	100%	N=544
Violent crimes	78%	N=444	16%	N=91	6%	N=32	1%	N=5	100%	N=573
Property crimes	58%	N=338	35%	N=208	4%	N=26	2%	N=14	100%	N=585
Hate crimes	55%	N=311	27%	N=150	14%	N=77	4%	N=23	100%	N=562
Disorderly conduct/public intoxications/noise violations	21%	N=125	44%	N=255	30%	N=177	4%	N=26	100%	N=582
Disorderly youth/underage drinking	22%	N=125	39%	N=219	29%	N=167	10%	N=55	100%	N=567
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	53%	N=306	33%	N=192	11%	N=64	3%	N=16	100%	N=578

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Table 53: Question 20 with "don't know" responses

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years.	High priority		Medium priority		Low priority		Not a priority		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic issues/residential speeding	40%	N=239	37%	N=219	16%	N=98	6%	N=36	1%	N=7	100%	N=598
Vandalism/graffiti	29%	N=176	38%	N=225	23%	N=138	7%	N=41	3%	N=17	100%	N=597
Fraud/identity theft	45%	N=270	33%	N=199	15%	N=90	2%	N=11	6%	N=34	100%	N=602
School safety (bullying, fighting, weapons)	64%	N=387	23%	N=140	6%	N=34	2%	N=12	6%	N=34	100%	N=606
Homeless/transient-related issues	60%	N=366	31%	N=187	6%	N=37	2%	N=13	1%	N=6	100%	N=609
Gang activity	53%	N=319	21%	N=130	8%	N=48	8%	N=47	10%	N=63	100%	N=607
Violent crimes	73%	N=444	15%	N=91	5%	N=32	1%	N=5	6%	N=35	100%	N=608
Property crimes	56%	N=338	34%	N=208	4%	N=26	2%	N=14	4%	N=22	100%	N=607
Hate crimes	51%	N=311	25%	N=150	13%	N=77	4%	N=23	7%	N=44	100%	N=606
Disorderly conduct/public intoxications/noise violations	21%	N=125	42%	N=255	29%	N=177	4%	N=26	4%	N=22	100%	N=604
Disorderly youth/underage drinking	21%	N=125	36%	N=219	28%	N=167	9%	N=55	6%	N=34	100%	N=602
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	51%	N=306	32%	N=192	11%	N=64	3%	N=16	5%	N=28	100%	N=606

Table 54: Question 21 without "don't know" responses

If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	Percent of respondents	Number of respondents
Strongly support	57%	N=343
Somewhat support	26%	N=155
Somewhat oppose	6%	N=39
Strongly oppose	11%	N=67
Total	100%	N=604

Table 55: Question 21 with "don't know" responses

If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	Percent of respondents	Number of respondents
Strongly support	56%	N=343
Somewhat support	25%	N=155
Somewhat oppose	6%	N=39
Strongly oppose	11%	N=67
Don't know	2%	N=11
Total	100%	N=614

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Table 56: Question 22

How many times have you engaged with arts and culture related activities in Littleton over the last 12 months?	Percent of respondents	Number of respondents
Zero times	26%	N=158
1-2 times	39%	N=240
3-5 times	20%	N=123
6-8 times	8%	N=50
9 or more times	6%	N=39
Total	100%	N=610

Table 57: Question 23 without "don't know" responses

How likely or unlikely would you be to attend each of the following types of events in Littleton if offered?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Live music events/concerts	43%	N=261	38%	N=233	11%	N=67	8%	N=50	100%	N=611
Live dance events	8%	N=49	25%	N=150	30%	N=182	37%	N=225	100%	N=605
Theater performances (musicals or plays)	27%	N=167	42%	N=257	15%	N=88	16%	N=95	100%	N=607
Comedy/stand-up performances	23%	N=138	41%	N=251	23%	N=141	13%	N=81	100%	N=610
Historical or cultural lectures	16%	N=96	42%	N=250	23%	N=138	19%	N=113	100%	N=597
Art shows or exhibits	26%	N=161	44%	N=272	17%	N=104	12%	N=75	100%	N=612
Cultural festivals	33%	N=199	42%	N=253	14%	N=85	11%	N=64	100%	N=602
Film screenings	18%	N=109	38%	N=227	24%	N=141	20%	N=122	100%	N=599
Literary events or readings	14%	N=82	29%	N=178	29%	N=178	28%	N=166	100%	N=605

Table 58: Question 23 with "don't know" responses

How likely or unlikely would you be to attend each of the following types of events in Littleton if offered?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Live music events/concerts	42%	N=261	38%	N=233	11%	N=67	8%	N=50	1%	N=4	100%	N=614
Live dance events	8%	N=49	24%	N=150	30%	N=182	37%	N=225	2%	N=9	100%	N=615
Theater performances (musicals or plays)	27%	N=167	42%	N=257	14%	N=88	15%	N=95	1%	N=7	100%	N=613
Comedy/stand-up performances	22%	N=138	41%	N=251	23%	N=141	13%	N=81	1%	N=5	100%	N=615
Historical or cultural lectures	16%	N=96	40%	N=250	22%	N=138	18%	N=113	3%	N=19	100%	N=616
Art shows or exhibits	26%	N=161	44%	N=272	17%	N=104	12%	N=75	0%	N=1	100%	N=613
Cultural festivals	33%	N=199	42%	N=253	14%	N=85	10%	N=64	1%	N=5	100%	N=607
Film screenings	18%	N=109	37%	N=227	23%	N=141	20%	N=122	1%	N=6	100%	N=605
Literary events or readings	13%	N=82	29%	N=178	29%	N=178	27%	N=166	1%	N=6	100%	N=611

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Table 59: Question 24

Which of the following keeps you from attending or participating in more arts and culture activities in Littleton? (Select all that apply)	Percent of respondents	Number of respondents
Lack of information	56%	N=346
Lack of interest	27%	N=164
Lack of time	53%	N=326
Poor quality of activities	7%	N=41
Cost of activities	15%	N=90
Not available in my language	0%	N=2
Distance from home	5%	N=31
Safety and security	8%	N=47
Other	10%	N=65

Table 60: Question 25 without "don't know" responses

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics.	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Special events (e.g., concerts, races, festivals)	26%	N=157	40%	N=236	27%	N=161	7%	N=40	100%	N=595
Police/crime data	28%	N=164	42%	N=246	27%	N=157	4%	N=25	100%	N=592
City finances/budget	30%	N=180	39%	N=230	27%	N=159	4%	N=24	100%	N=594
Development projects (new residential or commercial buildings or sites)	35%	N=206	40%	N=236	22%	N=132	2%	N=14	100%	N=589
Demographics of the community	6%	N=33	21%	N=118	47%	N=272	26%	N=150	100%	N=573
Public asset conditions (streets, city buildings/facilities, etc.)	21%	N=122	40%	N=236	36%	N=215	3%	N=18	100%	N=591
Code compliance requirements and current activity	15%	N=84	26%	N=143	41%	N=229	18%	N=99	100%	N=556
Street/traffic/road work	37%	N=224	43%	N=255	18%	N=109	2%	N=11	100%	N=598
Affordable housing	25%	N=149	22%	N=128	34%	N=198	19%	N=114	100%	N=590
Economic development	21%	N=125	37%	N=219	36%	N=211	5%	N=30	100%	N=585
City council decisions	41%	N=242	39%	N=227	19%	N=114	1%	N=4	100%	N=587
Other topics you would like to receive information about (please specify)	40%	N=63	23%	N=36	28%	N=43	9%	N=13	100%	N=155

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Table 61: Question 25 with "don't know" responses

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics.	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Special events (e.g., concerts, races, festivals)	26%	N=157	39%	N=236	27%	N=161	7%	N=40	2%	N=10	100%	N=605
Police/crime data	27%	N=164	41%	N=246	26%	N=157	4%	N=25	2%	N=11	100%	N=603
City finances/budget	30%	N=180	38%	N=230	26%	N=159	4%	N=24	2%	N=12	100%	N=606
Development projects (new residential or commercial buildings or sites)	34%	N=206	39%	N=236	22%	N=132	2%	N=14	3%	N=17	100%	N=606
Demographics of the community	6%	N=33	20%	N=118	46%	N=272	25%	N=150	3%	N=16	100%	N=589
Public asset conditions (streets, city buildings/facilities, etc.)	20%	N=122	39%	N=236	36%	N=215	3%	N=18	2%	N=12	100%	N=603
Code compliance requirements and current activity	14%	N=84	24%	N=143	38%	N=229	16%	N=99	8%	N=47	100%	N=603
Street/traffic/road work	37%	N=224	42%	N=255	18%	N=109	2%	N=11	1%	N=6	100%	N=604
Affordable housing	25%	N=149	21%	N=128	33%	N=198	19%	N=114	2%	N=15	100%	N=605
Economic development	21%	N=125	36%	N=219	35%	N=211	5%	N=30	3%	N=17	100%	N=602
City council decisions	40%	N=242	38%	N=227	19%	N=114	1%	N=4	3%	N=16	100%	N=603
Other topics you would like to receive information about (please specify)	15%	N=63	8%	N=36	10%	N=43	3%	N=13	64%	N=272	100%	N=427

Table 62: Question 26

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton.	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
The Littleton Report (bi-monthly city newsletter)	66%	N=399	17%	N=102	17%	N=105	100%	N=606
The Littleton Independent (weekly, privately-owned newspaper)	25%	N=152	21%	N=128	54%	N=329	100%	N=609
Denver Post	10%	N=60	20%	N=119	70%	N=425	100%	N=604
The Villager (weekly, privately-owned newspaper)	3%	N=15	12%	N=70	86%	N=516	100%	N=601
LittletonCO.gov (official city website)	27%	N=160	44%	N=258	29%	N=171	100%	N=588
Openlittleton.org (citizen engagement website)	9%	N=54	22%	N=136	69%	N=416	100%	N=606
VisitLittleton.org (events website)	18%	N=105	34%	N=201	49%	N=291	100%	N=597
Littleton's Facebook page (facebook.com/CityofLittleton)	10%	N=57	16%	N=96	74%	N=441	100%	N=594
Littleton on Twitter/X (www.x.com/CityofLittleton).	3%	N=18	10%	N=60	87%	N=517	100%	N=595
Comcast Cable Channel 8 (city government access channel)	4%	N=22	8%	N=50	88%	N=526	100%	N=598
NextDoor.com	9%	N=52	32%	N=192	59%	N=353	100%	N=597
Littleton Report Online	11%	N=63	17%	N=104	72%	N=433	100%	N=600
Instagram	5%	N=31	15%	N=92	80%	N=477	100%	N=599

Appendix B: Verbatim Responses to Open-ended Survey Questions

All write-in responses are presented below verbatim, meaning spelling and grammar has not been corrected. Comments are sorted alphabetically.

Question 2. What are your reasons for living in Littleton? (Please select all that apply.) ("Other" responses.)

- Availability of our rental home lots location and cost.
- Born and raised Littleton resident.
- Bus #0 and the light rail are super convenient
- Close to downtown Denver, easy commute for work
- Cost on houses when I bought mine 14 years ago
- Cultural amenities and events
- easy access to Denver via Light Rail or Santa Fe; South Suburban Rec District golf, pickleball; Alamo Drafthouse for movies; plentiful access to all medical services!
- Family-friendly activities
- Few transients
- Grandkids a mile away
- House met my requirements and it was not in Denver.
- Housing is too expensive to sell and expect to live anywhere comparable without adding to costs
- I didn't know any better.
- I like the public parks and their accessibility ..
- I moved here a little over a year ago after living in Denver for 26 years. I'm so glad to be here! I think Littleton listens to its citizens and if you needed to call the police they would come. It's so much better than Denver
- I moved here for my job in 1992, retired, and stayed in the same house
- I'm from Littleton so I brought a home here 15 yrs ago. I am NOT happy with the changes in recent years. City Council is trying to change us to inner city. You all either don't appreciate that being a quiet middle class SUBURB is what made us great. Now EVERYTHING you do is in conflict with that. As a result, we have crime on the rise, crowding, road rage, traffic jams, homeless camps, beggars, car theft, gang graffiti on trails, where does it stop?! I'm sick of City Council motto "urban density" if THAT is your dream state you should move to Denver. But it's already too late. Damage is done. Like so many before me, I'm LEAVING Littleton & CO. I don't feel safe retiring here.
- I've lived here since 1978. It has a hometown/small town feel. Lots of things to see and do. Tight knit community
- In 2006 it was affordable.
- It is where my now spouse owns a home

- Lifelong Littleton resident
- Littleton Farm, Museum, and Library
- Littleton is becoming too congested with too many apartments and low-income housing. Poor planning for the amount of growth and too many homeless. Emphasis on housing and accommodating the poor is overriding safety and all the things that made Littleton great in the past all at the expense of taxes to homeowners. It was difficult to check the items above because of all this negative change.
- MANY COMMUNITY ACTIVITIES -- LIBRARY AND MUSEUM EVENTS, FREE OUTDOOR CONCERTS, WWW, THAC, ETC.
- Married to my late husband and stayed here.
- My mother lives here; it is cheaper than Denver.
- Outstanding first responder resources including South Metro Fire Rescue and LPD.
- Prior to retiring it was very simple commute to work in Denver, yet far enough away from work/Denver.
- Proximity to Denver, mountains, and other outdoor amenities.
- Proximity to mountains, Hudson Gardens, larger streets, not so crowded, health care is close, it's quiet, City Council seems to care
- Proximity to my church.
- Proximity to shopping districts and bike paths to get there
- Senior living -good facility
- Small town
- Strong schools
- Supports for special needs children
- Used to feel safe, had friends, great neighbors/community. Now everyone has left due to crime and cost. We came for downtown Littleton but it has changed so much in 15 years we hardly recognize it and it's all expensive with no parking now. There used to be cute mom and pop shops and they were all run out and buildings torn down just for apartments. We like our area because of the Sante Fe/Belleview/Broadway/Littleton easy access.
- We bought our house in 2015 and now we can't afford to move even if we wanted to

Question 4. Please identify up to three issues you believe are the most pressing issues facing Littleton in the next two years. (“Other” responses).

- ,city council cares more about new tax dollars than current residents
- 1. Vagrancy, beggar, illegal aliens, graffiti 2. Incompetent elected and appointed civic leaders 3. Road maintenance
- Been seeing homeless and drugged up people everywhere, especially at the train station; Illegals and beggars asking for money every time I go to the grocery store. Police don't seem to care about cars racing at night smashing into property, several break ins I've witnessed and nothing was done, or anything I've reported including a drugged up man chasing me on Highline cal in his truck in broad daylight.
- City government is a shambles. Community Development is a ghost ship. The IT Department is staffed by people who don't know anything about computers and technology. We are spending our tax dollars to provide immigration legal services to

people from Denver and Aurora and other nearby cities. Endless surveys about potential improvements to our parks and public spaces while nothing actually gets done. City Council keeps trying to greenlight development projects even though the People have made it clear WE DON'T WANT MORE CONDOS AND APARTMENTS HERE.

- Controlled development (to avoid overdevelopment)
- currently not traffic in general but traffic on Santa Fe specifically at Littleton Blvd. and Mineral; also significant traffic issues anticipated with new, large housing and commercial developments on Santa Fe and Mineral
- Declining enrollment and sustainability of LPS
- density of new housing projects. Littleton Village!!! the not so funny joke is that someone that votes on these projects is getting kickbacks. they must be, to screw the old neighbors whose traffic is now congested!
- Development that lacks character and does not consider community identity
- don't happy with tearing down older homes to build apartments
- Downtown Littleton use to be the best welcoming, Winter wonderland ever! Without the trees filled with lights it really is not the same. We loved going downtown on the Friday after Thanksgiving to watch Santa and the whole downtown lit up. Now it is just blah. I hope more trees can be planted again (trees are good for the environment) and lit up again!!!
- Get rid of panhandlers on our intersections
- government overspending and high taxes
- High taxes
- Homeless/Vagrants
- I am very concerned with the influx of Marijuana dispensaries on Littleton Blvd and Broadway Blvd. These are a blight on our community and will increase crime and the Mental Health challenges of our community members.
- I just moved to Littleton in December 2023 from Denver where I lived since 1980. I am both shocked and disappointed that Littleton doe NOT have a recycling facility nearby. I have to travel to Lakewood to their facility on Quayle Street.
- I strongly suggest the city to revisit bike lanes. I have personally been involved in a traffic altercation with a vehicle/driver in a bike lane thinking he was in a motor vehicle lane. To be honest they belong on the sidewalks. Look at it like this: car/truck-vs-bike=serious injury higher likelihood of death; bike -vs- pedestrian = MAYBE a broken bone from following/ almost nil chance of death. Bicyclists seldom obey traffic laws, often cause traffic hazards, and especially within Littleton's limits, traffic flow would benefit to a high degree without bike lanes taking up street space. There HAS to be done about Hudson Gardens traffic!!!! Worst place on the planet for this place that depends on every event they can conceive of to make their money. The traffic they create is HORSEFEATHERS! More police attention should be paid to the little park/drove/loop at the west end of Brewery Lane, by LPD. This park is littered with used condoms, hypodermic needles, people meeting for sex, etc. a few drive-bys and tickets would be appreciated! Thanks for considering this!
- I understand why you ask for 3 but I could check other boxes as well
- Lacking grocery (please bring in something other than King Soopers) and restaurants and retail
- Local governing allowing buildings without thought to parking or street appeal
- Local, state and federal politics & economies.
- More reliable mobile internet coverage. Too many dead spots.
- Property taxes

- Property taxes are exorbitant
- Protecting existing neighborhood zoning and lower density.
- School system rating
- Schools declining in quality of education, not special-needs friendly
- serving citizens instead of outside interests
- Smho/littleton housing authority looking to make profit over helping residents stay in apartments
- Snow removal and assistance pick up for lawn debris twice a year
- Speeding cars, which makes the neighborhoods unsafe for bikers and pedestrians.
- Stop building new stuff no one want, use the commercial space that is already available and make it better.
- Stop the panhandling
- The absolutely essential need for city-wide trash service as was promised by Kyle when he was campaigning for Mayor.
- The city doesn't offer very much for it's residence in regards to daily living. The city used to offer programs such as large item drop off and pickup for those in need. There is no trash service dedicated to residence. Only when catastrophic events occur do you offer drop off for example wind and snow events. I think you used to have hazardous waste drop off. you don't offer shred events or composting. You just basically don't do much for residents in terms of property maintenance and management.
- The rehab across the street has endless crime since I've lived here. I do not feel safe with the amount of homeless in the area, I've been harassed and followed too many times.
- Too many low income apartments clustered in one area. Unsightly, unsafe, attracts negative aspect to community. Littleton's dirty secret ghetto
- Unreliable/ Unhelpful Public Transit
- You are taxing us to death.

Question 24: Other barriers to attend or participate in more arts and culture activities in Littleton?

- Advance notice easy to secure
- Age and health
- Age and mobility
- Age keeps me from going out during dark often
- agoraphobia and lack of time
- Care of disabled family member.
- chronic illness in the family
- CONCERN FOR EXPOSURE TO IPPROPRIATE TOPICS!!
- Crowds
- Disability concerns for handicapped
- Don't know it's happening
- happens during work day

- Hard for me to get around
- Hard to park & crowds
- Health
- Health and mobility
- Health concerns of my husband
- Health issues
- Homebody, covid
- I am single.
- I don't always know until after the fact
- I'm dependent on in house transportation
- Increasing age and decreasing mobility
- It is difficult to get to a lot of events outside of driving. Walking and biking is horrendous in this city.
- Lack of persol coordition (read: this is a problem with me)
- Lack of variety
- Lack of childcare
- Limited Parking
- Many of the cultural activities lean left in a political direction I don't support. The offerings this season at the Town Center theater were of no interest to me. Red, Urine Town and the current production are curated to please the left leaning artistic crowd. It feels more like influencing than entertaining. Often the Library topics are from the same angle.
- Mobility issues
- Most music events are way too loud
- Most venues take place at locations without bike racks or security for bicycle riders
- moved here right before COVID; slowly easing into many of these as I become aware of them.
- My work schedule
- Neurodivergence. Also, I don't like loud noises.
- no late night activities
- No parking downtown
- None of the above we attend everything that we want to attend
- Not accessible to people with disabilities including low vision
- Not very interested
- Often the weather is too hot
- older age ; am more tired in evening!
- Our age!
- Parking
- Parking and trouble driving at night
- Parking in the city of Littleton is not easy

- Parking is often difficult
- Parking or not something I'm interested in
- Poor parking
- Poor walking, transit, and bicycle connections from my house to events
- Scheduling and types of offerings
- Small child
- Social anxiety
- sometimes the availability of parking
- Tend to be too tired in the evening.
- the quality of the events has decreased over the years.
- this is not a good use of taxpayer money in todays fincial times
- Timing for toddler's sleep
- Timing. Work schedule often prohibits me from attending
- To to old to attend many of these events
- too crowded, not enough parking or room for activities
- Too many people -too crowded
- Traffic; Hassle of parking; Time of day in summer - heat.
- transportation and parking
- Very little or none of simple American history or celebrations
- We are busy family with 5 children. We enjoy Highline or South Platte walks.
- We basically go to everything unless we're out of town. Part of why we live in Colorado is so we can go up to the mountains all the time.
- Work

Question 25: Other topics to receive information from the city.

- 8% sales tax too high. all taxes too high and you ask for more? always want more
- Absolutely any city-held art/culture events
- Access to outdoors/trail work
- Accessibility issues/updates
- any new programs that would require increased taxation
- Aspen Grove traffic during reconstruction
- At this time, I'm not sure.
- Be Included in decisions regarding building projects
- Car racing down Bowles is getting out of hand. It get more dangerous each racing summer season. We live right off Bowles & after a racing weekend our yard has empty hard liquor bottles/beer cans. This has developed into more than car clubs meeting etc. Besides damage to lights/walls on Bowles,, some innocent person/pet could be hurt/killed.

- Citizen input
- City council to mark certain roadways as car free zones , either part time or full time
- city planning
- Citywide Dropoff Sites for Household Recycling / Compost / Mattress Recycling - We need it
- Cleaning up the homeless who contribute to crime.
- community alerts
- Completed projects/results of past projects and spending
- Controlling property tax rates with the explosive growth of real estate values and inflation in our area
- Council decisions on development. I feel that over-development may happen.
- Crime, and spending by city government
- Cycling/Pedestrian safety and mobility
- Decisions related to retail businesses. Some detrimental businesses are allowed into Littleton because they are fiscally alluring but not morally beneficial. Allowing Marijuana dispensaries and more liquor stores is not beneficial to our community.
- Development
- Development
- Environmental sustainability initiatives, especially composting, waste reduction, stormwater/snowmelt, water treatment facilities and PFAS removal, and regenerative landscaping.
- Events along Littleton Blvd
- Extraterrestrial encounters and activities
- Free cultural events
- General affordability
- haven't seen much information about local gov't
- Homeless
- homeless encampments in Littleton; speed limit enforcement on walking trails; limitations on motorized bikes on trails
- Homelessness, addressing illegal immigrants, enforcing the law, addressing rampant drug use and theft.
- how is our city council aligning with the GLOBAL initiative
- How the city or police plan to handle certain things such as all the expired license plates in the area, or how awful the restructuring of the Mineral at Santa Fe intersection sounds, or what is being done to end the street racing on Santa Fe each evening, or accountability for pedestrians and bikers who regularly break the rules of the road, yet all fault is heaped on the drivers of cars
- How the retail and medical marijuana tax is being used now!
- I believe I can find most of this information on the city website. The city website could be improved.
- I believe we should be able to have all information of what goes on at the city level. It's hard to find at times on the website posts by your social media person often pop up days after the fact there have been many items that come up for agenda that fall under your 500 or 750 foot limit are ridiculous.
- I clicked on "Don't know"

- I do not have another idea.
- I don't know
- I don't know what else I'd need to know about
- I have no other specific topics.
- I selected "don't know"
- I want to see more transparency in the communications surrounding all future development, including the one at Santa Fe & Mineral. I have heard so many rumors, and none of it good, about massive reconstruction of the Mineral intersection in order to accommodate a housing development for which there is no available parking (in Aspen Grove). I am certain there are reasons for pushing this forward in spite of a clear message from Littleton residents that we don't want this development to occur. And I have continued to hear rumors about Jackass Hill being developed for soccer fields. When these ideas come to the table, do you consider the burden of parking and traffic? I look at the Cherry Cricket what a mess the neighborhood north of there endures because the parking lot is too small. I just don't think the city government is honestly looking at the difficulties being caused by this constant expansion in Littleton. Are you looking at the big picture? Are you weighing the positives against the negatives? And when voters say NO to a development, why are you moving forward anyway? I'm perplexed. I love Littleton, but in my current neighborhood I am worried about what you are going to do on Jackass Hill and at Aspen Grove these developments will create chaos for everyone who lives in the vicinity.
- I would like to hear about updates on construction on Santa Fe (traffic flow feels unsafe and very congested) and updates on road improvements (PLEASE PLEASE PLEASE re-pave the entirety of Ridge Road!!!!!!)Littleton roads in general are pretty bad and are the first impression visitors have to our cute city. Also, a flashing light at the crosswalk on Prince for the Littleton Community trail would be nice....cars never stop unless you're literally in the street.
- Info on how you are planning to fix the light syncing so that drivers are not stopped for an entire light duration at every. single. light. All it makes people do is race to beat the next light and drive us all insane
- Info on the mess the city is making of downtown Littleton and its trees and parking
- Information on sources found in question 32. I only knew of two sources. One because it's mailed to my home. And the other I used for permitting.
- Littleton's Activities to reduce water and promote water reduction and habitat restoration for residents
- Local paper once every two weeks.
- Maintenance and safety patrols in local parks
- Medical, furniture or a grocery store near Downtown would be essential for seniors. Folks riding on sidewalks with bikes and scooters is terrifying along Littleton Blvd on east of RR bridges. Homeless folks sleeping in Bega Park all hours is something to avoid for sure.
- Mineral santa fe project
- More detailed and meaningful updates about current state and future plans from the new DDA.
- Multimodal improvements
- New building development
- New developments that would change traffic conditions
- new housing and commercial developments in the planning, design, and construction phases

- New large scale shopping developments, like Costco on Mineral
- New stores, restaurants, businesses, etc.
- no specific topics
- Open space and trails. It directly impacts those living near them.
- Other
- Parking is atrocious and continues to worsen. We should have voted on the new signs in the area they are not attractive. The trees should have been re-planted on main street. Young people need to be recruited into these decisions, even if they don't have time to serve on a board.
- Patrolling bike path to keep it safe and free of homeless
- Pedestrian/Bike Safety Outcomes. We need to be accountable and make measurable steps.
- Planning decisions and public input.
- Progress on access to services for those with disability and low/no vision. Didn't see a single question in this survey related to this.
- Progress on homelessness
- Projects impacting open spaces, parks, and trails.
- Public transportation
- Receive very little info.
- Safer streets, bike and pedestrian safety projects
- Safety alerts
- School information. Would love to move our tax dollars to a voucher system.
- Senior activities
- Short Term Rental information
- Snow removal , brush collection, etc.
- Special interest, contractor cost and comparisons
- Status of current projects as example - trails
- Stop the video minutes and give us written attributable minutes through which the public can search rather than fast forward through meaningless video.
- Sustainability plans for the community. If Littleton wants to ensure a thriving future as a city, we need to be investing in activities such as composting, more frequent hazardous collection events and e-recycling events and all the other ways we help preserve and protect tural resources. Volunteer events for trash clean up around the city. I believe residents would be all over this kind of thing! We desire it and it would make Littleton stand out as the most sustainable city in Colorado!
- The amount of homeless living in the community
- The careful and considerate removal of Illegals and the homeless. I quit shopping at Home Depot because of this. Now Highlands Ranch Home Depot. You allowed Littleton to become a sanctuary city, my tax dollars go to other communities that I don't get hassled at. Born and raised in Littleton, I could not be more disappointed. You'll try to raise taxes on us, does

not matter, I don't shop here anymore. Home Depot has to lock the bathrooms now. Great image Littleton. Again your progressive/woke thinking has degraded Littleton.

- The homeless situation and drug trafficking needs to get under control. I witness drug dealing every single day and people tweaking out or passed out when on my walks and runs. The Essex Motel is a big source of the problem and an eye sore. As is the light rail, but Colorado wanted the light rail so not much can be there. Steps can be taken in our community though. I wish the dispatch operators would be more helpful. My neighbors and I are calling constantly. I've had a scary man approach me in my own garage. I found a girl lighting up out behind my townhouse when walking to the trash can. I see drug deals go down often. It's out of hand and unsafe. I know Littleton takes pride in the look of the city, and I do appreciate that. That said though, these homeless and drug addicts need to be off the sidewalks and trails. It's not a pleasant sight, and worse, a public safety issue. People shouldn't have to carry concealed weapons just to feel safe.
- The Littleton paper should post the Littleton symphony concerts
- The status on keeping drugs and mentally unwell people off the streets and out of my area.
- There needs to be a law in place to stop rent/lot increases at mobile home parks. The cost of living is out of control making Littleton unaffordable. I love Littleton but it is too expensive here.
- Traffic calming and higher quality pedestrian experience on major through streets especially near schools; Streetscape beautification
- Traffic enforcement data
- Transient activity and mitigation
- We need more retail big box stores to go to within the city limits.
- We need recycling in the city!!
- Weather/road conditions
- What is being done to make our city safer
- What is being done to police excessive speed on the trails by e-bikes, scooters, and even the motorbikes I have seen on the trail.
- What the plan is to do with the homeless at Ketring and Bemis and at Woodlawn!
- Your list is pretty complete, not sure what else I would add.
-

Appendix C: Comparisons of Select Survey Results by Respondent Subgroups

For ease of comparison between subgroups, most of the questions show summarized responses for only the proportion of respondents giving a positive answer; for example, the percent of respondents who strongly or somewhat supported a sales and use tax or percent of respondents who rated an item as excellent or good.

The subgroup comparison tables contain the cross tabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations.

For each pair of subgroups that has a statistically significant difference, an uppercase letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no uppercase letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 63 on page 73, 95% of respondents who had lived in Littleton for 10 years or less (A) rated the city as a place to live as excellent or good. This proportion of respondents was statistically significantly higher than those who had lived in Littleton for more than 10 years (B), as denoted by the letter B.

Select Questions Compared by Length of Residency

Table 63: Question 1 by Length of Residency

Please rate each of the following aspects of quality of life in Littleton. (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Littleton as a place to live	95% B	88%	92%
Your neighborhood as a place to live	84%	90% A	87%
Littleton as a place to raise children	88%	86%	87%
Littleton as a place to retire	77%	70%	73%
Littleton as a place to work	72%	72%	72%
Overall quality of life in Littleton	91%	88%	89%

Table 64: Question 3 by Length of Residency

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
The city is a safe community	88%	87%	88%
The city has a low crime rate	82%	81%	82%
The city supports local businesses	94% B	89%	92%
Littleton has tight-knit neighborhoods	78%	79%	79%
The city offers the best schools	88%	86%	87%
Littleton has an effective city government	85% B	65%	75%
Traffic flows well on city streets	71% B	57%	64%

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Table 65: Question 5 by Length of Residency

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Downtown Littleton during the day	98%	97%	98%
Downtown Littleton at night	90%	85%	88%
Your neighborhood during the day	97%	96%	96%
Your neighborhood at night	83%	83%	83%
Parks, trails, natural open space areas	94%	82%	89%
Littleton overall during the day	99% B	96%	98%
Littleton overall at night	82%	79%	81%

Table 66: Question 6 by Length of Residency

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton? (Percent essential or very important)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	74%	71%	72%

Table 67: Question 7 by Length of Residency

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment? (Percent essential or very important)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	71% B	59%	65%

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Table 68: Question 8 by Length of Residency

Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Appearance of city	89% B	81%	85%
Shopping opportunities	69%	62%	66%
Job opportunities	46%	40%	43%
Historic preservation	78%	77%	78%
Economic development	72%	64%	68%
Public transit services	49%	62% A	55%
Traffic flow	48% B	33%	41%
Snow plowing	51%	55%	53%
Downtown parking	40% B	20%	31%
Parks and trails	92%	90%	91%
Recreation opportunities	88%	90%	89%
Open space areas	89%	85%	87%
Environmental sustainability	66%	60%	63%
Littleton Police Department	77%	76%	77%
Traffic enforcement	49%	54%	52%
Code compliance	51%	52%	52%
Municipal Court	83%	81%	82%
Hudson Gardens	93%	92%	93%
Carson Nature Center	93%	96%	95%
South Platte Park	90%	93%	92%
Buck Recreation Center	83%	91% A	88%
City-sponsored special events	89%	88%	88%
Town Hall Arts Center	95%	91%	92%

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Table 69: Question 9 by Length of Residency

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Ease of driving	79% B	66%	72%
Ease of traveling by bus (RTD)	26%	31%	28%
Ease of traveling by light rail	56%	65% A	61%
Ease of walking in the city	66%	76% A	71%
Ease of traveling by bicycle	57%	72% A	64%
Street maintenance	44% B	36%	40%
Omnibus senior and disabled transit service	72%	62%	68%
Downtown Littleton light rail station	75%	78%	76%
Mineral Avenue light rail station	69%	74%	72%

Table 70: Question 10 by Length of Residency

Please rate your opinion about Littleton’s Bemis Public Library and its services: (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	96%	96%	96%
Library services (e.g., reference desk, check out, etc.)	97%	97%	97%
Internet and computer services	91%	96%	93%
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	86%	91%	88%
Materials and collections	83%	90% A	87%
Library building and grounds	90%	85%	88%
Overall performance of the library	95%	95%	95%

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Table 71: Question 11 by Length of Residency

Please rate your opinion about the Littleton Museum and its services: (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	97%	95%	96%
Wednesday evening free summer concerts	89%	93%	92%
Museum research center	91%	91%	91%
Museum rotating exhibits	82%	89%	86%
Art shows in the galleries	84%	89%	87%
Living History Farms/Historic Site Interpreters	96%	96%	96%
Museum building and grounds	94%	96%	95%
Overall performance of the Littleton Museum	95%	97%	96%

Table 72: Question 13 by Length of Residency

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact. (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Fairness	92% B	80%	87%
Responsiveness to requests and/or needs	75%	75%	75%
Level of interest in addressing your concerns	70%	70%	70%
Helpfulness	82% B	68%	76%
Courteousness	84%	85%	85%
Knowledge	77%	85%	80%
Timeliness of handling the situation	80%	76%	78%
Use of force in fair and effective way	75%	81%	76%
Resolution of concerns	67%	65%	66%
Overall impression of staff members	83%	75%	79%

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Table 73: Question 14 by Length of Residency

Please rate the job the Littleton Police Department does at each of the following. (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Crime prevention	69%	67%	68%
Crime solving	62%	56%	59%
Maintaining public order	86%	77%	82%
Providing public information and education	77%	73%	75%
Protecting individual civil rights	74%	74%	74%
Assisting fire responders	90%	94%	92%

Table 74: Question 15 by Length of Residency

Please rate the Littleton Police Department on the following. (Percent excellent or good)	Length of residency		Overall 10 years or less
	10 years or less	More than 10 years	
	(A)	(B)	
Being trustworthy	76%	86%	81%
Acting in the best interest of the community	82%	84%	83%
Being sensitive to residents' concerns	68%	73%	71%
Responding to citizens' emergency calls for service	81%	82%	82%
Caring about the well-being of the people they deal with	80%	79%	79%
Working with people in your neighborhood to solve neighborhood problems	70%	69%	70%
Communicating regularly with community members (e.g., websites, emails or public meetings)	52%	55%	53%
Inviting community members to provide input (e.g., comments, suggestions and concerns)	55%	53%	54%

Table 75: Question 16 by Length of Residency

Overall, how would you rate the quality of services provided by the City of Littleton? (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	84%	78%	81%

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Table 76: Question 17 by Length of Residency

Please rate the following categories of Littleton government performance. (Percent excellent or good)	Length of residency		Overall (A)
	10 years or less (A)	More than 10 years (B)	
	The direction the city is taking with respect to open space, trails and parks	90% B	75%
Attracting companies to locate in Littleton	63%	56%	59%
The job the city government does at welcoming citizen involvement	79% B	58%	68%
Opportunities to participate in city government decisions	58%	54%	56%
Responding to citizen complaints and concerns	51%	45%	48%
Holding public meetings about city plans	75% B	61%	68%
Littleton's elected officials' consideration of what people like me think	59% B	40%	49%
Littleton's government as an example of how best to provide services	72% B	50%	60%
The city manager's management of city operations	68%	59%	63%
The quality of work provided by City of Littleton employees	81% B	73%	76%
Spending local tax dollars wisely	63% B	40%	52%
A city government that is run efficiently	77% B	51%	63%
Running Littleton's local government in the best interest of residents	64% B	48%	55%
Being transparent and accountable to the public	61% B	46%	53%
Providing information about city plans and programs	73% B	59%	66%
The overall direction the city is taking	76% B	53%	65%

Table 77: Question 19 by Length of Residency

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	Length of residency		Overall (A)
	10 years or less (A)	More than 10 years (B)	
	Reducing traffic congestion on city streets	60%	74% A
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	93%	90%	91%
Building new trails	42%	39%	40%
Continuing preservation programs for historic buildings	54%	63% A	58%
Partnering strategically and financially with the private sector in development	51%	54%	53%
Redeveloping older neighborhoods	50% B	40%	45%
Redeveloping aging shopping centers	66% B	56%	61%

City of Littleton, CO 2024 Resident Survey

Table 78: Question 20 by Length of Residency

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years. (Percent high or medium priority)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
Traffic issues/residential speeding	74%	81%	77%
Vandalism/graffiti	58%	81%	69%
Fraud/identity theft	77%	88%	82%
School safety (bullying, fighting, weapons)	91%	94%	92%
Homeless/transient-related issues	89%	95%	92%
Gang activity	79%	86%	82%
Violent crimes	91%	96%	93%
Property crimes	90%	96%	93%
Hate crimes	86%	78%	82%
Disorderly conduct/public intoxications/noise violations	59%	72%	65%
Disorderly youth/underage drinking	52%	71%	61%
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	82%	90%	86%

Table 79: Question 21 by Length of Residency

(Percent strongly or somewhat support)	Length of residency		Overall (A)
	10 years or less	More than 10 years	
	(A)	(B)	
If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	85%	80%	83%

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Table 80: Question 25 by Length of Residency

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	Length of residency		Overall (A)
	10 years or less (A)	More than 10 years (B)	
	Special events (e.g., concerts, races, festivals)	68%	65%
Police/crime data	69%	70%	69%
City finances/budget	63%	76% A	69%
Development projects (new residential or commercial buildings or sites)	71%	80% A	75%
Demographics of the community	25%	28%	26%
Public asset conditions (streets, city buildings/facilities, etc.)	59%	62%	60%
Code compliance requirements and current activity	39%	43%	41%
Street/traffic/road work	77%	84% A	80%
Affordable housing	50%	43%	47%
Economic development	61%	57%	59%
City council decisions	80%	81%	80%
Other topics you would like to receive information about	71%	57%	64%

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Table 81: Question 26 by Length of Residency

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton. (Percent major or minor source)	Length of residency		Overall (A)
	10 years or less (A)	More than 10 years (B)	
	The Littleton Report (bi-monthly city newsletter)	75%	92% A
The Littleton Independent (weekly, privately-owned newspaper)	36%	57% A	46%
Denver Post	30%	29%	30%
The Villager (weekly, privately-owned newspaper)	9%	20% A	14%
LittletonCO.gov (official city website)	71%	71%	71%
Openlittleton.org (citizen engagement website)	28%	35%	31%
VisitLittleton.org (events website)	52%	51%	51%
Littleton's Facebook page (facebook.com/CityofLittleton)	27%	24%	26%
Littleton on Twitter/X (www.x.com/CityofLittleton).	12%	14%	13%
Comcast Cable Channel 8 (city government access channel)	9%	15% A	12%
NextDoor.com	39%	43%	41%
Littleton Report Online	22%	35% A	28%
Instagram	26% B	14%	20%

Select Questions Compared by Tenure (Rent vs Own)

Table 82: Question 1 by Tenure

Please rate each of the following aspects of quality of life in Littleton. (Percent excellent or good)	Rent or own home		Overall (A)
	Rent (A)	Own (B)	
	Littleton as a place to live	89%	93%
Your neighborhood as a place to live	74%	93% A	87%
Littleton as a place to raise children	82%	89% A	87%
Littleton as a place to retire	71%	74%	73%
Littleton as a place to work	67%	76% A	72%
Overall quality of life in Littleton	86%	91% A	89%

Table 83: Question 3 by Tenure

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	Rent or own home		Overall (A)
	Rent (A)	Own (B)	
	The city is a safe community	81%	92% A
The city has a low crime rate	76%	85% A	82%
The city supports local businesses	92%	92%	92%
Littleton has tight-knit neighborhoods	74%	81%	79%
The city offers the best schools	86%	87%	87%
Littleton has an effective city government	80%	73%	75%
Traffic flows well on city streets	72% B	61%	64%

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Table 84: Question 5 by Tenure

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Downtown Littleton during the day	97%	98%	98%
Downtown Littleton at night	86%	89%	88%
Your neighborhood during the day	94%	98% A	96%
Your neighborhood at night	73%	89% A	83%
Parks, trails, natural open space areas	93% B	87%	89%
Littleton overall during the day	99%	97%	98%
Littleton overall at night	77%	83% A	81%

Table 85: Question 6 by Tenure

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton? (Percent essential or very important)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	76%	71%	72%

Table 86: Question 7 by Tenure

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment? (Percent essential or very important)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	65%	66%	65%

City of Littleton, CO 2024 Resident Survey

Table 87: Question 8 by Tenure

Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Appearance of city	87%	85%	85%
Shopping opportunities	70%	63%	66%
Job opportunities	46%	41%	43%
Historic preservation	75%	80%	78%
Economic development	70%	68%	68%
Public transit services	56%	55%	55%
Traffic flow	46%	39%	41%
Snow plowing	49%	56%	53%
Downtown parking	35%	28%	31%
Parks and trails	93%	91%	91%
Recreation opportunities	86%	91%	89%
Open space areas	87%	87%	87%
Environmental sustainability	64%	62%	63%
Littleton Police Department	67%	82%	77%
Traffic enforcement	49%	54%	52%
Code compliance	44%	55%	52%
Municipal Court	81%	82%	82%
Hudson Gardens	94%	92%	93%
Carson Nature Center	93%	96%	95%
South Platte Park	91%	93%	92%
Buck Recreation Center	83%	90%	88%
City-sponsored special events	86%	90%	88%
Town Hall Arts Center	98%	90%	92%

City of Littleton, CO 2024 Resident Survey

Table 88: Question 9 by Tenure

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Ease of driving	73%	73%	72%
Ease of traveling by bus (RTD)	23%	32%	28%
Ease of traveling by light rail	57%	63%	61%
Ease of walking in the city	64%	74%	71%
Ease of traveling by bicycle	58%	67%	64%
Street maintenance	47%	37%	40%
Omnibus senior and disabled transit service	72%	61%	68%
Downtown Littleton light rail station	71%	79%	76%
Mineral Avenue light rail station	69%	73%	72%

Table 89: Question 10 by Tenure

Please rate your opinion about Littleton’s Bemis Public Library and its services: (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	98%	95%	96%
Library services (e.g., reference desk, check out, etc.)	98%	96%	97%
Internet and computer services	88%	96%	93%
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	89%	88%	88%
Materials and collections	81%	90%	87%
Library building and grounds	91%	86%	88%
Overall performance of the library	94%	95%	95%

City of Littleton, CO 2024 Resident Survey

Table 90: Question 11 by Tenure

Please rate your opinion about the Littleton Museum and its services: (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	95%	96%	96%
Wednesday evening free summer concerts	81%	96% A	92%
Museum research center	90%	92%	91%
Museum rotating exhibits	76%	91% A	86%
Art shows in the galleries	82%	89%	87%
Living History Farms/Historic Site Interpreters	96%	96%	96%
Museum building and grounds	96%	95%	95%
Overall performance of the Littleton Museum	96%	96%	96%

Table 91: Question 13 by Tenure

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact. (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Fairness	88%	86%	87%
Responsiveness to requests and/or needs	73%	77%	75%
Level of interest in addressing your concerns	62%	76% A	70%
Helpfulness	69%	82% A	76%
Courteousness	83%	85%	85%
Knowledge	73%	86% A	80%
Timeliness of handling the situation	74%	82%	78%
Use of force in fair and effective way	74%	83%	76%
Resolution of concerns	59%	74% A	66%
Overall impression of staff members	77%	81%	79%

City of Littleton, CO 2024 Resident Survey

Table 92: Question 14 by Tenure

Please rate the job the Littleton Police Department does at each of the following. (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Crime prevention	60%	74% A	68%
Crime solving	57%	61%	59%
Maintaining public order	80%	83%	82%
Providing public information and education	71%	78%	75%
Protecting individual civil rights	72%	76%	74%
Assisting fire responders	89%	94%	92%

Table 93: Question 15 by Tenure

Please rate the Littleton Police Department on the following. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Being trustworthy	83%	78%	81%
Acting in the best interest of the community	83%	83%	83%
Being sensitive to residents' concerns	70%	70%	71%
Responding to citizens' emergency calls for service	80%	84%	82%
Caring about the well-being of the people they deal with	80%	77%	79%
Working with people in your neighborhood to solve neighborhood problems	70%	68%	70%
Communicating regularly with community members (e.g., websites, emails or public meetings)	58%	50%	53%
Inviting community members to provide input (e.g., comments, suggestions and concerns)	55%	54%	54%

Table 94: Question 16 by Tenure

Overall, how would you rate the quality of services provided by the City of Littleton? (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	77%	83%	81%

City of Littleton, CO 2024 Resident Survey

Table 95: Question 17 by Tenure

Please rate the following categories of Littleton government performance. (Percent excellent or good)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
The direction the city is taking with respect to open space, trails and parks	88% B	80%	83%
Attracting companies to locate in Littleton	63%	58%	59%
The job the city government does at welcoming citizen involvement	70%	68%	68%
Opportunities to participate in city government decisions	58%	55%	56%
Responding to citizen complaints and concerns	56% B	44%	48%
Holding public meetings about city plans	70%	67%	68%
Littleton's elected officials' consideration of what people like me think	52%	47%	49%
Littleton's government as an example of how best to provide services	64%	59%	60%
The city manager's management of city operations	58%	66%	63%
The quality of work provided by City of Littleton employees	79%	76%	76%
Spending local tax dollars wisely	58%	49%	52%
A city government that is run efficiently	73% B	59%	63%
Running Littleton's local government in the best interest of residents	64% B	52%	55%
Being transparent and accountable to the public	52%	54%	53%
Providing information about city plans and programs	74% B	62%	66%
The overall direction the city is taking	69%	63%	65%

Table 96: Question 19 by Tenure

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Reducing traffic congestion on city streets	60%	70% A	67%
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	89%	93%	91%
Building new trails	39%	41%	40%
Continuing preservation programs for historic buildings	62%	56%	58%
Partnering strategically and financially with the private sector in development	53%	53%	53%
Redeveloping older neighborhoods	50%	43%	45%
Redeveloping aging shopping centers	62%	61%	61%

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Table 97: Question 20 by Tenure

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years. (Percent high or medium priority)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
Traffic issues/residential speeding	74%	79%	77%
Vandalism/graffiti	66%	71%	69%
Fraud/identity theft	91%	77%	82%
School safety (bullying, fighting, weapons)	90%	94%	92%
Homeless/transient-related issues	89%	93%	92%
Gang activity	81%	83%	82%
Violent crimes	92%	94%	93%
Property crimes	97%	91%	93%
Hate crimes	85%	81%	82%
Disorderly conduct/public intoxications/noise violations	65%	66%	65%
Disorderly youth/underage drinking	61%	61%	61%
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	85%	87%	86%

Table 98: Question 21 by Tenure

(Percent strongly or somewhat support)	Rent or own home		Overall (A)
	Rent	Own	
	(A)	(B)	
If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	82%	83%	83%

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Table 99: Question 25 by Tenure

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	Rent or own home		Overall (A)
	Rent (A)	Own (B)	
	Special events (e.g., concerts, races, festivals)	61%	69% A
Police/crime data	77% B	65%	69%
City finances/budget	69%	70%	69%
Development projects (new residential or commercial buildings or sites)	62%	83% A	75%
Demographics of the community	27%	27%	26%
Public asset conditions (streets, city buildings/facilities, etc.)	57%	62%	60%
Code compliance requirements and current activity	44%	40%	41%
Street/traffic/road work	78%	81%	80%
Affordable housing	64% B	38%	47%
Economic development	67% B	55%	59%
City council decisions	79%	81%	80%
Other topics you would like to receive information about (please specify)	76% B	55%	64%

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Table 100: Question 26 by Tenure

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton. (Percent major or minor source)	Rent or own home		Overall (A)
	Rent (A)	Own (B)	
	The Littleton Report (bi-monthly city newsletter)	71%	89% A
The Littleton Independent (weekly, privately-owned newspaper)	38%	51% A	46%
Denver Post	28%	31%	30%
The Villager (weekly, privately-owned newspaper)	17%	13%	14%
LittletonCO.gov (official city website)	68%	72%	71%
Openlittleton.org (citizen engagement website)	38% B	28%	31%
VisitLittleton.org (events website)	52%	51%	51%
Littleton's Facebook page (facebook.com/CityofLittleton)	28%	25%	26%
Littleton on Twitter/X (www.x.com/CityofLittleton).	16%	11%	13%
Comcast Cable Channel 8 (city government access channel)	11%	12%	12%
NextDoor.com	38%	43%	41%
Littleton Report Online	24%	30%	28%
Instagram	28% B	16%	20%

Select Questions Compared by Age

Table 101: Question 1 by Age

Please rate each of the following aspects of quality of life in Littleton. (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Littleton as a place to live	96% B	87%	92%	92%
Your neighborhood as a place to live	83%	83%	91% A	87%
Littleton as a place to raise children	90%	81%	89%	87%
Littleton as a place to retire	75%	67%	75%	73%
Littleton as a place to work	68%	66%	78%	72%
Overall quality of life in Littleton	93% B	85%	90%	89%

Table 102: Question 3 by Age

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
The city is a safe community	89%	82%	90% B	88%
The city has a low crime rate	86% B	74%	83%	82%
The city supports local businesses	98% B C	89%	89%	92%
Littleton has tight-knit neighborhoods	77%	73%	84% B	79%
The city offers the best schools	92%	81%	90%	87%
Littleton has an effective city government	90% B C	71%	70%	75%
Traffic flows well on city streets	71%	63%	62%	64%

City of Littleton, CO 2024 Resident Survey

Table 103: Question 5 by Age

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Downtown Littleton during the day	97%	98%	98%	98%
Downtown Littleton at night	86%	89%	89%	88%
Your neighborhood during the day	97%	95%	97%	96%
Your neighborhood at night	86%	80%	83%	83%
Parks, trails, natural open space areas	93%	86%	88%	89%
Littleton overall during the day	99%	95%	98%	98%
	B			
Littleton overall at night	83%	80%	79%	81%

Table 104: Question 6 by Age

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton? (Percent essential or very important)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	73%	70%	74%	72%

Table 105: Question 7 by Age

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment? (Percent essential or very important)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	67%	66%	65%	65%

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Table 106: Question 8 by Age

Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Appearance of city	94% B C	77%	85%	85%
Shopping opportunities	66%	63%	66%	66%
Job opportunities	47% B	31%	51% B	43%
Historic preservation	78%	68%	82% B	78%
Economic development	75% B	60%	70%	68%
Public transit services	41%	54% A	67% A B	55%
Traffic flow	49% B	33%	41%	41%
Snow plowing	59%	46%	54%	53%
Downtown parking	44% C	33% C	19%	31%
Parks and trails	96% B	84%	92% B	91%
Recreation opportunities	93% B	82%	91% B	89%
Open space areas	86%	88%	87%	87%
Environmental sustainability	66%	53%	69% B	63%
Littleton Police Department	67%	71%	85% A B	77%
Traffic enforcement	37%	57% A	56% A	52%
Code compliance	44%	45%	58%	52%
Municipal Court	69%	83%	87%	82%
Hudson Gardens	98%	91%	92%	93%
Carson Nature Center	93%	96%	95%	95%
South Platte Park	95% B	84%	95% B	92%
Buck Recreation Center	98% B	72%	95% B	88%
City-sponsored special events	87%	89%	88%	88%

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Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Town Hall Arts Center	98%	90%	93%	92%

Table 107: Question 9 by Age

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Ease of driving	81%	68%	70%	72%
Ease of traveling by bus (RTD)	20%	24%	39%	28%
Ease of traveling by light rail	44%	62%	70%	61%
Ease of walking in the city	53%	67%	85%	71%
Ease of traveling by bicycle	52%	61%	74%	64%
Street maintenance	44%	40%	38%	40%
Omnibus senior and disabled transit service	57%	62%	73%	68%
Downtown Littleton light rail station	71%	71%	82%	76%
Mineral Avenue light rail station	65%	66%	79%	72%

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Table 108: Question 10 by Age

Please rate your opinion about Littleton’s Bemis Public Library and its services: (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	100% B	92%	97%	96%
Library services (e.g., reference desk, check out, etc.)	100% B	94%	97%	97%
Internet and computer services	86%	95%	96% A	93%
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	89%	81%	93% B	88%
Materials and collections	87%	80%	91% B	87%
Library building and grounds	92% B	81%	89%	88%
Overall performance of the library	100% B	89%	96% B	95%

Table 109: Question 11 by Age

Please rate your opinion about the Littleton Museum and its services: (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	100% B	90%	98% B	96%
Wednesday evening free summer concerts	79%	89%	98% A	92%
Museum research center	91%	89%	92%	91%
Museum rotating exhibits	84%	78%	91% B	86%
Art shows in the galleries	89%	77%	92% B	87%
Living History Farms/Historic Site Interpreters	94%	96%	97%	96%
Museum building and grounds	94%	95%	95%	95%
Overall performance of the Littleton Museum	94%	97%	96%	96%

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Table 110: Question 13 by Age

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact. (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Fairness	83%	86%	91%	87%
Responsiveness to requests and/or needs	67%	78%	80%	75%
Level of interest in addressing your concerns	48%	78% A	83% A	70%
Helpfulness	57%	85% A	84% A	76%
Courteousness	77%	87%	89%	85%
Knowledge	68%	82%	90% A	80%
Timeliness of handling the situation	71%	79%	85%	78%
Use of force in fair and effective way	75%	75%	84%	76%
Resolution of concerns	47%	73% A	76% A	66%
Overall impression of staff members	65%	86% A	87% A	79%

Table 111: Question 14 by Age

Please rate the job the Littleton Police Department does at each of the following. (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Crime prevention	57%	62%	80% A B	68%
Crime solving	44%	61%	68% A	59%
Maintaining public order	78%	76%	87%	82%
Providing public information and education	68%	76%	78%	75%
Protecting individual civil rights	65%	74%	80%	74%
Assisting fire responders	92%	89%	93%	92%

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Table 112: Question 16 by Age

Overall, how would you rate the quality of services provided by the City of Littleton? (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	79%	76%	85%	81%

Table 113: Question 17 by Age

Please rate the following categories of Littleton government performance. (Percent excellent or good)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
The direction the city is taking with respect to open space, trails and parks	93%	76%	81%	83%
Attracting companies to locate in Littleton	74%	49%	59%	59%
The job the city government does at welcoming citizen involvement	77%	64%	67%	68%
Opportunities to participate in city government decisions	55%	55%	58%	56%
Responding to citizen complaints and concerns	48%	43%	52%	48%
Holding public meetings about city plans	82%	65%	64%	68%
Littleton's elected officials' consideration of what people like me think	48%	49%	50%	49%
Littleton's government as an example of how best to provide services	68%	59%	58%	60%
The city manager's management of city operations	70%	51%	68%	63%
The quality of work provided by City of Littleton employees	79%	68%	80%	76%
Spending local tax dollars wisely	55%	50%	52%	52%
A city government that is run efficiently	73%	59%	61%	63%
Running Littleton's local government in the best interest of residents	59%	54%	56%	55%
Being transparent and accountable to the public	50%	53%	57%	53%
Providing information about city plans and programs	76%	59%	66%	66%
The overall direction the city is taking	77%	64%	59%	65%

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Table 114: Question 19 by Age

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	Age			Overall (A)
	18-34 (A)	35-54 (B)	55+ (C)	
Reducing traffic congestion on city streets	52%	64% A	78% A B	67%
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	86%	92%	94% A	91%
Building new trails	38%	44%	40%	40%
Continuing preservation programs for historic buildings	49%	60%	63% A	58%
Partnering strategically and financially with the private sector in development	32%	57% A	62% A	53%
Redeveloping older neighborhoods	41%	44%	49%	45%
Redeveloping aging shopping centers	50%	68% A	63% A	61%

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Table 115: Question 20 by Age

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years. (Percent high or medium priority)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Traffic issues/residential speeding	65%	73%	89% A B	77%
Vandalism/graffiti	43%	67% A	87% A B	69%
Fraud/identity theft	73%	79%	91% A B	82%
School safety (bullying, fighting, weapons)	88%	90%	95% A	92%
Homeless/transient-related issues	85%	91%	96% A	92%
Gang activity	71%	77%	92% A B	82%
Violent crimes	88%	91%	98% A B	93%
Property crimes	86%	95% A	96% A	93%
Hate crimes	87% B	76%	84%	82%
Disorderly conduct/public intoxications/noise violations	50%	56%	80% A B	65%
Disorderly youth/underage drinking	35%	58% A	79% A B	61%
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	77%	87% A	91% A	86%

Table 116: Question 21 by Age

(Percent strongly or somewhat support)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	85%	83%	81%	83%

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Table 117: Question 25 by Age

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
Special events (e.g., concerts, races, festivals)	61%	73%	66%	66%
Police/crime data	62%	74%	72%	69%
City finances/budget	66%	67%	72%	69%
Development projects (new residential or commercial buildings or sites)	66%	82%	77%	75%
Demographics of the community	11%	33%	32%	26%
Public asset conditions (streets, city buildings/facilities, etc.)	56%	59%	65%	60%
Code compliance requirements and current activity	26%	44%	48%	41%
Street/traffic/road work	78%	80%	83%	80%
Affordable housing	50%	50%	44%	47%
Economic development	56%	61%	59%	59%
City council decisions	82%	78%	80%	80%
Other topics you would like to receive information about (please specify)	71%	67%	57%	64%

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Table 118: Question 26 by Age

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton. (Percent major or minor source)	Age			Overall (A)
	18-34	35-54	55+	
	(A)	(B)	(C)	
The Littleton Report (bi-monthly city newsletter)	73%	77%	92%	83%
			A B	
The Littleton Independent (weekly, privately-owned newspaper)	34%	41%	56%	46%
			A B	
Denver Post	35%	23%	30%	30%
	B			
The Villager (weekly, privately-owned newspaper)	5%	12%	22%	14%
			A B	
LittletonCO.gov (official city website)	68%	74%	71%	71%
Openlittleton.org (citizen engagement website)	29%	29%	34%	31%
VisitLittleton.org (events website)	47%	57%	51%	51%
Littleton's Facebook page (facebook.com/CityofLittleton)	23%	30%	26%	26%
Littleton on Twitter/X (www.x.com/CityofLittleton).	9%	16%	14%	13%
Comcast Cable Channel 8 (city government access channel)	5%	11%	17%	12%
			A	
NextDoor.com	31%	47%	44%	41%
		A	A	
Littleton Report Online	22%	21%	36%	28%
			A B	
Instagram	27%	26%	13%	20%
	C	C		

Select Questions Compared by Gender

Table 119: Question 1 by Gender

Please rate each of the following aspects of quality of life in Littleton. (Percent excellent or good)	Gender		Overall (A)
	Female (A)	Male (B)	
	Littleton as a place to live	93%	91%
Your neighborhood as a place to live	85%	87%	87%
Littleton as a place to raise children	91%	82%	87%
Littleton as a place to retire	B	80%	73%
Littleton as a place to work	73%	71%	72%
Overall quality of life in Littleton	91%	87%	89%

Table 120: Question 3 by Gender

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	Gender		Overall (A)
	Female (A)	Male (B)	
	The city is a safe community	88%	87%
The city has a low crime rate	82%	81%	82%
The city supports local businesses	94%	89%	92%
Littleton has tight-knit neighborhoods	B	82%	79%
The city offers the best schools	92%	75%	87%
Littleton has an effective city government	B	82%	87%
Traffic flows well on city streets	77%	74%	75%
	70%	59%	64%
	B		

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Table 121: Question 5 by Gender

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Downtown Littleton during the day	97%	98%	98%
Downtown Littleton at night	86%	90%	88%
Your neighborhood during the day	96%	97%	96%
Your neighborhood at night	82%	83%	83%
Parks, trails, natural open space areas	86%	91%	89%
Littleton overall during the day	98%	97%	98%
Littleton overall at night	79%	82%	81%

Table 122: Question 6 by Gender

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton? (Percent essential or very important)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	73%	72%	72%

Table 123: Question 7 by Gender

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment? (Percent essential or very important)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	64%	68%	65%

City of Littleton, CO 2024 Resident Survey

Table 124: Question 8 by Gender

Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Appearance of city	86%	85%	85%
Shopping opportunities	66%	64%	66%
Job opportunities	44%	43%	43%
Historic preservation	78%	76%	78%
Economic development	69%	67%	68%
Public transit services	55%	55%	55%
Traffic flow	44%	37%	41%
Snow plowing	54%	52%	53%
Downtown parking	27%	34%	31%
Parks and trails	91%	91%	91%
Recreation opportunities	88%	89%	89%
Open space areas	90%	85%	87%
Environmental sustainability	B 53%	72%	63%
Littleton Police Department	78%	74%	77%
Traffic enforcement	B 58%	45%	52%
Code compliance	48%	53%	52%
Municipal Court	B 89%	76%	82%
Hudson Gardens	B 96%	89%	93%
Carson Nature Center	96%	94%	95%
South Platte Park	92%	91%	92%
Buck Recreation Center	88%	87%	88%
City-sponsored special events	90%	87%	88%
Town Hall Arts Center	93%	91%	92%

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Table 125: Question 9 by Gender

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Ease of driving	73%	73%	72%
Ease of traveling by bus (RTD)	34%	21%	28%
Ease of traveling by light rail	62%	59%	61%
Ease of walking in the city	70%	70%	71%
Ease of traveling by bicycle	55%	71%	64%
Street maintenance	45%	36%	40%
Omnibus senior and disabled transit service	70%	63%	68%
Downtown Littleton light rail station	80%	72%	76%
Mineral Avenue light rail station	77%	67%	72%

Table 126: Question 10 by Gender

Please rate your opinion about Littleton’s Bemis Public Library and its services: (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	97%	94%	96%
Library services (e.g., reference desk, check out, etc.)	98%	96%	97%
Internet and computer services	92%	94%	93%
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	91%	84%	88%
Materials and collections	91%	83%	87%
Library building and grounds	88%	87%	88%
Overall performance of the library	97%	92%	95%

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Table 127: Question 11 by Gender

Please rate your opinion about the Littleton Museum and its services: (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	97%	94%	96%
Wednesday evening free summer concerts	95%	86%	92%
Museum research center	B 97%	84%	91%
Museum rotating exhibits	88%	82%	86%
Art shows in the galleries	B 92%	79%	87%
Living History Farms/Historic Site Interpreters	98%	94%	96%
Museum building and grounds	97%	93%	95%
Overall performance of the Littleton Museum	B 98%	93%	96%

Table 128: Question 13 by Gender

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Fairness	84%	89%	87%
Responsiveness to requests and/or needs	77%	74%	75%
Level of interest in addressing your concerns	66%	73%	70%
Helpfulness	75%	76%	76%
Courteousness	79%	A 89%	85%
Knowledge	77%	82%	80%
Timeliness of handling the situation	78%	77%	78%
Use of force in fair and effective way	82%	73%	76%
Resolution of concerns	65%	68%	66%
Overall impression of staff members	82%	77%	79%

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Table 129: Question 14 by Gender

Please rate the job the Littleton Police Department does at each of the following. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Crime prevention	67%	68%	68%
Crime solving	65%	54%	59%
Maintaining public order	83%	80%	82%
Providing public information and education	75%	74%	75%
Protecting individual civil rights	74%	74%	74%
Assisting fire responders	98%	86%	92%
	B		

Table 130: Question 15 by Gender

Please rate the Littleton Police Department on the following. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Being trustworthy	83%	78%	81%
Acting in the best interest of the community	83%	83%	83%
Being sensitive to residents' concerns	70%	70%	71%
Responding to citizens' emergency calls for service	80%	84%	82%
Caring about the well-being of the people they deal with	80%	77%	79%
Working with people in your neighborhood to solve neighborhood problems	70%	68%	70%
Communicating regularly with community members (e.g., websites, emails or public meetings)	58%	50%	53%
Inviting community members to provide input (e.g., comments, suggestions and concerns)	55%	54%	54%

Table 131: Question 16 by Gender

Overall, how would you rate the quality of services provided by the City of Littleton? (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	82%	80%	81%

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Table 132: Question 17 by Gender

Please rate the following categories of Littleton government performance. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
The direction the city is taking with respect to open space, trails and parks	81%	85%	83%
Attracting companies to locate in Littleton	71%	51%	59%
The job the city government does at welcoming citizen involvement	B 75%	63%	68%
Opportunities to participate in city government decisions	59%	54%	56%
Responding to citizen complaints and concerns	49%	48%	48%
Holding public meetings about city plans	71%	65%	68%
Littleton's elected officials' consideration of what people like me think	50%	49%	49%
Littleton's government as an example of how best to provide services	61%	61%	60%
The city manager's management of city operations	64%	63%	63%
The quality of work provided by City of Littleton employees	72%	80%	76%
Spending local tax dollars wisely	55%	50%	52%
A city government that is run efficiently	68%	61%	63%
Running Littleton's local government in the best interest of residents	60%	52%	55%
Being transparent and accountable to the public	51%	57%	53%
Providing information about city plans and programs	65%	67%	66%
The overall direction the city is taking	66%	65%	65%

Table 133: Question 19 by Gender

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Reducing traffic congestion on city streets	69%	65%	67%
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	91%	92%	91%
Building new trails	40%	41%	40%
Continuing preservation programs for historic buildings	B 66%	51%	58%
Partnering strategically and financially with the private sector in development	49%	55%	53%
Redeveloping older neighborhoods	45%	46%	45%
Redeveloping aging shopping centers	63%	59%	61%

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Table 134: Question 20 by Gender

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years. (Percent high or medium priority)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Traffic issues/residential speeding	76%	79%	77%
Vandalism/graffiti	65%	72%	69%
Fraud/identity theft	85%	81%	82%
School safety (bullying, fighting, weapons)	94%	90%	92%
Homeless/transient-related issues	95%	88%	92%
	B		
Gang activity	82%	83%	82%
Violent crimes	91%	96%	93%
		A	
Property crimes	92%	94%	93%
Hate crimes	89%	77%	82%
	B		
Disorderly conduct/public intoxications/noise violations	68%	62%	65%
Disorderly youth/underage drinking	63%	58%	61%
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	84%	89%	86%

Table 135: Question 21 by Gender

(Percent strongly or somewhat support)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	85%	80%	83%

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Table 136: Question 25 by Gender

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Special events (e.g., concerts, races, festivals)	70%	63%	66%
Police/crime data	68%	71%	69%
City finances/budget	63%	74% A	69%
Development projects (new residential or commercial buildings or sites)	76%	74%	75%
Demographics of the community	29%	24%	26%
Public asset conditions (streets, city buildings/facilities, etc.)	58%	64%	60%
Code compliance requirements and current activity	45%	37%	41%
Street/traffic/road work	78%	83%	80%
Affordable housing	56% B	40%	47%
Economic development	59%	59%	59%
City council decisions	79%	81%	80%
Other topics you would like to receive information about (please specify)	60%	66%	64%

Table 137: Question 26 by Gender

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton. (Percent major or minor source)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
The Littleton Report (bi-monthly city newsletter)	83%	82%	83%
The Littleton Independent (weekly, privately-owned newspaper)	44%	47%	46%
Denver Post	29%	30%	30%
The Villager (weekly, privately-owned newspaper)	13%	15%	14%
LittletonCO.gov (official city website)	71%	70%	71%
Openlittleton.org (citizen engagement website)	28%	34%	31%
VisitLittleton.org (events website)	57% B	46%	51%
Littleton's Facebook page (facebook.com/CityofLittleton)	31% B	21%	26%
Littleton on Twitter/X (www.x.com/CityofLittleton).	12%	15%	13%
Comcast Cable Channel 8 (city government access channel)	12%	12%	12%
NextDoor.com	47% B	34%	41%
Littleton Report Online	26%	29%	28%
Instagram	28% B	14%	20%

Select Questions Compared by Household Income

Table 138: Question 1 by Income

Please rate each of the following aspects of quality of life in Littleton. (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Littleton as a place to live	63%	92% A	95% A	92%
Your neighborhood as a place to live	48%	84% A	90% A	87%
Littleton as a place to raise children	38%	87% A	91% A	87%
Littleton as a place to retire	40%	75% A	75% A	73%
Littleton as a place to work	41%	70% A	76% A	72%
Overall quality of life in Littleton	60%	88% A	93% A	89%

Table 139: Question 3 by Income

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
The city is a safe community	56%	87% A	90% A	88%
The city has a low crime rate	51%	82% A	83% A	82%
The city supports local businesses	74%	89%	94% A	92%
Littleton has tight-knit neighborhoods	77%	78%	78%	79%
The city offers the best schools	65%	88% A	89% A	87%
Littleton has an effective city government	62%	75%	77%	75%
Traffic flows well on city streets	32%	66% A	68% A	64%

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Table 140: Question 5 by Income

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Downtown Littleton during the day	95%	98%	98%	98%
Downtown Littleton at night	78%	86%	89%	88%
Your neighborhood during the day	80%	99% A	96% A	96%
Your neighborhood at night	48%	78% A	89% A B	83%
Parks, trails, natural open space areas	94%	88%	88%	89%
Littleton overall during the day	98%	98%	97%	98%
Littleton overall at night	62%	77%	84% A	81%

Table 141: Question 6 by Income

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton? (Percent essential or very important)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	75%	73%	72%	72%

Table 142: Question 7 by Income

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment? (Percent essential or very important)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	62%	65%	69%	65%

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Table 143: Question 8 by Income

Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Appearance of city	79%	83%	88%	85%
Shopping opportunities	65%	66%	66%	66%
Job opportunities	10%	49% A	43% A	43%
Historic preservation	77%	72%	80%	78%
Economic development	67%	71%	68%	68%
Public transit services	85% B C	58%	52%	55%
Traffic flow	16%	46% A	40% A	41%
Snow plowing	50%	48%	58%	53%
Downtown parking	30%	25%	36% B	31%
Parks and trails	89%	86%	94% B	91%
Recreation opportunities	76%	87%	91%	89%
Open space areas	70%	89% A	87% A	87%
Environmental sustainability	60%	58%	66%	63%
Littleton Police Department	61%	76%	78%	77%
Traffic enforcement	70%	49%	51%	52%
Code compliance	45%	49%	53%	52%
Municipal Court	87%	82%	81%	82%
Hudson Gardens	75%	92% A	94% A	93%
Carson Nature Center	92%	95%	95%	95%
South Platte Park	66%	92% A	94% A	92%
Buck Recreation Center	62%	88% A	90% A	88%
City-sponsored special events	64%	85% A	93% A B	88%
Town Hall Arts Center	100%	93%	93%	92%

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Table 144: Question 9 by Income

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Ease of driving	59%	67%	79%	72%
			B	
Ease of traveling by bus (RTD)	41%	22%	29%	28%
Ease of traveling by light rail	65%	61%	59%	61%
Ease of walking in the city	86%	71%	68%	71%
Ease of traveling by bicycle	42%	63%	67%	64%
Street maintenance	21%	52%	36%	40%
		A C		
Omnibus senior and disabled transit service	100%	63%	62%	68%
Downtown Littleton light rail station	85%	73%	77%	76%
Mineral Avenue light rail station	41%	73%	71%	72%
		A		

Table 145: Question 10 by Income

Please rate your opinion about Littleton’s Bemis Public Library and its services: (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	97%	95%	97%	96%
Library services (e.g., reference desk, check out, etc.)	95%	95%	98%	97%
Internet and computer services	97%	87%	97%	93%
			B	
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	73%	88%	90%	88%
Materials and collections	75%	80%	92%	87%
			B	
Library building and grounds	71%	94%	85%	88%
		A C		
Overall performance of the library	77%	95%	96%	95%
		A	A	

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Table 146: Question 11 by Income

Please rate your opinion about the Littleton Museum and its services: (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	100%	95%	96%	96%
Wednesday evening free summer concerts	100%	94%	87%	92%
Museum research center	96%	91%	88%	91%
Museum rotating exhibits	100%	81%	87%	86%
Art shows in the galleries	72%	87%	88%	87%
Living History Farms/Historic Site Interpreters	97%	97%	95%	96%
Museum building and grounds	94%	97%	94%	95%
Overall performance of the Littleton Museum	97%	96%	95%	96%

Table 147: Question 13 by Income

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact. (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Fairness	100%	82%	88%	87%
Responsiveness to requests and/or needs	100%	70%	76%	75%
Level of interest in addressing your concerns	100%	70%	66%	70%
Helpfulness	100%	78%	71%	76%
Courteousness	100%	75%	88%	85%
Knowledge	100%	71%	82%	80%
Timeliness of handling the situation	100%	75%	77%	78%
Use of force in fair and effective way	100%	70%	71%	76%
Resolution of concerns	96%	66%	63%	66%
Overall impression of staff members	100%	84%	74%	79%

City of Littleton, CO 2024 Resident Survey

Table 148: Question 14 by Income

Please rate the job the Littleton Police Department does at each of the following. (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Crime prevention	53%	70%	67%	68%
Crime solving	73%	68% C	48%	59%
Maintaining public order	82%	77%	85%	82%
Providing public information and education	88%	71%	76%	75%
Protecting individual civil rights	49%	76% A	75%	74%
Assisting fire responders	67%	92% A	98% A	92%

Table 149: Question 15 by Income

Please rate the Littleton Police Department on the following. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Being trustworthy	83%	78%	81%
Acting in the best interest of the community	83%	83%	83%
Being sensitive to residents' concerns	70%	70%	71%
Responding to citizens' emergency calls for service	80%	84%	82%
Caring about the well-being of the people they deal with	80%	77%	79%
Working with people in your neighborhood to solve neighborhood problems	70%	68%	70%
Communicating regularly with community members (e.g., websites, emails or public meetings)	58%	50%	53%
Inviting community members to provide input (e.g., comments, suggestions and concerns)	55%	54%	54%

Table 150: Question 16 by Income

Overall, how would you rate the quality of services provided by the City of Littleton? (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	65%	86% A	78%	81%

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Table 151: Question 17 by Income

Please rate the following categories of Littleton government performance. (Percent excellent or good)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
The direction the city is taking with respect to open space, trails and parks	77%	81%	85%	83%
Attracting companies to locate in Littleton	46%	72% C	57%	59%
The job the city government does at welcoming citizen involvement	61%	68%	70%	68%
Opportunities to participate in city government decisions	40%	63%	54%	56%
Responding to citizen complaints and concerns	43%	52%	48%	48%
Holding public meetings about city plans	30%	61% A	76% A B	68%
Littleton's elected officials' consideration of what people like me think	52%	47%	51%	49%
Littleton's government as an example of how best to provide services	39%	68% A	60%	60%
The city manager's management of city operations	60%	67%	61%	63%
The quality of work provided by City of Littleton employees	87%	74%	78%	76%
Spending local tax dollars wisely	47%	47%	59% B	52%
A city government that is run efficiently	49%	67%	64%	63%
Running Littleton's local government in the best interest of residents	49%	62%	54%	55%
Being transparent and accountable to the public	51%	57%	53%	53%
Providing information about city plans and programs	56%	67%	67%	66%
The overall direction the city is taking	59%	61%	69%	65%

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Table 152: Question 19 by Income

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Reducing traffic congestion on city streets	95% B C	66%	63%	67%
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	98%	88%	93%	91%
Building new trails	33%	37%	43%	40%
Continuing preservation programs for historic buildings	78% C	60%	55%	58%
Partnering strategically and financially with the private sector in development	86% B C	51%	51%	53%
Redeveloping older neighborhoods	71% B C	44%	43%	45%
Redeveloping aging shopping centers	84% B C	61%	59%	61%

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Table 153: Question 20 by Income

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years. (Percent high or medium priority)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Traffic issues/residential speeding	85%	81%	72%	77%
Vandalism/graffiti	87%	76%	62%	69%
Fraud/identity theft	93%	86%	78%	82%
School safety (bullying, fighting, weapons)	98%	95%	89%	92%
Homeless/transient-related issues	98%	92%	91%	92%
Gang activity	95%	85%	79%	82%
Violent crimes	100%	95%	91%	93%
Property crimes	93%	93%	93%	93%
Hate crimes	94%	80%	83%	82%
Disorderly conduct/public intoxications/noise violations	84%	68%	60%	65%
Disorderly youth/underage drinking	85%	75%	48%	61%
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	87%	83%	87%	86%

Table 154: Question 21 by Income

(Percent strongly or somewhat support)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	76%	81%	84%	83%

City of Littleton, CO 2024 Resident Survey

Table 155: Question 25 by Income

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
Special events (e.g., concerts, races, festivals)	83% B	57%	71% B	66%
Police/crime data	82%	71%	68%	69%
City finances/budget	68%	71%	67%	69%
Development projects (new residential or commercial buildings or sites)	75%	63%	82% B	75%
Demographics of the community	30%	30%	22%	26%
Public asset conditions (streets, city buildings/facilities, etc.)	78%	62%	58%	60%
Code compliance requirements and current activity	75% C	52% C	32%	41%
Street/traffic/road work	84%	82%	78%	80%
Affordable housing	88% B C	57% C	39%	47%
Economic development	69%	55%	59%	59%
City council decisions	85%	83%	79%	80%
Other topics you would like to receive information about (please specify)	81%	62%	61%	64%

City of Littleton, CO 2024 Resident Survey

Table 156: Question 26 by Income

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton. (Percent major or minor source)	Household income			Overall (A)
	Less than \$25,000	\$25,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(C)	
The Littleton Report (bi-monthly city newsletter)	83%	87%	80%	83%
The Littleton Independent (weekly, privately-owned newspaper)	45%	50%	42%	46%
Denver Post	27%	32%	30%	30%
The Villager (weekly, privately-owned newspaper)	39%	16%	11%	14%
	B C			
LittletonCO.gov (official city website)	76%	72%	70%	71%
Openlittleton.org (citizen engagement website)	38%	35%	28%	31%
VisitLittleton.org (events website)	76%	47%	52%	51%
	B C			
Littleton's Facebook page (facebook.com/CityofLittleton)	41%	23%	26%	26%
Littleton on Twitter/X (www.x.com/CityofLittleton).	30%	9%	14%	13%
	B C			
Comcast Cable Channel 8 (city government access channel)	17%	16%	9%	12%
		C		
NextDoor.com	68%	37%	42%	41%
	B C			
Littleton Report Online	31%	31%	25%	28%
Instagram	30%	15%	24%	20%
			B	

Select Questions Compared by Race/Ethnicity

Table 157: Question 1 by Race & Ethnicity

Please rate each of the following aspects of quality of life in Littleton. (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic (A)	Hispanic and/or other race (B)	
	Littleton as a place to live	96% B	74%
Your neighborhood as a place to live	87%	80%	87%
Littleton as a place to raise children	91% B	67%	87%
Littleton as a place to retire	77% B	60%	73%
Littleton as a place to work	75% B	59%	72%
Overall quality of life in Littleton	93% B	73%	89%

Table 158: Question 3 by Race & Ethnicity

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	Race/ethnicity		Overall (A)
	White alone, not Hispanic (A)	Hispanic and/or other race (B)	
	The city is a safe community	90% B	76%
The city has a low crime rate	84% B	69%	82%
The city supports local businesses	94% B	81%	92%
Littleton has tight-knit neighborhoods	81% B	61%	79%
The city offers the best schools	89%	80%	87%
Littleton has an effective city government	77%	69%	75%
Traffic flows well on city streets	69% B	48%	64%

City of Littleton, CO 2024 Resident Survey

Table 159: Question 5 by Race & Ethnicity

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Downtown Littleton during the day	98%	99%	98%
Downtown Littleton at night	88%	86%	88%
Your neighborhood during the day	97%	93%	96%
Your neighborhood at night	86% B	72%	83%
Parks, trails, natural open space areas	90% B	82%	89%
Littleton overall during the day	98%	98%	98%
Littleton overall at night	84% B	65%	81%

Table 160: Question 6 by Race & Ethnicity

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton? (Percent essential or very important)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	74%	64%	72%

Table 161: Question 7 by Race & Ethnicity

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment? (Percent essential or very important)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	66%	67%	65%

City of Littleton, CO 2024 Resident Survey

Table 162: Question 8 by Race & Ethnicity

Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic (A)	Hispanic and/or other race (B)	
	Appearance of city	88% B	73%
Shopping opportunities	67%	57%	66%
Job opportunities	46% B	28%	43%
Historic preservation	81% B	62%	78%
Economic development	71% B	55%	68%
Public transit services	55%	54%	55%
Traffic flow	44% B	24%	41%
Snow plowing	56% B	40%	53%
Downtown parking	33% B	21%	31%
Parks and trails	94% B	76%	91%
Recreation opportunities	92% B	75%	89%
Open space areas	90% B	75%	87%
Environmental sustainability	68% B	44%	63%
Littleton Police Department	77%	73%	77%
Traffic enforcement	50%	54%	52%
Code compliance	51%	50%	52%
Municipal Court	79%	88%	82%
Hudson Gardens	95% B	82%	93%
Carson Nature Center	96% B	89%	95%
South Platte Park	95% B	74%	92%
Buck Recreation Center	91% B	73%	88%

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Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic (A)	Hispanic and/or other race (B)	
	City-sponsored special events	90% B	81%
Town Hall Arts Center	94%	90%	92%

Table 163: Question 9 by Race & Ethnicity

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic (A)	Hispanic and/or other race (B)	
	Ease of driving	77% B	55%
Ease of traveling by bus (RTD)	31%	19%	28%
Ease of traveling by light rail	62%	55%	61%
Ease of walking in the city	72% B	58%	71%
Ease of traveling by bicycle	62%	66%	64%
Street maintenance	39%	48%	40%
Omnibus senior and disabled transit service	62%	82%	68%
Downtown Littleton light rail station	78% B	67%	76%
Mineral Avenue light rail station	75% B	54%	72%

City of Littleton, CO 2024 Resident Survey

Table 164: Question 10 by Race & Ethnicity

Please rate your opinion about Littleton’s Bemis Public Library and its services: (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	97%	92%	96%
Library services (e.g., reference desk, check out, etc.)	98%	92%	97%
Internet and computer services	B 95%	84%	93%
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	B 93%	63%	88%
Materials and collections	B 93%	61%	87%
Library building and grounds	89%	83%	88%
Overall performance of the library	B 97%	83%	95%

Table 165: Question 11 by Race & Ethnicity

Please rate your opinion about the Littleton Museum and its services: (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	96%	94%	96%
Wednesday evening free summer concerts	90%	94%	92%
Museum research center	91%	91%	91%
Museum rotating exhibits	87%	78%	86%
Art shows in the galleries	B 91%	73%	87%
Living History Farms/Historic Site Interpreters	96%	96%	96%
Museum building and grounds	95%	94%	95%
Overall performance of the Littleton Museum	96%	94%	96%

City of Littleton, CO 2024 Resident Survey

Table 166: Question 13 by Race & Ethnicity

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact. (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Fairness	87%	84%	87%
Responsiveness to requests and/or needs	79%	63%	75%
Level of interest in addressing your concerns	B		
Helpfulness	70%	68%	70%
Courteousness	75%	75%	76%
Knowledge	88%	69%	85%
Timeliness of handling the situation	B		
Use of force in fair and effective way	81%	77%	80%
Resolution of concerns	81%	71%	78%
Overall impression of staff members	78%	77%	76%
		80%	66%
		A	
	78%	86%	79%

Table 167: Question 14 by Race & Ethnicity

Please rate the job the Littleton Police Department does at each of the following. (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Crime prevention	69%	59%	68%
Crime solving	57%	67%	59%
Maintaining public order	81%	80%	82%
Providing public information and education	76%	69%	75%
Protecting individual civil rights	76%	61%	74%
Assisting fire responders	B		
	96%	76%	92%
	B		

City of Littleton, CO 2024 Resident Survey

Table 168: Question 15 by Race & Ethnicity

Please rate the Littleton Police Department on the following. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Being trustworthy	83%	78%	81%
Acting in the best interest of the community	83%	83%	83%
Being sensitive to residents' concerns	70%	70%	71%
Responding to citizens' emergency calls for service	80%	84%	82%
Caring about the well-being of the people they deal with	80%	77%	79%
Working with people in your neighborhood to solve neighborhood problems	70%	68%	70%
Communicating regularly with community members (e.g., websites, emails or public meetings)	58%	50%	53%
Inviting community members to provide input (e.g., comments, suggestions and concerns)	55%	54%	54%

Table 169: Question 16 by Race & Ethnicity

Overall, how would you rate the quality of services provided by the City of Littleton? (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	82%	75%	81%

City of Littleton, CO 2024 Resident Survey

Table 170: Question 17 by Race & Ethnicity

Please rate the following categories of Littleton government performance. (Percent excellent or good)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
The direction the city is taking with respect to open space, trails and parks	86% B	69%	83%
Attracting companies to locate in Littleton	60%	59%	59%
The job the city government does at welcoming citizen involvement	70%	69%	68%
Opportunities to participate in city government decisions	58%	53%	56%
Responding to citizen complaints and concerns	52%	39%	48%
Holding public meetings about city plans	71% B	58%	68%
Littleton's elected officials' consideration of what people like me think	51%	45%	49%
Littleton's government as an example of how best to provide services	63%	55%	60%
The city manager's management of city operations	65%	55%	63%
The quality of work provided by City of Littleton employees	79%	68%	76%
Spending local tax dollars wisely	55% B	40%	52%
A city government that is run efficiently	66%	59%	63%
Running Littleton's local government in the best interest of residents	59% B	44%	55%
Being transparent and accountable to the public	55%	54%	53%
Providing information about city plans and programs	69% B	57%	66%
The overall direction the city is taking	67%	59%	65%

City of Littleton, CO 2024 Resident Survey

Table 171: Question 19 by Race & Ethnicity

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Reducing traffic congestion on city streets	65%	79% A	67%
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	91%	95%	91%
Building new trails	42%	36%	40%
Continuing preservation programs for historic buildings	57%	63%	58%
Partnering strategically and financially with the private sector in development	52%	53%	53%
Redeveloping older neighborhoods	43%	61% A	45%
Redeveloping aging shopping centers	60%	67%	61%

Table 172: Question 20 by Race & Ethnicity

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years. (Percent high or medium priority)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Traffic issues/residential speeding	76%	83%	77%
Vandalism/graffiti	68%	72%	69%
Fraud/identity theft	82%	87%	82%
School safety (bullying, fighting, weapons)	92%	91%	92%
Homeless/transient-related issues	91%	91%	92%
Gang activity	81%	84%	82%
Violent crimes	93%	97%	93%
Property crimes	93%	96%	93%
Hate crimes	84%	79%	82%
Disorderly conduct/public intoxications/noise violations	64%	67%	65%
Disorderly youth/underage drinking	60%	57%	61%
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	88% B	75%	86%

City of Littleton, CO 2024 Resident Survey

Table 173: Question 21 by Race & Ethnicity

(Percent strongly or somewhat support)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	84% B	74%	83%

Table 174: Question 25 by Race & Ethnicity

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
Special events (e.g., concerts, races, festivals)	68%	64%	66%
Police/crime data	66%	88% A	69%
City finances/budget	67%	78% A	69%
Development projects (new residential or commercial buildings or sites)	75%	83%	75%
Demographics of the community	27%	26%	26%
Public asset conditions (streets, city buildings/facilities, etc.)	58%	72% A	60%
Code compliance requirements and current activity	35%	71% A	41%
Street/traffic/road work	78%	94% A	80%
Affordable housing	45%	62% A	47%
Economic development	57%	64%	59%
City council decisions	79%	92% A	80%
Other topics you would like to receive information about (please specify)	60%	74%	64%

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Table 175: Question 26 by Race & Ethnicity

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton. (Percent major or minor source)	Race/ethnicity		Overall (A)
	White alone, not Hispanic	Hispanic and/or other race	
	(A)	(B)	
The Littleton Report (bi-monthly city newsletter)	82%	83%	83%
The Littleton Independent (weekly, privately-owned newspaper)	45%	46%	46%
Denver Post	29%	35%	30%
The Villager (weekly, privately-owned newspaper)	12%	24%	14%
		A	
LittletonCO.gov (official city website)	70%	72%	71%
Openlittleton.org (citizen engagement website)	31%	30%	31%
VisitLittleton.org (events website)	52%	52%	51%
Littleton's Facebook page (facebook.com/CityofLittleton)	26%	29%	26%
Littleton on Twitter/X (www.x.com/CityofLittleton).	11%	23%	13%
		A	
Comcast Cable Channel 8 (city government access channel)	10%	20%	12%
		A	
NextDoor.com	39%	45%	41%
Littleton Report Online	27%	33%	28%
Instagram	19%	30%	20%
		A	

Select Questions Compared by Council District

Table 176: Question 1 by Council District

Please rate each of the following aspects of quality of life in Littleton. (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Littleton as a place to live	97% B	80%	95% B	94% B	92%
Your neighborhood as a place to live	84%	78%	92% B	94% A B	87%
Littleton as a place to raise children	88%	77%	91% B	89% B	87%
Littleton as a place to retire	76%	72%	71%	72%	73%
Littleton as a place to work	71% B	55%	79% B	80% B	72%
Overall quality of life in Littleton	94% B	77%	94% B	91% B	89%

Table 177: Question 3 by Council District

To what extent do you agree or disagree that each statement below describes the City of Littleton? (Percent strongly or somewhat agree)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
The city is a safe community	85%	79%	95% A B	91% B	88%
The city has a low crime rate	78%	69%	93% A B	87% B	82%
The city supports local businesses	93%	89%	92%	91%	92%
Littleton has tight-knit neighborhoods	82%	76%	74%	85%	79%
The city offers the best schools	87%	84%	92%	84%	87%
Littleton has an effective city government	82% B	63%	79% B	71%	75%
Traffic flows well on city streets	76% C D	71% D	58%	52%	64%

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Table 178: Question 5 by Council District

Please tell us how safe you feel in each of the following areas in Littleton. (Percent very or somewhat safe)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Downtown Littleton during the day	95%	99% A	99%	99%	98%
Downtown Littleton at night	81%	91%	86%	93% A	88%
Your neighborhood during the day	95%	94%	100% B	97%	96%
Your neighborhood at night	78%	68%	96% A B	92% A B	83%
Parks, trails, natural open space areas	88%	85%	92%	90%	89%
Littleton overall during the day	98%	99%	98%	96%	98%
Littleton overall at night	78%	76%	87%	82%	81%

Table 179: Question 6 by Council District

You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton? (Percent essential or very important)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?	79% C	80% C	63%	67%	72%

Table 180: Question 7 by Council District

How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment? (Percent essential or very important)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?	70%	70%	63%	58%	65%

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Table 181: Question 8 by Council District

Please rate the quality of each of the following in Littleton. (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Appearance of city	86%	77%	90% B	89% B	85%
Shopping opportunities	69%	66%	58%	69%	66%
Job opportunities	55% B D	32%	48%	33%	43%
Historic preservation	82%	72%	80%	76%	78%
Economic development	73%	66%	70%	64%	68%
Public transit services	69% C	59% C	41%	54%	55%
Traffic flow	60% C D	54% C D	26%	26%	41%
Snow plowing	53%	54%	65% D	41%	53%
Downtown parking	33%	32%	35% D	21%	31%
Parks and trails	88%	92%	95%	90%	91%
Recreation opportunities	92%	89%	90%	84%	89%
Open space areas	93% D	89%	86%	81%	87%
Environmental sustainability	77% B C	57%	56%	64%	63%
Littleton Police Department	82%	71%	76%	77%	77%
Traffic enforcement	52%	58%	46%	54%	52%
Code compliance	58%	47%	50%	53%	52%
Municipal Court	90%	80%	82%	77%	82%
Hudson Gardens	96%	93%	92%	91%	93%
Carson Nature Center	96%	97%	91%	96%	95%
South Platte Park	92%	85%	96% B	93%	92%
Buck Recreation Center	89%	85%	92%	85%	88%
City-sponsored special events	86%	93%	90%	85%	88%
Town Hall Arts Center	94%	98% C	84%	93%	92%

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Table 182: Question 9 by Council District

Please rate the following areas of transportation in Littleton. (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Ease of driving	74%	77%	72%	66%	72%
Ease of traveling by bus (RTD)	35%	28%	26%	26%	28%
Ease of traveling by light rail	65%	64%	50%	68% C	61%
Ease of walking in the city	73%	79% C	61%	70%	71%
Ease of traveling by bicycle	58%	59%	59%	82% A B C	64%
Street maintenance	44%	36%	42%	38%	40%
Omnibus senior and disabled transit service	55%	79%	66%	70%	68%
Downtown Littleton light rail station	78%	74%	74%	79%	76%
Mineral Avenue light rail station	72%	62%	75%	75%	72%

Table 183: Question 10 by Council District

Please rate your opinion about Littleton’s Bemis Public Library and its services: (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Library programs (e.g., story time, digital programs, Summer Reading program, etc.)	95%	99%	95%	94%	96%
Library services (e.g., reference desk, check out, etc.)	97%	99%	96%	95%	97%
Internet and computer services	88%	94%	96%	93%	93%
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	92%	86%	86%	89%	88%
Materials and collections	88%	86%	89%	84%	87%
Library building and grounds	92%	83%	88%	88%	88%
Overall performance of the library	95%	95%	94%	94%	95%

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Table 184: Question 11 by Council District

Please rate your opinion about the Littleton Museum and its services: (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Museum programs (e.g., lectures, classes, special events - Holiday's Eve, Sheep to Shawl, spring planting)	97%	99%	95%	93%	96%
Wednesday evening free summer concerts	90%	98%	87%	91%	92%
Museum research center	86%	97%	95%	88%	91%
Museum rotating exhibits	81%	93% D	91%	77%	86%
Art shows in the galleries	87%	87%	91%	83%	87%
Living History Farms/Historic Site Interpreters	92%	99%	96%	95%	96%
Museum building and grounds	92%	97%	97%	94%	95%
Overall performance of the Littleton Museum	93%	99%	96%	95%	96%

Table 185: Question 13 by Council District

Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact. (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Fairness	86%	85%	89%	87%	87%
Responsiveness to requests and/or needs	91%	66%	86%	59%	75%
Level of interest in addressing your concerns	B D	D	D	D	70%
Helpfulness	68%	64%	77%	72%	70%
Courteousness	89%	69%	74%	74%	76%
Knowledge	84%	74%	95%	87%	85%
Timeliness of handling the situation	87%	67%	92%	76%	80%
Use of force in fair and effective way	85%	70%	87%	71%	78%
Resolution of concerns	85%	97%	72%	40%	76%
Overall impression of staff members	D	D	D	D	66%
	64%	62%	68%	69%	66%
	92%	75%	77%	75%	79%

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Table 186: Question 14 by Council District

Please rate the job the Littleton Police Department does at each of the following. (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Crime prevention	71%	56%	69%	78% B	68%
Crime solving	59%	53%	63%	62%	59%
Maintaining public order	84%	74%	80%	89% B	82%
Providing public information and education	78%	77%	65%	79%	75%
Protecting individual civil rights	77%	68%	81%	71%	74%
Assisting fire responders	96%	83%	89%	98% B	92%

Table 187: Question 15 by Council District

Please rate the Littleton Police Department on the following. (Percent excellent or good)	Gender		Overall (A)
	Female	Male	
	(A)	(B)	
Being trustworthy	83%	78%	81%
Acting in the best interest of the community	83%	83%	83%
Being sensitive to residents' concerns	70%	70%	71%
Responding to citizens' emergency calls for service	80%	84%	82%
Caring about the well-being of the people they deal with	80%	77%	79%
Working with people in your neighborhood to solve neighborhood problems	70%	68%	70%
Communicating regularly with community members (e.g., websites, emails or public meetings)	58%	50%	53%
Inviting community members to provide input (e.g., comments, suggestions and concerns)	55%	54%	54%

Table 188: Question 16 by Council District

Overall, how would you rate the quality of services provided by the City of Littleton? (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	85%	78%	79%	81%	81%

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Table 189: Question 17 by Council District

Please rate the following categories of Littleton government performance. (Percent excellent or good)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
The direction the city is taking with respect to open space, trails and parks	92% D	81%	85%	73%	83%
Attracting companies to locate in Littleton	67%	58%	59%	53%	59%
The job the city government does at welcoming citizen involvement	84% B D	66%	69%	55%	68%
Opportunities to participate in city government decisions	68% D	58%	55%	45%	56%
Responding to citizen complaints and concerns	55%	47%	50%	41%	48%
Holding public meetings about city plans	72% D	72% D	78% D	51%	68%
Littleton's elected officials' consideration of what people like me think	55%	56%	50%	37%	49%
Littleton's government as an example of how best to provide services	70% D	56%	65%	50%	60%
The city manager's management of city operations	67%	64%	70%	50%	63%
The quality of work provided by City of Littleton employees	82%	74%	80%	68%	76%
Spending local tax dollars wisely	59%	46%	55%	45%	52%
A city government that is run efficiently	75% D	59%	62%	55%	63%
Running Littleton's local government in the best interest of residents	63%	52%	55%	52%	55%
Being transparent and accountable to the public	62%	45%	54%	52%	53%
Providing information about city plans and programs	76% B D	56%	70%	59%	66%
The overall direction the city is taking	68%	69%	66%	56%	65%

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Table 190: Question 19 by Council District

Thinking about the next five to eight years, how important is each of the following potential projects in Littleton? (Percent essential or very important)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Reducing traffic congestion on city streets	67%	61%	62%	76%	67%
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.)	89%	91%	92%	94%	91%
Building new trails	45%	43%	33%	40%	40%
Continuing preservation programs for historic buildings	56%	68%	52%	56%	58%
Partnering strategically and financially with the private sector in development	57%	61%	44%	50%	53%
Redeveloping older neighborhoods	54%	44%	39%	45%	45%
Redeveloping aging shopping centers	65%	60%	59%	58%	61%

Table 191: Question 20 by Council District

Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years. (Percent high or medium priority)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Traffic issues/residential speeding	79%	81%	68%	82%	77%
Vandalism/graffiti	74%	74%	65%	63%	69%
Fraud/identity theft	80%	87%	82%	82%	82%
School safety (bullying, fighting, weapons)	90%	93%	96%	89%	92%
Homeless/transient-related issues	92%	95%	94%	85%	92%
Gang activity	82%	88%	79%	82%	82%
Violent crimes	92%	96%	91%	95%	93%
Property crimes	89%	92%	94%	98%	93%
Hate crimes	77%	88%	82%	82%	82%
Disorderly conduct/public intoxications/noise violations	72%	67%	62%	60%	65%
Disorderly youth/underage drinking	64%	61%	61%	58%	61%
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	90%	84%	87%	82%	86%

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Table 192: Question 21 by Council District

(Percent strongly or somewhat support)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?	79%	84%	87%	80%	83%

Table 193: Question 25 by Council District

Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics. (Percent essential or very important)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
Special events (e.g., concerts, races, festivals)	60%	71%	65%	69%	66%
Police/crime data	72%	60%	74%	71%	69%
City finances/budget	74%	61%	74%	67%	69%
Development projects (new residential or commercial buildings or sites)	73%	67%	80%	80%	75%
Demographics of the community	32%	22%	19%	34%	26%
Public asset conditions (streets, city buildings/facilities, etc.)	61%	59%	61%	61%	60%
Code compliance requirements and current activity	42%	43%	34%	44%	41%
Street/traffic/road work	66%	80%	85%	89%	80%
Affordable housing	44%	51%	47%	46%	47%
Economic development	62%	58%	55%	59%	59%
City council decisions	73%	84%	80%	84%	80%
Other topics you would like to receive information about (please specify)	64%	69%	54%	69%	64%

City of Littleton, CO 2024 Resident Survey

Table 194: Question 26 by Council District

Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton. (Percent major or minor source)	Council District				Overall (A)
	District 1	District 2	District 3	District 4	
	(A)	(B)	(C)	(D)	
The Littleton Report (bi-monthly city newsletter)	73%	86% A	84%	89% A	83%
The Littleton Independent (weekly, privately-owned newspaper)	47%	47%	51%	39%	46%
Denver Post	24%	26%	36%	32%	30%
The Villager (weekly, privately-owned newspaper)	9%	22% A	15%	11%	14%
LittletonCO.gov (official city website)	65%	71%	77%	70%	71%
Openlittleton.org (citizen engagement website)	26%	37%	34%	29%	31%
VisitLittleton.org (events website)	51%	56%	51%	48%	51%
Littleton's Facebook page (facebook.com/CityofLittleton)	26%	31%	24%	22%	26%
Littleton on Twitter/X (www.x.com/CityofLittleton).	9%	16%	13%	15%	13%
Comcast Cable Channel 8 (city government access channel)	8%	14%	12%	14%	12%
NextDoor.com	38%	43%	41%	42%	41%
Littleton Report Online	26%	29%	32%	25%	28%
Instagram	21%	22%	18%	21%	20%

Appendix D: Detailed Benchmark Comparisons

Comparing Littleton’s Results to the Benchmarking Database

Polco’s database of comparative resident opinion comprises resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on the City of Littleton Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. Polco adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the City of Littleton Community Survey are included in Polco’s database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Littleton’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Littleton’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Littleton’s rating to the benchmark.

In that final column, Littleton’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Littleton’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Littleton’s average rating was more than 20 points different when compared to the benchmark.

National Benchmark Comparisons

Table 195: Aspects of Quality of Life

Please rate each of the following aspects of quality of life in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Littleton as a place to live	92%	270	565	Similar
Your neighborhood as a place to live	87%	316	536	Similar
Littleton as a place to raise children	87%	254	573	Similar
Littleton as a place to retire	73%	194	570	Similar
Littleton as a place to work	72%	227	564	Similar
Overall quality of life in Littleton	89%	231	591	Similar

Table 196: Community Safety

Please tell us how safe you feel in each of the following areas in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety Downtown Littleton during the day	98%	47	528	Higher
Safety Downtown Littleton at night	88%	1	16	Higher
Safety in neighborhood during the day	96%	192	530	Similar
Safety in neighborhood at night	83%	4	12	Similar
Safety in parks, trails, natural open space areas	89%	7	26	Similar

Table 197: City Services

Please rate the quality of each of the following in Littleton:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Appearance of city	85%	183	529	Similar
Shopping opportunities	66%	149	525	Similar
Job opportunities	43%	233	538	Similar
Traffic flow	41%	262	539	Similar
Parks and trails	91%	168	547	Similar
Recreation opportunities	89%	107	533	Similar
Open space areas	87%	39	484	Higher
Littleton Police Department	77%	393	577	Similar
Traffic enforcement	52%	335	548	Similar
Code compliance	52%	176	544	Similar

Table 198: Aspects of Transportation

Please rate the following areas of transportation in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Ease of driving	72%	284	531	Similar
Ease of traveling by light rail	61%	29	497	Much Higher
Ease of walking in the city	71%	182	533	Similar
Ease of traveling by bicycle	64%	126	527	Similar
Street maintenance	40%	241	570	Similar

Table 199: Police Services

Please rate the job the Littleton Police Department does at each of the following in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Crime prevention	68%	329	544	Similar

Table 200: Overall Service Quality

Overall, how would you rate the quality of services provided by the City of Littleton?	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	81%	208	563	Similar

Table 201: City Government Performance

Please rate the following categories of Littleton government performance.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The job the city government does at welcoming citizen involvement	68%	45	544	Higher
The overall direction the city is taking	65%	153	545	Similar

Front Range Benchmark Comparisons

Table 202: Aspects of Quality of Life

Please rate each of the following aspects of quality of life in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Littleton as a place to live	92%	14	31	Similar
Your neighborhood as a place to live	87%	16	29	Similar
Littleton as a place to raise children	87%	11	32	Similar
Littleton as a place to retire	73%	9	32	Similar
Littleton as a place to work	72%	8	32	Higher
Overall quality of life in Littleton	89%	10	32	Similar

Table 203: Community Safety

Please tell us how safe you feel in each of the following areas in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety Downtown Littleton during the day	98%	1	25	Higher
Safety in neighborhood during the day	96%	10	25	Similar
Safety in parks, trails, natural open space areas	89%	2	5	Similar

Table 204: City Services

Please rate the quality of each of the following in Littleton:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Appearance of city	85%	6	25	Similar
Shopping opportunities	66%	4	28	Higher
Job opportunities	43%	6	28	Higher
Traffic flow	41%	13	27	Similar
Parks and trails	91%	7	24	Similar
Recreation opportunities	89%	6	27	Similar
Open space areas	87%	6	23	Higher
Littleton Police Department	77%	13	30	Similar
Traffic enforcement	52%	14	29	Similar
Code compliance	52%	5	29	Similar

Table 205: Aspects of Transportation

Please rate the following areas of transportation in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Ease of driving	72%	12	29	Similar
Ease of traveling by light rail	61%	1	25	Much Higher
Ease of walking in the city	71%	10	29	Similar
Ease of traveling by bicycle	64%	10	28	Similar
Street maintenance	40%	7	30	Similar

Table 206: Police Services

Please rate the job the Littleton Police Department does at each of the following in Littleton.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Crime prevention	68%	11	26	Similar

Table 207: Overall Service Quality

Overall, how would you rate the quality of services provided by the City of Littleton?	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall, how would you rate the quality of municipal services provided by the City of Littleton?	81%	9	31	Similar

Table 208: City Government Performance

Please rate the following categories of Littleton government performance.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The job the city government does at welcoming citizen involvement	68%	3	31	Higher
The overall direction the city is taking	65%	3	29	Higher

Appendix E: Survey Methodology

The City of Littleton 2024 Resident Survey was developed to provide an accurate assessment and interpretation of resident opinion about important community issues. Results offer insight into residents' perspectives about the quality of life in the community and local government performance and are intended to help city leaders with strategic planning and communication with residents. The City of Littleton funded this research. Please contact Kelli Narde at the City of Littleton at (303) 795-3733 if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a jurisdiction be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire jurisdiction. These practices include:

- Using a mail-out methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the jurisdiction to receive the survey. A random selection ensures that the households selected to receive the survey are similar to the entire population. A non-random sample may only include households from one geographic area, or from households of only one type.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents two times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Soliciting response on jurisdiction-branded mailers, signed by the highest-ranking elected official or staff member, thus appealing to the recipients' sense of civic responsibility.
- Using the most recent available information about the characteristics of jurisdiction residents to weight the data to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about

future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How close survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as are predictions of reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality tend to be ambiguous, some showing stronger relationships than others. Polco's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Whether or not some research confirms the relationship between what residents think about a community and what can be seen "objectively" in a community, Polco has argued that resident opinion is a perspective that cannot be ignored by government administrators. Polco principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Developing the Questionnaire

General resident surveys, such as this one, ask recipients for their perspectives on policy issues facing the city and their assessment of city service delivery, the quality of life in the city and their use of city amenities. The 2024 survey instrument for Littleton was developed through an iterative process that started with the 2022 resident survey. Through this iterative process between city staff and Polco staff, a final six-page questionnaire was created.

Selecting Survey Recipients

"Sampling" refers to the method by which survey recipients are chosen. The "sample" refers to all those who were given a chance to participate in the survey. All households located in the city boundaries were eligible for the survey. Because local governments generally do not have inclusive lists of all the residences in the jurisdiction (tax assessor and utility billing databases often omit rental units), lists from the United States Postal Service (USPS), updated every three months, usually provide the best representation of all households in a specific geographic location. A list of all households within the zip codes serving Littleton was purchased from Go-Dog Direct based on updated listings from the USPS.

A larger list than needed was selected so that a process referred to as "geocoding" could be used to eliminate addresses from the list that were outside the city's boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within the City of Littleton. All addresses determined to be

outside the study boundaries were eliminated from the list. To permit comparisons of the survey results by geographic area of residence, the city council district also was identified for each selected household. A random selection was made of the remaining addresses to create a mailing list of 6,400 addresses. Attached units were oversampled to compensate for detached unit residents’ tendency to return surveys at a higher rate.

An individual within each household was randomly selected to complete the survey using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

Mail Survey Administration and Response

Each selected household was contacted two times. Households were first mailed a survey invitation postcard informing the household members that they had been selected to participate in the Littleton survey. Approximately one week after, a second postcard was mailed to all 6,400 households. Both postcards were signed by the Mayor.

The mailings were sent beginning May 27, 2024 and completed surveys were collected over six weeks. About 3% of the 6,400 survey invitations mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the remaining 6,187 households, 636 completed the survey, providing an overall response rate of 10%. Additionally, response rates for each Council District were calculated and ranged from 8% to 13%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. The response rates appear in Table 209.

Table 209: Survey Response Rates by Council District

	District 1	District 2	District 3	District 4	Overall
Total sample used	1,688	1,641	1,544	1,527	6,400
Completed surveys	131	143	196	166	636
Undeliverable postcards	72	73	25	73	213
Response rate	8%	9%	13%	11%	10%

Confidence Interval and Margin of Error

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used for this report, is 95%. The 95% confidence interval quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Littleton 2024 Resident Survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (636 completed surveys).

A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for

¹ See AAPOR’s Standard Definitions here: <https://aapor.org/standards-and-ethics/standard-definitions/> for more information

a single survey. For example, if 72% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire jurisdiction is between 68% and 76%. This source of error is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders.

For subgroups of responses (e.g., gender or age), the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Survey Processing (Data Entry)

Polco used its own platform to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into the system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Weighting the Data

The demographic characteristics of the survey respondents were compared to those of the 2020 Census and the American Community Survey 2022 5-year estimates. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The variables used for weighting were respondent gender, age, tenure (rent or own), housing unit type (attached or detached), and ethnicity. No adjustments were made for design effects. The results of the weighting scheme are presented in the table on the following page.

Table 210: Littleton Resident Survey Weighting Table

Characteristic	Population Norm ¹	Unweighted Data	Weighted Data
Housing			
Rent home	40%	12%	36%
Own home	60%	88%	64%
Detached unit ²	51%	72%	54%
Attached unit ²	49%	28%	46%
Race and Ethnicity			
White	87%	92%	89%
Not white	13%	8%	11%
Not Hispanic	89%	96%	90%
Hispanic	11%	4%	10%
Sex and Age			
Female	51%	55%	50%
Male	49%	45%	50%
18-34 years of age	31%	11%	28%
35-54 years of age	29%	25%	28%
55+ years of age	40%	64%	43%
Females 18-34	15%	5%	12%
Females 35-54	14%	15%	16%
Females 55+	22%	35%	22%
Males 18-34	16%	5%	16%
Males 35-54	15%	11%	13%
Males 55+	19%	29%	21%
Council District³			
District 1	26%	21%	26%
District 2	26%	22%	24%
District 3	24%	31%	26%
District 4	24%	26%	24%

¹ Source: 2020 Census

² ACS 2022 5-year estimates

³ Source: List of randomly selected households identified as in the City boundaries, purchased May 2024.

Analyzing the Data

The electronic dataset was analyzed by Polco staff using IBM’s Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions or the percent positive (i.e., “excellent” or “good,” “strongly agree” or “somewhat agree,” “essential” or “very important”) are presented in the body of the report. On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix A: Responses to Survey Questions* and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix F: Survey Materials

The following pages contain the mailing materials and survey instrument for the 2024 Resident Survey.

Dear Littleton Resident,

Join us in shaping the future of Littleton! You've been randomly selected to participate in the 2024 Littleton Resident Survey. Your feedback is important - it will impact decisions that affect our community.

To hear from a representative group of residents, the adult 18 or older in your household who most recently had a birthday should complete this survey.

Please do not share your survey link. This survey is for randomly selected households only. Go online now and complete the confidential survey at:

polco.us/xxplaceholder

For help accessing the survey online please email Polco at survey@polco.us or call 608-710-8040.

If you have any other questions about the survey, please call Kelli Narde, Director of Communications, at (303) 795-3733.

Thank you for your time and insights,



Kyle Schlachter
Mayor

Estimado Residente de Littleton,

¡Únete a nosotros para dar forma al futuro de Littleton! Ud. ha sido seleccionado al azar para participar en la Encuesta Comunitaria de Littleton. Su participación es importante e impactará en decisiones que afectan a nuestra comunidad.

Para escuchar a un grupo representativo de residentes, el adulto de 18 años o más en su hogar que cumplió años más recientemente debe completar esta encuesta.

No comparta el enlace de su encuesta. Esta encuesta es solo para hogares seleccionados al azar. Conéctese ahora y complete la encuesta confidencial en:

polco.us/xxplaceholder

Para obtener ayuda para acceder a la encuesta online contáctenos a survey@polco.us o llame al 608-710-8040.

Si tiene alguna otra pregunta sobre la encuesta, llame a Kelli Narde, Director of Communications, al (303) 795-3733

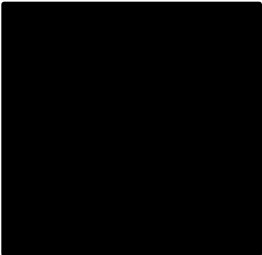
Gracias por su tiempo y participación,



Littleton

2255 W. Berry Ave
Littleton, CO 80165

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



Tell us what you think!

Complete the Littleton Resident Survey by scanning the QR code.

¡Dinos lo qué piensas!

Escanea el código QR y participa de la encuesta comunitaria de Littleton.

Dear Littleton Resident,

We want to hear from you! If you have not yet completed Littleton's 2024 Resident Survey, please do so. If you have completed it, we appreciate your participation! Do not respond twice.

To hear from a representative group of residents, the adult 18 or older in your household who most recently had a birthday should complete this survey.

Please do not share your survey link. This survey is for randomly selected households only. Please complete the confidential survey online at:

polco.us/xxplaceholder

For help accessing the survey online please email Polco at survey@polco.us or call 608-710-8040.

If you have any other questions about the survey, please call Kelli Narde, Director of Communications, at (303) 795-3733.

Thank you for your input,



Kyle Schlachter
Mayor

Estimado Residente de Littleton,

¡Queremos escuchar de Ud! Si aún no ha completado la Encuesta Comunitaria de Littleton, por favor hágalo. Si la ha completado, ¡agradecemos su participación! No responda dos veces.

Para escuchar a un grupo representativo de residentes, el adulto de 18 años o más en su hogar que cumplió años más recientemente debe completar esta encuesta.

No comparta el enlace de su encuesta. Esta encuesta es solo para hogares seleccionados al azar. Por favor complete la encuesta confidencial en línea en:

polco.us/xxplaceholder

Para obtener ayuda para acceder a la encuesta online contáctenos a survey@polco.us o llame al 608-710-8040.

Si tiene alguna otra pregunta sobre la encuesta, llame a Kelli Narde, Director of Communications, al (303) 795-3733

Gracias por su tiempo,



Littleton

2255 W. Berry Ave
Littleton, CO 80165

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



Last chance!

Complete the Littleton Resident Survey by scanning the QR code.

¡Última oportunidad!

Escanea el código QR y participa de la encuesta comunitaria de Littleton.

City of Littleton 2024 Resident Survey

Please have an adult age 18 or older that most recently had a birthday complete this survey. Year of birth plays no role in the selection. Responses are anonymous and will be summarized to provide an overview of public input. Thank you for completing this survey!

1. Please rate each of the following aspects of quality of life in Littleton.

	Excellent	Good	Fair	Poor	Don't know
Littleton as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Littleton as a place to raise children.....	1	2	3	4	5
Littleton as a place to retire.....	1	2	3	4	5
Littleton as a place to work	1	2	3	4	5
Overall quality of life in Littleton	1	2	3	4	5

2. What are your reasons for living in Littleton? (Please select all that apply)

- I feel safe here
- I like the location in general
- Cost of living is affordable
- I've always lived here
- I like the school my children attend
- I like living in a college town
- I like my neighborhood
- I have friends and family in the area
- Sense of community
- Housing diversity
- Proximity to work/work here
- Attending school in Littleton
- Parks, trails and open space
- Transportation options
- Downtown
- Other _____

3. To what extent do you agree or disagree that each statement below describes the City of Littleton?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Don't know
The city is a safe community	1	2	3	4	5
The city has a low crime rate	1	2	3	4	5
The city supports local businesses	1	2	3	4	5
Littleton has tight-knit neighborhoods.....	1	2	3	4	5
The city offers the best schools	1	2	3	4	5
Littleton has an effective city government.....	1	2	3	4	5
Traffic flows well on city streets.....	1	2	3	4	5

4. Please identify up to three issues you believe are the most pressing issues facing Littleton in the next two years.

- Job growth
- Traffic in general
- Business retention
- Neighborhoods
- Trails
- Community image
- Street maintenance
- Aging or outdated commercial areas
- Crime reduction
- Traffic light synchronization
- Business attraction
- Open space
- Maintenance of city properties and buildings
- Parking
- Affordable housing/cost of living
- Too much growth
- Homeless population/homelessness
- City services, infrastructure
- Bike and pedestrian safety
- Environmental sustainability
- Other: _____

5. Please tell us how safe you feel in each of the following areas in Littleton.

	Very safe	Somewhat safe	Somewhat unsafe	Very unsafe	Don't know
Downtown Littleton during the day	1	2	3	4	5
Downtown Littleton at night	1	2	3	4	5
Your neighborhood during the day	1	2	3	4	5
Your neighborhood at night	1	2	3	4	5
Parks, trails, natural open space areas.....	1	2	3	4	5
Littleton overall during the day	1	2	3	4	5
Littleton overall at night	1	2	3	4	5

6. You have the option to shop locally in Littleton, in other cities, or on the Internet. All things being equal, how important do you think it is to shop locally in Littleton?

- Essential
- Very important
- Somewhat important
- Not at all important
- Don't know

7. How important is it for Littleton to promote itself as a location for business, shopping, recreation, tourism, and entertainment?

- Essential
 Very important
 Somewhat important
 Not at all important
 Don't know

8. First, please rate the quality of each of the following in Littleton. Then, rate how important, if at all, each is to you.

	<u>Quality</u>					<u>Importance</u>				
	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>	<u>Don't know</u>
Appearance of city.....	1	2	3	4	5	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5	1	2	3	4	5
Job opportunities.....	1	2	3	4	5	1	2	3	4	5
Historic preservation.....	1	2	3	4	5	1	2	3	4	5
Economic development.....	1	2	3	4	5	1	2	3	4	5
Public transit services.....	1	2	3	4	5	1	2	3	4	5
Traffic flow.....	1	2	3	4	5	1	2	3	4	5
Snow plowing.....	1	2	3	4	5	1	2	3	4	5
Downtown parking.....	1	2	3	4	5	1	2	3	4	5
Parks and trails.....	1	2	3	4	5	1	2	3	4	5
Recreation opportunities.....	1	2	3	4	5	1	2	3	4	5
Open space areas.....	1	2	3	4	5	1	2	3	4	5
Environmental sustainability.....	1	2	3	4	5	1	2	3	4	5
Littleton Police Department.....	1	2	3	4	5	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5	1	2	3	4	5
Code compliance.....	1	2	3	4	5	1	2	3	4	5
Municipal Court.....	1	2	3	4	5	1	2	3	4	5
Hudson Gardens.....	1	2	3	4	5	1	2	3	4	5
Carson Nature Center.....	1	2	3	4	5	1	2	3	4	5
South Platte Park.....	1	2	3	4	5	1	2	3	4	5
Buck Recreation Center.....	1	2	3	4	5	1	2	3	4	5
City-sponsored special events.....	1	2	3	4	5	1	2	3	4	5
Town Hall Arts Center.....	1	2	3	4	5	1	2	3	4	5

9. Please rate the following areas of transportation in Littleton.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Ease of driving.....	1	2	3	4	5
Ease of traveling by bus (RTD).....	1	2	3	4	5
Ease of traveling by light rail.....	1	2	3	4	5
Ease of walking in the city.....	1	2	3	4	5
Ease of traveling by bicycle.....	1	2	3	4	5
Street maintenance.....	1	2	3	4	5
Omnibus senior and disabled transit service.....	1	2	3	4	5
Downtown Littleton light rail station.....	1	2	3	4	5
Mineral Avenue light rail station.....	1	2	3	4	5

10. Please rate your opinion about Littleton's Bemis Public Library and its services:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Library programs (e.g., story time, digital programs, Summer Reading program, etc.).....	1	2	3	4	5
Library services (e.g., reference desk, check out, etc.).....	1	2	3	4	5
Internet and computer services.....	1	2	3	4	5
Online services at www.library.littletonco.gov accessed from home or elsewhere (e.g., book holds, access databases, research, etc.).....	1	2	3	4	5
Materials and collections.....	1	2	3	4	5
Library building and grounds.....	1	2	3	4	5
Overall performance of the library.....	1	2	3	4	5

11. Please rate your opinion about the Littleton Museum and its services:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Museum programs (e.g., lectures, classes, special events – Holiday’s Eve, Sheep to Shawl, spring planting)	1	2	3	4	5
Wednesday evening free summer concerts	1	2	3	4	5
Museum research center.....	1	2	3	4	5
Museum rotating exhibits	1	2	3	4	5
Art shows in the galleries	1	2	3	4	5
Living History Farms/Historic Site Interpreters	1	2	3	4	5
Museum building and grounds.....	1	2	3	4	5
Overall performance of the Littleton Museum	1	2	3	4	5

12. If you had contact with the Littleton Police Department, please indicate about how many times you’ve been in contact over the last 12 months.

- Zero times (go to question 14) 1-2 times 3-5 times 6-8 times 9 or more times

13. Based on your most recent contact with a member of the Littleton Police Department, please rate each of the following aspects of the employee with whom you had contact.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Fairness.....	1	2	3	4	5
Responsiveness to requests and/or needs.....	1	2	3	4	5
Level of interest in addressing your concerns	1	2	3	4	5
Helpfulness	1	2	3	4	5
Courteousness	1	2	3	4	5
Knowledge	1	2	3	4	5
Timeliness of handling the situation.....	1	2	3	4	5
Use of force in fair and effective way.....	1	2	3	4	5
Resolution of concerns	1	2	3	4	5
Overall impression of staff members	1	2	3	4	5

14. Please rate the job the Littleton Police Department does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Crime prevention.....	1	2	3	4	5
Crime solving	1	2	3	4	5
Maintaining public order	1	2	3	4	5
Providing public information and education	1	2	3	4	5
Protecting individual civil rights.....	1	2	3	4	5
Assisting fire responders	1	2	3	4	5

15. Please rate the Littleton Police Department on the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Being trustworthy.....	1	2	3	4	5
Acting in the best interest of the community.....	1	2	3	4	5
Being sensitive to residents’ concerns	1	2	3	4	5
Responding to citizens’ emergency calls for service	1	2	3	4	5
Caring about the well-being of the people they deal with.....	1	2	3	4	5
Working with people in your neighborhood to solve neighborhood problems.....	1	2	3	4	5
Communicating regularly with community members (e.g., websites, social media, or public meetings)	1	2	3	4	5
Inviting community members to provide input (e.g., comments, suggestions and concerns)	1	2	3	4	5

16. Overall, how would you rate the quality of municipal services provided by the City of Littleton?

- Excellent Good Fair Poor Don't know

17. Please rate the following categories of Littleton government performance.

	Excellent	Good	Fair	Poor	Don't know
The direction the city is taking with respect to open space, trails and parks	1	2	3	4	5
Attracting companies to locate in Littleton	1	2	3	4	5
The job the city government does at welcoming citizen involvement.....	1	2	3	4	5
Opportunities to participate in city government decisions.....	1	2	3	4	5
Responding to citizen complaints and concerns	1	2	3	4	5
Holding public meetings about city plans.....	1	2	3	4	5
Littleton's elected officials' consideration of what people like me think.....	1	2	3	4	5
Littleton's government as an example of how best to provide services.....	1	2	3	4	5
The city manager's management of city operations	1	2	3	4	5
The quality of work provided by City of Littleton employees	1	2	3	4	5
Spending local tax dollars wisely	1	2	3	4	5
A city government that is run efficiently	1	2	3	4	5
Running Littleton's local government in the best interest of residents	1	2	3	4	5
Being transparent and accountable to the public	1	2	3	4	5
Providing information about city plans and programs.....	1	2	3	4	5
The overall direction the city is taking.....	1	2	3	4	5

18. To what extent do you trust that the decisions made by city council represent the best interest of citizens?

- To a great extent
- To a moderate extent
- To a small extent
- Not at all
- Don't know

19. Thinking about the next five to eight years, how important is each of the following potential projects in Littleton?

Please first circle the number which best fits your opinion for each item. Then, check the ONE circle for the item you think is the most important future project for Littleton.

	Essential	Very important	Somewhat important	Not at all important	Don't know	Most important
Reducing traffic congestion on city streets	1	2	3	4	5	<input type="radio"/>
Maintaining and improving city infrastructure (e.g., streets, sidewalks, buildings, etc.).....	1	2	3	4	5	<input type="radio"/>
Building new trails	1	2	3	4	5	<input type="radio"/>
Continuing preservation programs for historic buildings.....	1	2	3	4	5	<input type="radio"/>
Partnering strategically and financially with the private sector in development	1	2	3	4	5	<input type="radio"/>
Redeveloping older neighborhoods	1	2	3	4	5	<input type="radio"/>
Redeveloping aging shopping centers.....	1	2	3	4	5	<input type="radio"/>

20. Please indicate how much of a priority, if at all, you think it is for the City of Littleton Police Department to focus resources on each of the following areas in the next two years.

	High priority	Medium priority	Low priority	Not a priority	Don't know
Traffic issues/residential speeding	1	2	3	4	5
Vandalism/graffiti	1	2	3	4	5
Fraud/identity theft	1	2	3	4	5
School safety (bullying, fighting, weapons)	1	2	3	4	5
Homeless/transient-related issues	1	2	3	4	5
Gang activity	1	2	3	4	5
Violent crimes.....	1	2	3	4	5
Property crimes	1	2	3	4	5
Hate crimes.....	1	2	3	4	5
Disorderly conduct/public intoxications/noise violations	1	2	3	4	5
Disorderly youth/underage drinking	1	2	3	4	5
Drug abuse (manufacture, sale, or use of illegal/prescription drugs)	1	2	3	4	5

21. If the city asked voters to increase the tax rate on retail and medical marijuana sales with the proceeds directed to fund public safety, mental health, and/or homeless initiatives, to what extent would you support or oppose this increase?

- Strongly support Somewhat support Somewhat oppose Strongly oppose Don't know

22. How many times have you engaged with arts and culture related activities in Littleton over the last 12 months?

- Zero times 1-2 times 3-5 times 6-8 times 9 or more times

23. How likely or unlikely would you be to attend each of the following types of events in Littleton if offered?

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Live music events/concerts	1	2	3	4	5
Live dance events	1	2	3	4	5
Theater performances (musicals or plays)	1	2	3	4	5
Comedy/stand-up performances	1	2	3	4	5
Historical or cultural lectures	1	2	3	4	5
Art shows or exhibits	1	2	3	4	5
Cultural festivals	1	2	3	4	5
Film screenings	1	2	3	4	5
Literary events or readings	1	2	3	4	5

24. Which of the following keeps you from attending or participating in more arts and culture activities in Littleton? (Select all that apply)

- Lack of information Poor quality of activities Distance from home
 Lack of interest Cost of activities Safety and security
 Lack of time Not available in my language Other _____

25. Please indicate how important it is to you, if at all, to receive information from the city about each of the following topics.

	Essential	Very important	Somewhat important	Not at all important	Don't know
Special events (e.g., concerts, races, festivals).....	1	2	3	4	5
Police/crime data.....	1	2	3	4	5
City finances/budget.....	1	2	3	4	5
Development projects (new residential or commercial buildings or sites) ...	1	2	3	4	5
Demographics of the community	1	2	3	4	5
Public asset conditions (streets, city buildings/facilities, etc.)	1	2	3	4	5
Code compliance requirements and current activity	1	2	3	4	5
Street/traffic/road work.....	1	2	3	4	5
Affordable housing	1	2	3	4	5
Economic development.....	1	2	3	4	5
City council decisions.....	1	2	3	4	5
Other topics you would like to receive information about (please specify): _____	1	2	3	4	5

26. Please indicate whether each of the following is a major source, minor source or not a source of information for you when looking for information about the City of Littleton.

	Major source	Minor source	Not a source
The <i>Littleton Report</i> (bi-monthly city newsletter)	1	2	3
The <i>Littleton Independent</i> (weekly, privately-owned newspaper).....	1	2	3
<i>Denver Post</i>	1	2	3
The <i>Villager</i> (weekly, privately-owned newspaper)	1	2	3
LittletonCO.gov (official city website)	1	2	3
Openlittleton.org (citizen engagement website)	1	2	3
VisitLittleton.org (events website)	1	2	3
Littleton's Facebook page (www.facebook.com/CityofLittleton)	1	2	3
Littleton on Twitter/X (www.twitter.com/CityofLittleton).....	1	2	3
Comcast Cable Channel 8 (city government access channel).....	1	2	3
NextDoor.com	1	2	3
<i>Littleton Report</i> Online	1	2	3
Instagram.....	1	2	3

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How many years have you lived in Littleton?

- Less than one year
- 1-5 years
- 6-10 years
- 11-15 years
- More than 15 years

D2. How many people (including yourself) live in your household? _____

D3. How many children 12 or younger live in your household? _____

D4. How many teenagers ages 13 to 17 live in your household? _____

D5. How many people (including yourself) age 55 or older live in your household? _____

D6. Which best describes the building you live in?

- One family house detached from any other houses
- House attached to one or more houses (e.g., a duplex or townhome)
- Building with two or more apartments or condos
- Mobile home
- Other

D7. Do you rent or own your home?

- Rent
- Own

D8. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income, money from all sources for all persons living in your household.)

- Less than \$25,000
- \$25,000 to \$34,999
- \$35,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 to \$199,999
- \$200,000 or more

D9. What is your level of education?

- 0-11 years
- High school graduate
- Some college, no degree
- Associate degree
- Bachelor's degree
- Graduate or professional degree

Please respond to both question D10 and D11:

D10. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic or Latino
- Yes, I consider myself to be Spanish, Hispanic or Latino

D11. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
- Asian, Asian Indian or Pacific Islander
- Black or African American
- White
- Other

D12. In which category is your age?

- 18-24 years
- 25-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years
- 75 years or older

D13. What is your gender?

- Female
- Male
- Identify in another way

Thank you very much! Please return the completed survey in the postage-paid envelope provided to:

**National Research Center, Inc.,
PO Box 549, Belle Mead, NJ 08502**